Import from/Export to Excel file

Linkscope Web application can directly import data and export data to Microsoft Excel files. Both Excel 1997/2003 (.xls) files are supported

Step-by-step guide

- Go to Linkscope Web application and if you're not already signed in, select Sign in.
- From the Linkscope Web application, you click to Configuration ? General ? Company at the menu.

	Dashboard	
¢ 8 (Configuration	
G	General	
	Common	
	Company	
	Site	
	ACD	
	API User	
	Dept	
	Device Type	
	Role & Permission	
	Users	
	IVR	
	Country Code	

- To import data from excel file:
- 1. At select file (.xls) label, click Select files button.

Select file (.xls)			
Select files			
Import Export	texcel		

2. Select an excel file that you want to import and click Open button.

🦻 Open										×
← → ~ ↑ □ >	This	PC > Desktop			~	ē	Search	Desktop		P
Organise 🔻 New f	older									?
	^	Name	^	Date modified	Туре	Size				
📥 OneDrive	Г	Test Data.xls		8/8/2019 10:35 PM	Microsoft Excel 97		30 KB			
💻 This PC										
🗊 3D Objects										
📃 Desktop										
🔮 Documents										
Downloads										
Music										
Pictures										
Videos										
🏪 Local Disk (C:)										
-										
-										
💣 Network	~									
Fil	le nar	me: Test Data.xls				~	XLS W	orksheet (*.xls)		~
							C	lpen	Cancel	

3. Click the Import button.

Select file (.xls)		
Test Data.xls	×	
Import Export excel		

- To export data from excel file:
- 1. On the page below, click the Export Excel button.

Select file (.xls)		
Select files		
Import Export excel		

2. Check the File Name (default page name), Save as type (*XLS file). Then click Save button.

Related articles

- Guideline How To Use The Agent Dashboard
- How to manage API User at General Configuration
- How to manage Postcall Survey Configuration
- How to manage User Setting at Screen Pop Configuration
- How to manage FQ Config at FreedomQ Configuration