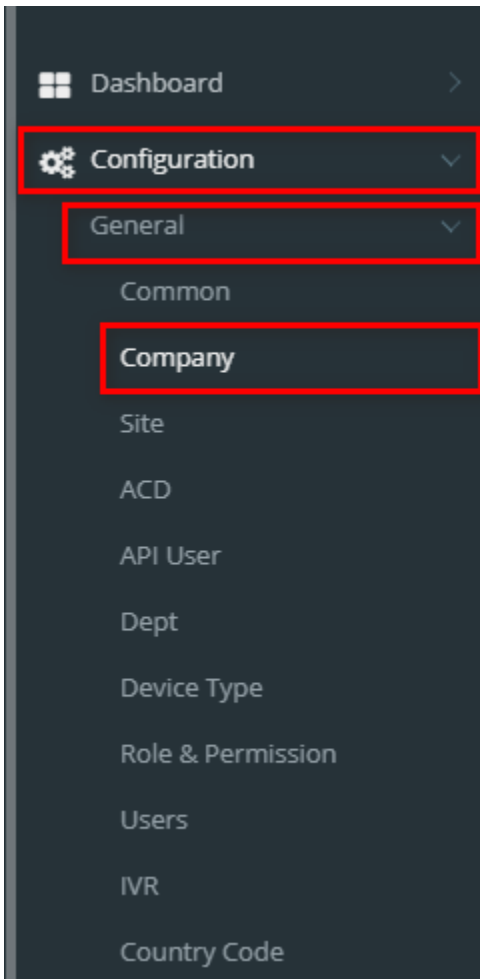


Import from/Export to Excel file

Linkscope Web application can directly import data and export data to Microsoft Excel files. Both Excel 1997/2003 (.xls) files are supported

Step-by-step guide

- Go to Linkscope Web application and if you're not already signed in, select **Sign in**.
- From the Linkscope Web application, you click to **Configuration ? General ? Company** at the menu.

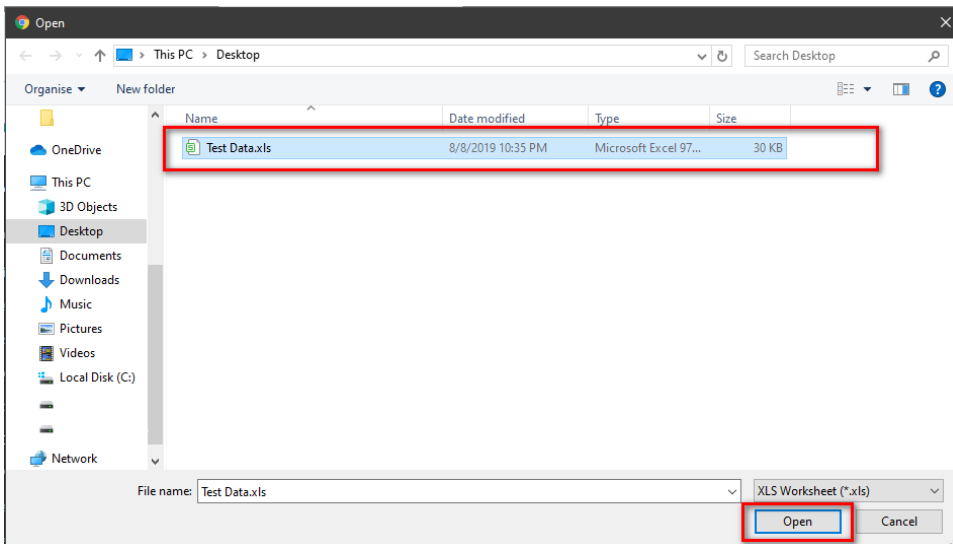


- **To import data from excel file:**

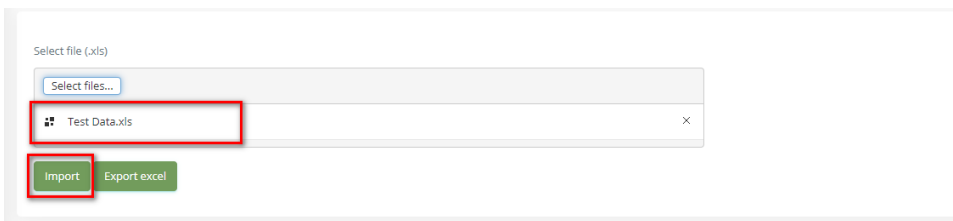
1. At select file (.xls) label, click **Select files** button.



2. Select an excel file that you want to import and click **Open** button.

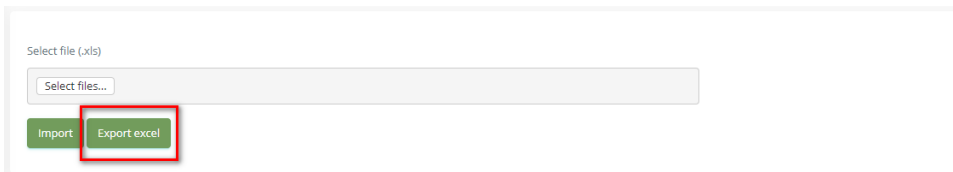


3. Click the **Import** button.



- **To export data from excel file:**

1. On the page below, click the **Export Excel** button.



2. Check the **File Name** (default page name), **Save as type (*XLS file)**. Then click **Save** button.

Related articles

- [Guideline How To Use The Agent Dashboard](#)
- [How to manage API User at General Configuration](#)
- [How to manage Postcall Survey Configuration](#)
- [How to manage User Setting at Screen Pop Configuration](#)
- [How to manage FQ Config at FreedomQ Configuration](#)