

# How to install LinkScope Notifier


LinkScope offers a desktop tool that will notify you of alerts that have just been detected, and as well a summary of the systems being monitored. This tool can be installed from the LinkScope Web Application. The Notifier requires a login to ensure the user's profile is loaded. The convenience of this tool is a pop up window that displays the alerts when detected by Linkscope Services. The Notifier tool can also navigate to the web application page as Call Tracing, if you wish to do so.

## Step-by-step guide

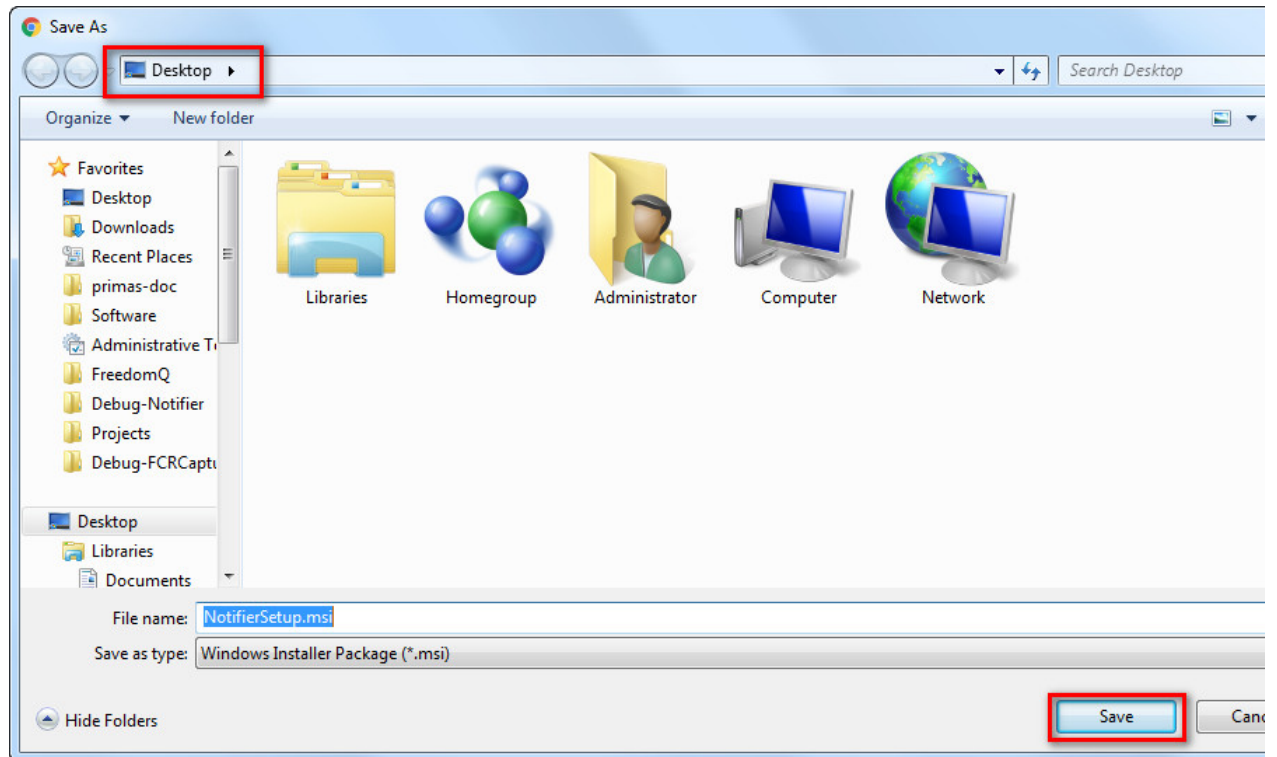
You can download the LinkScope Notifier installer from LinkScope Web Application. Follow the illustration and instruction below to complete installing:

1. Lets click on Notifier Installer from LinkScope Web Application and then click on the download icon.

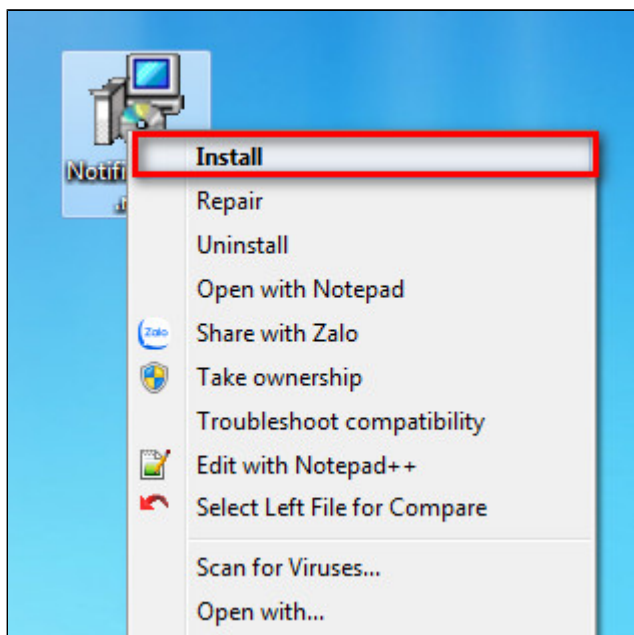
The screenshot shows the LinkScope Web Application interface. On the left is a dark sidebar with a 'DASHBOARD' section containing various menu items. 'Notifier Installer' is highlighted with a red box. The main content area has a breadcrumb trail: Home > Configuration > Screen Pop > Notifier Installer. A light blue banner at the top of the main area says 'Notifier has been successfully activated.' Below this is the 'Notifier Installer' section. It contains a form with fields for 'Upload new Notifier' (with a 'Select files...' button), 'Version' (with a placeholder 'e.g 1.2.2.2222'), 'Disable NTF below this Version' (with a placeholder 'e.g 1.1.1.1111'), 'Trial' (checkbox), and 'Active' (checkbox). A green 'Save new Notifier' button is at the bottom of the form. Below the form is a table with the following columns: Name, Version, Disabled Version, Date uploaded, Active, Trial, and Download. The table contains one row with the following data: Name: NotifierSetup.msi, Version: 2.0.0.9999, Disabled Version: (empty), Date uploaded: 02/18/2019 15:57:41 PM, Active: checked, Trial: false, and Download: a download icon highlighted with a red box. At the bottom of the table is a pagination bar showing '1' of 1 items. Below the table is a checkbox labeled 'Force agent to Exit and Download new Notifier' and a green 'Process' button.

Name	Version	Disabled Version	Date uploaded	Active	Trial	Download
NotifierSetup.msi	2.0.0.9999		02/18/2019 15:57:41 PM	<input checked="" type="checkbox"/>	false	

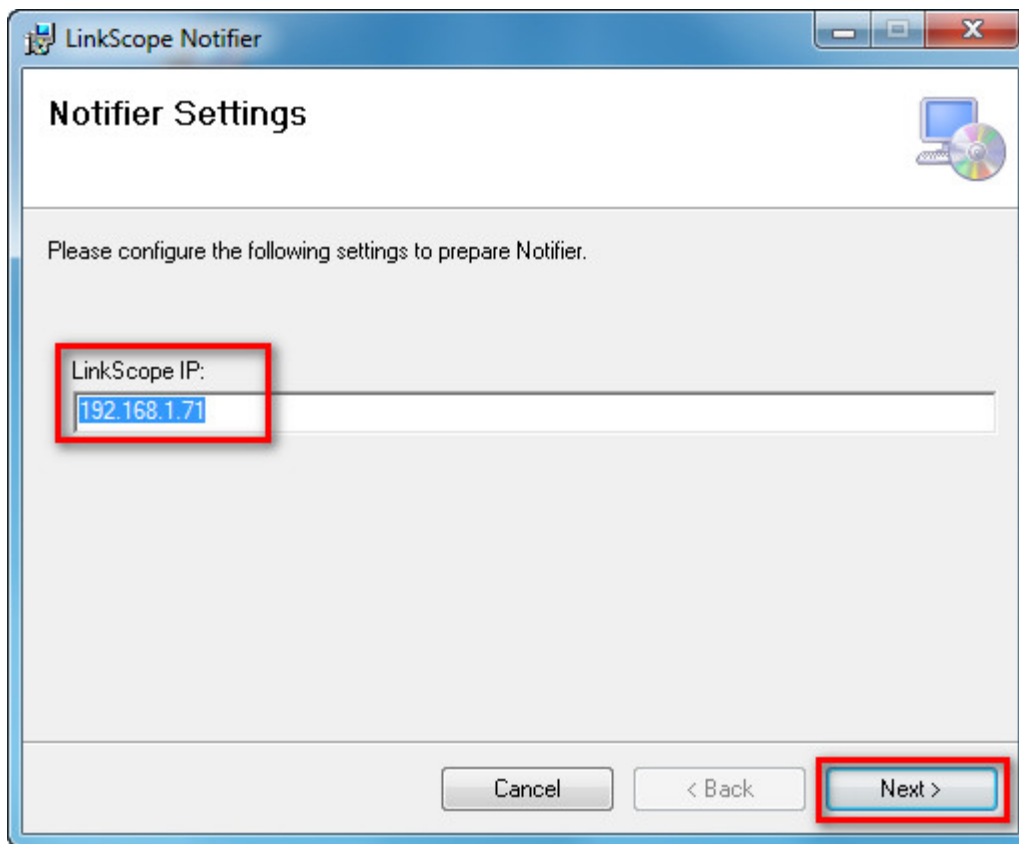
2. Choose a path to save Notifier Installer file and click "Save" button. For this example, we saved Notifier Installer on the desktop.



3. Double-click NotifierSetUp icon or click right to install.



4. Enter LinkScope IP and click **Next** button.



The image shows a Windows-style window titled "LinkScope Notifier" with a standard title bar (minimize, maximize, close buttons). The main heading is "Notifier Settings". Below the heading is a sub-header with a computer and CD icon. The text reads: "Please configure the following settings to prepare Notifier." There is a text input field labeled "LinkScope IP:" containing the IP address "192.168.1.71". At the bottom, there are three buttons: "Cancel", "< Back", and "Next >". The "Next >" button is highlighted with a red rectangle.

LinkScope Notifier

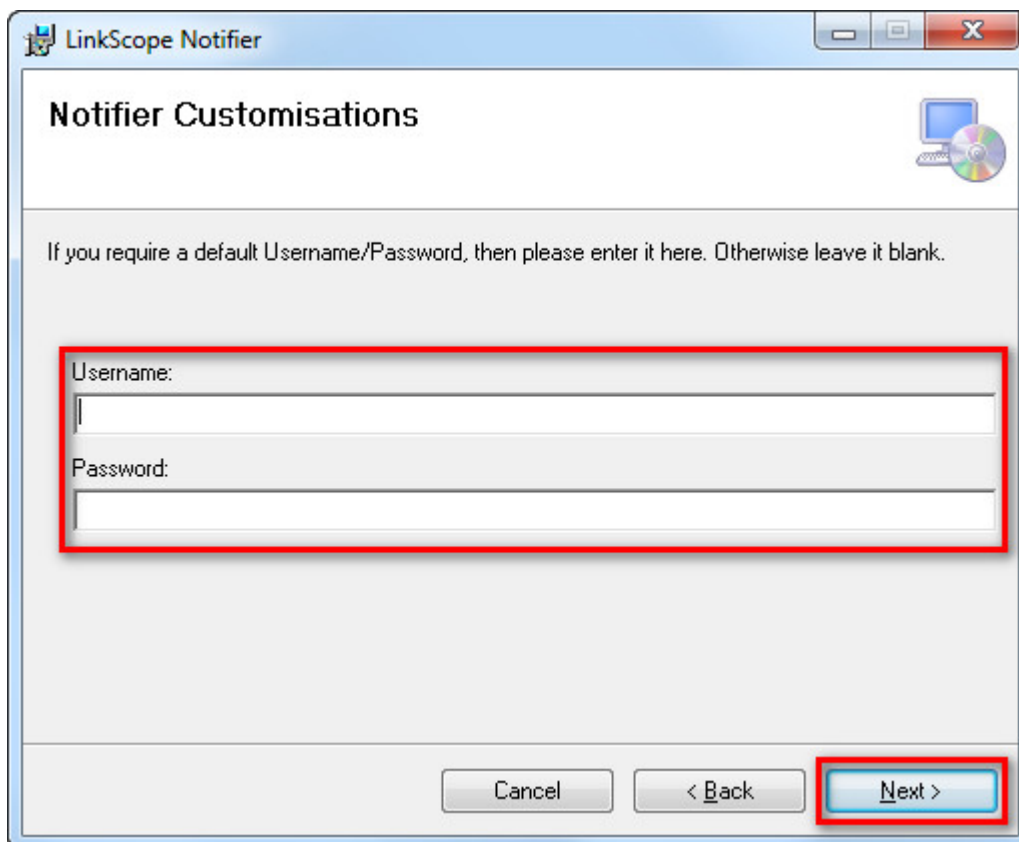
## Notifier Settings

Please configure the following settings to prepare Notifier.

LinkScope IP:  
192.168.1.71

Cancel < Back Next >

5. Enter the default Username/ Password if you require. Otherwise leave it blank and click **Next** button.



The image shows a Windows-style window titled "LinkScope Notifier" with a standard title bar (minimize, maximize, close buttons). The main heading is "Notifier Customisations". Below the heading is a sub-header with a computer and CD icon. The text reads: "If you require a default Username/Password, then please enter it here. Otherwise leave it blank." There are two text input fields: "Username:" and "Password:". At the bottom, there are three buttons: "Cancel", "< Back", and "Next >". The "Next >" button is highlighted with a red rectangle.

LinkScope Notifier

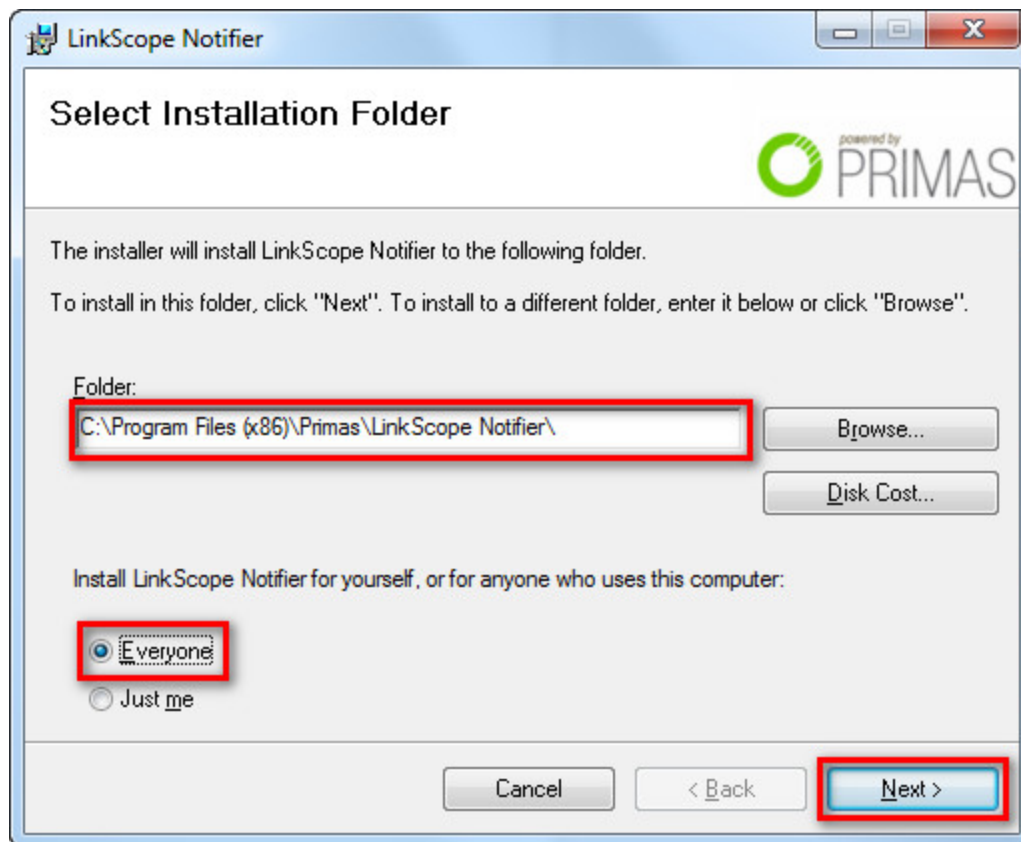
## Notifier Customisations

If you require a default Username/Password, then please enter it here. Otherwise leave it blank.

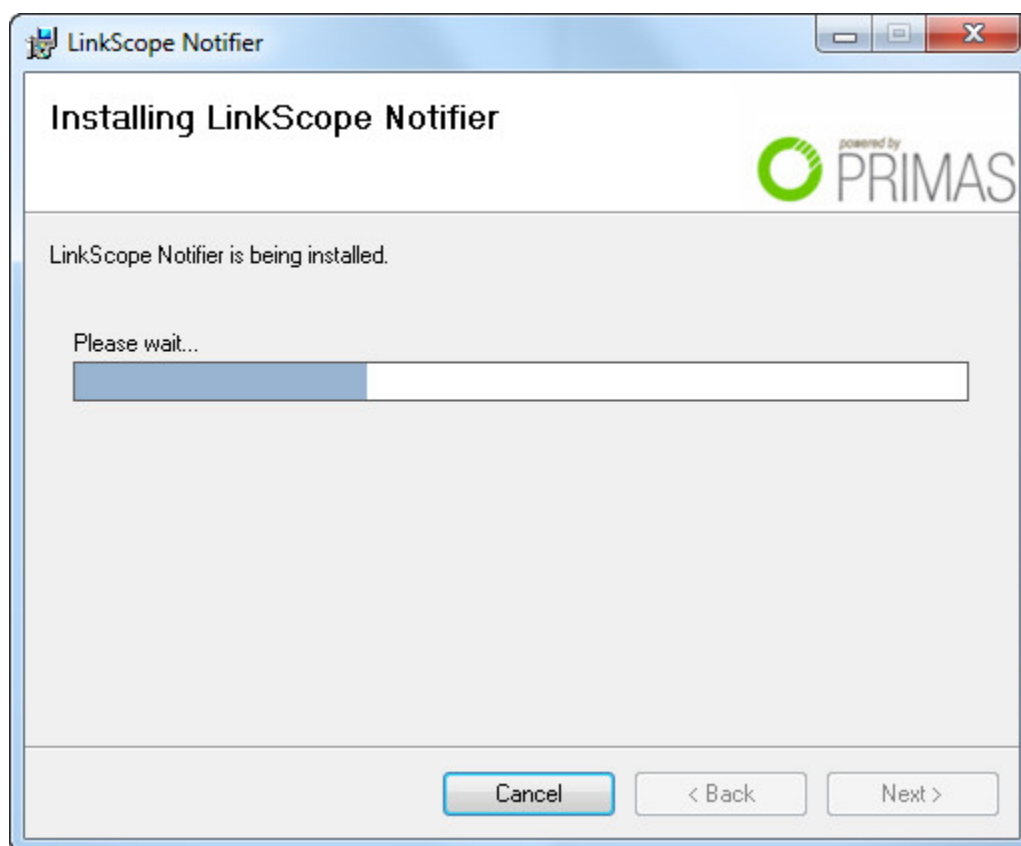
Username:  
Password:

Cancel < Back Next >

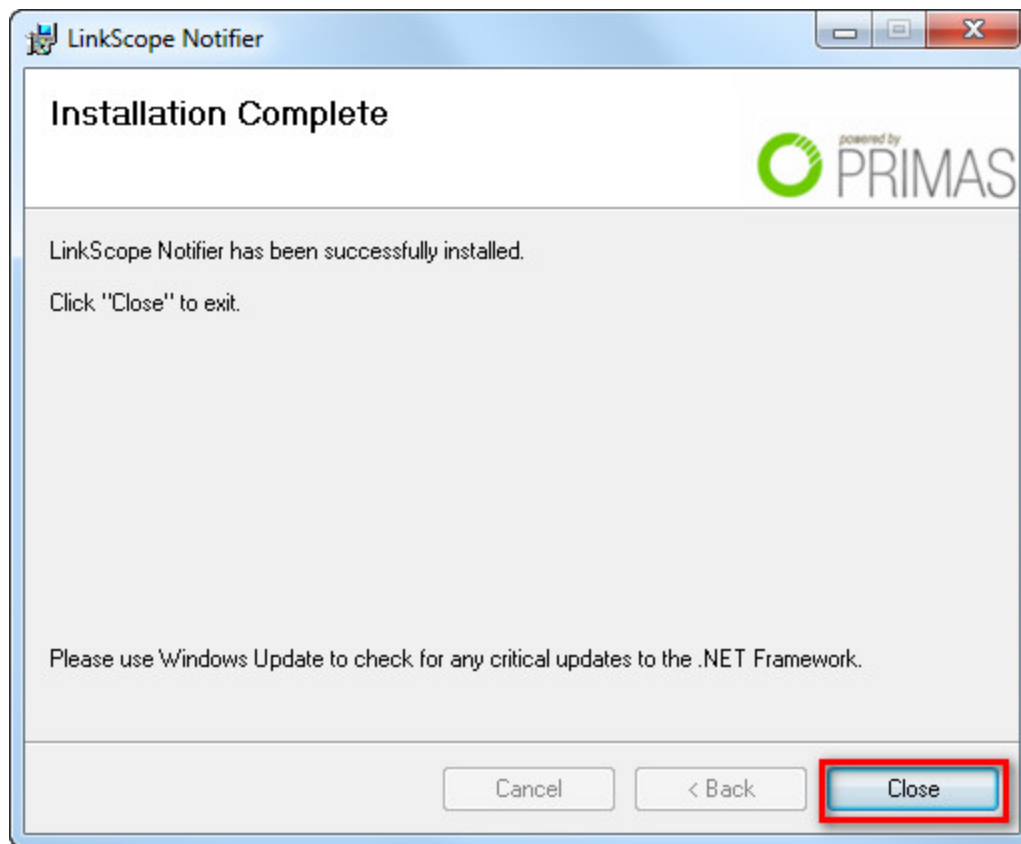
6. Check Notifier Setup folder path, select checkbox "Everyone" and click **Next** button to go to the next step.



7. Wait until the installation process is completed.



8. The installation is successfully. Click **Close** to exit the installer.



## Related articles

- [Guideline How To Use The Agent Dashboard](#)
- [How to manage API User at General Configuration](#)
- [How to manage Postcall Survey Configuration](#)
- [How to manage User Setting at Screen Pop Configuration](#)
- [How to manage FQ Config at FreedomQ Configuration](#)