

# Turn on/off the repeat caller (FCR)\_ (E-Pop)

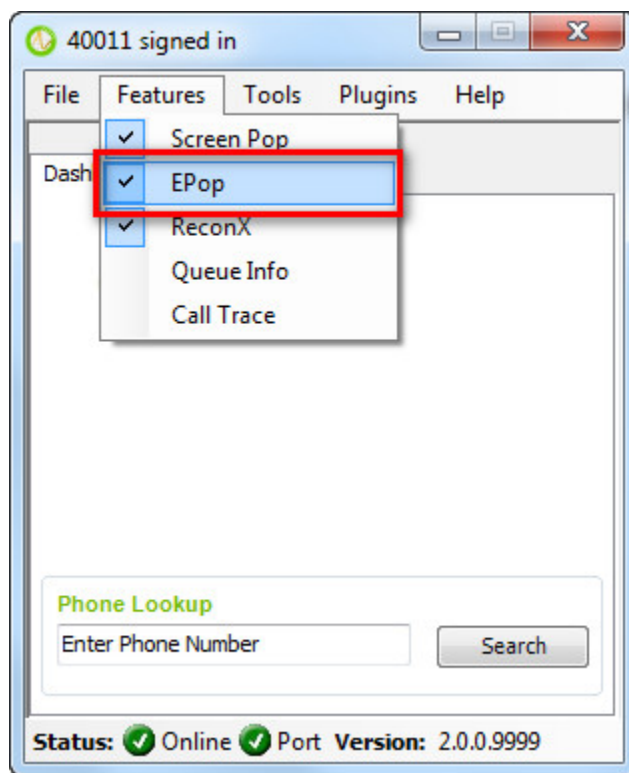
When you want to turn on/ off the repeat caller pop.


FCR feature indicates repeat callers by displaying a colored window in the bottom right corner. It can be enabled in the Notifier menu.

## Step-by-step guide

To turn on/ turn off the repeat caller pop

1. From LinkScope Notifier, click on menu **Features**.
2. Check/Unchecked **EPop** to turn on/ off the repeat caller pop.



 This option only displays when you don't use OnePop screen.

## Related articles

- [Guideline How To Use The Agent Dashboard](#)
- [How to manage API User at General Configuration](#)
- [How to manage Postcall Survey Configuration](#)
- [How to manage User Setting at Screen Pop Configuration](#)
- [How to manage FQ Config at FreedomQ Configuration](#)