

Show/ hide IVR information for debugging

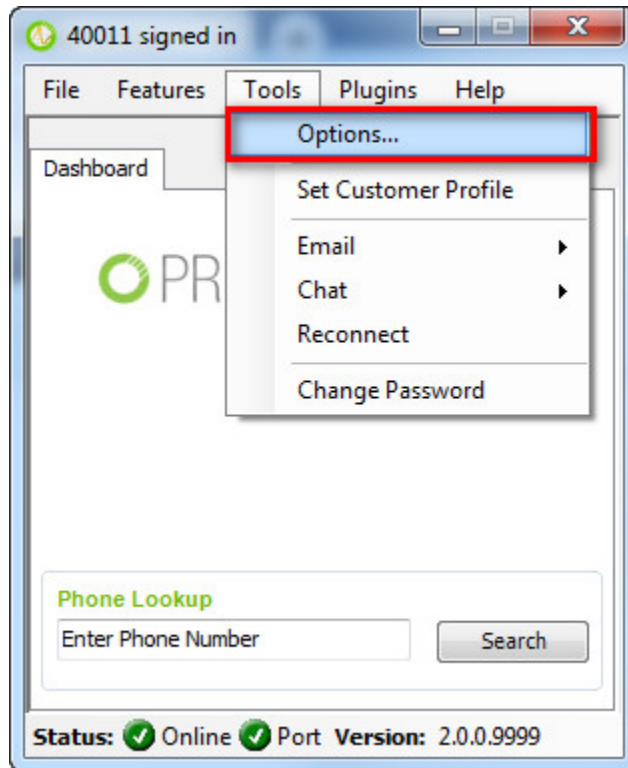
When you want to show/hide the IVR information on screen pop.

These information is helpful if we want to debug to check screen pop work correctly,

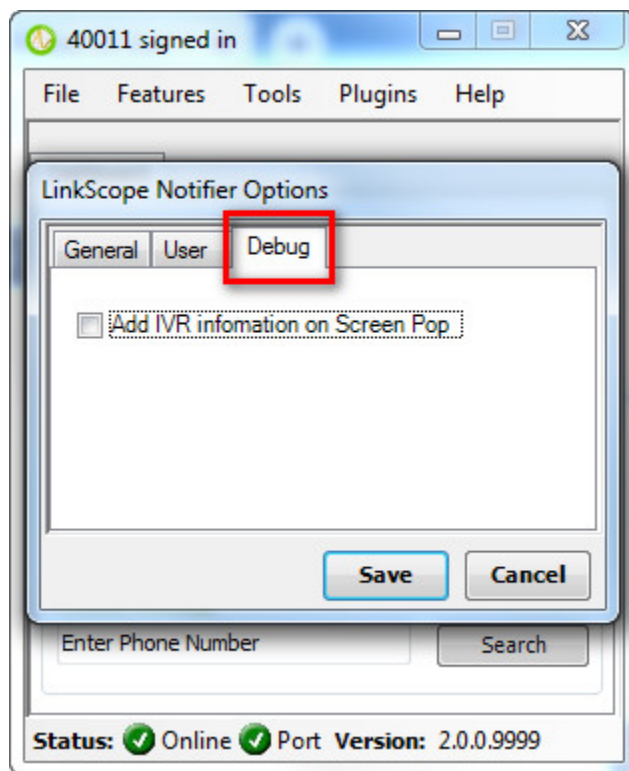
Step-by-step guide

To show/hide the IVR information on screen pop

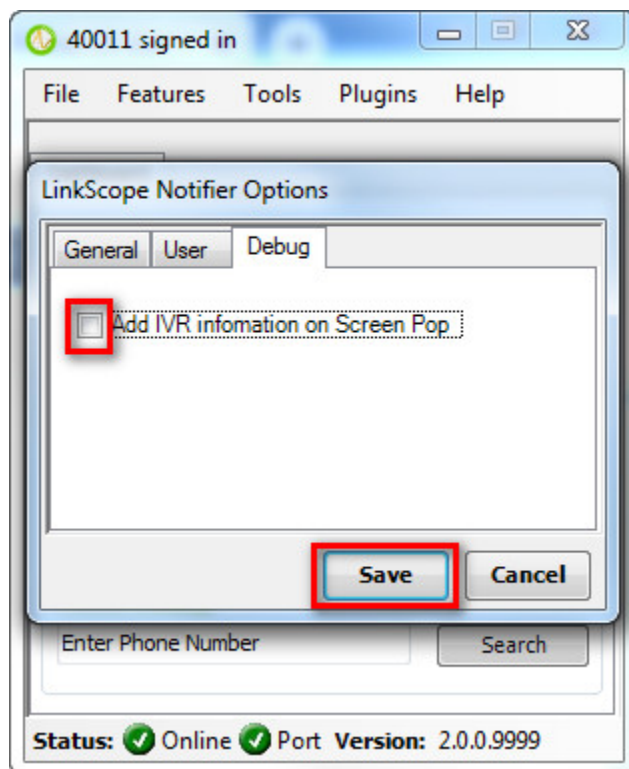
1. From LinkScope Notifier, click on menu **Tools ? Options**



2. Click on tab **Debug**



3. Check/Unchecked "Add IVR information on Screen Pop" to show/ hide the IVR information.



4. Click **Save** button

Related articles

- [Guideline How To Use The Agent Dashboard](#)
- [How to manage API User at General Configuration](#)

- [How to manage Postcall Survey Configuration](#)
- [How to manage User Setting at Screen Pop Configuration](#)
- [How to manage FQ Config at FreedomQ Configuration](#)