## Sign In to Notifier

The Notifier requires Agents to authenticate with their Linkscope credentials. After 3 unsuccessful login attempts the application terminates itself. After restarting, three new login attempts can be made.

## Step-by-step guide

Follow the illustration and instruction to sign in success:

1. When your Notifier application status is online like this, you enter Username, Password, and Extension:

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2. Click Sign In button or select File ? Sign In...The application is verifying your input.

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If your input is incorrect, Notifier will show an error message.

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If Notifier shows this message, your account might have been locked. By the way, you cannot enter. Please contact your administrators.

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3. After sign in successfully, agents' status is displayed [Agent id] signed in.



## **Related articles**

• Guideline How To Use The Agent Dashboard

- How to manage API User at General Configuration
- How to manage Postcall Survey Configuration
- How to manage User Setting at Screen Pop Configuration
- How to manage FQ Config at FreedomQ Configuration