

Primas CX User Guide

Notifier

The main purpose of the Notifier is to provide a client to the Linkscope server to execute the actions on the call center agent PC which are needed for Linkscope features.

An important Linkscope use case is giving the agent information about the caller when a call arrives at the agent. The caller information consists of basic data like the caller phone number and the called number and additional data like customer number, name and other available information about the caller.

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Web Notifier

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