

How to install LinkScope Notifier

LinkScope offers a desktop tool that will notify you of alerts that have just been detected, and as well a summary of the systems being monitored. This tool can be installed from the LinkScope Web Application. The Notifier requires a login to ensure the user's profile is loaded.

The convenience of this tool is a pop up window that displays the alerts when detected by Linkscope Services. The Notifier tool can also navigate to the web application page as Call Tracing, if you wish to do so.

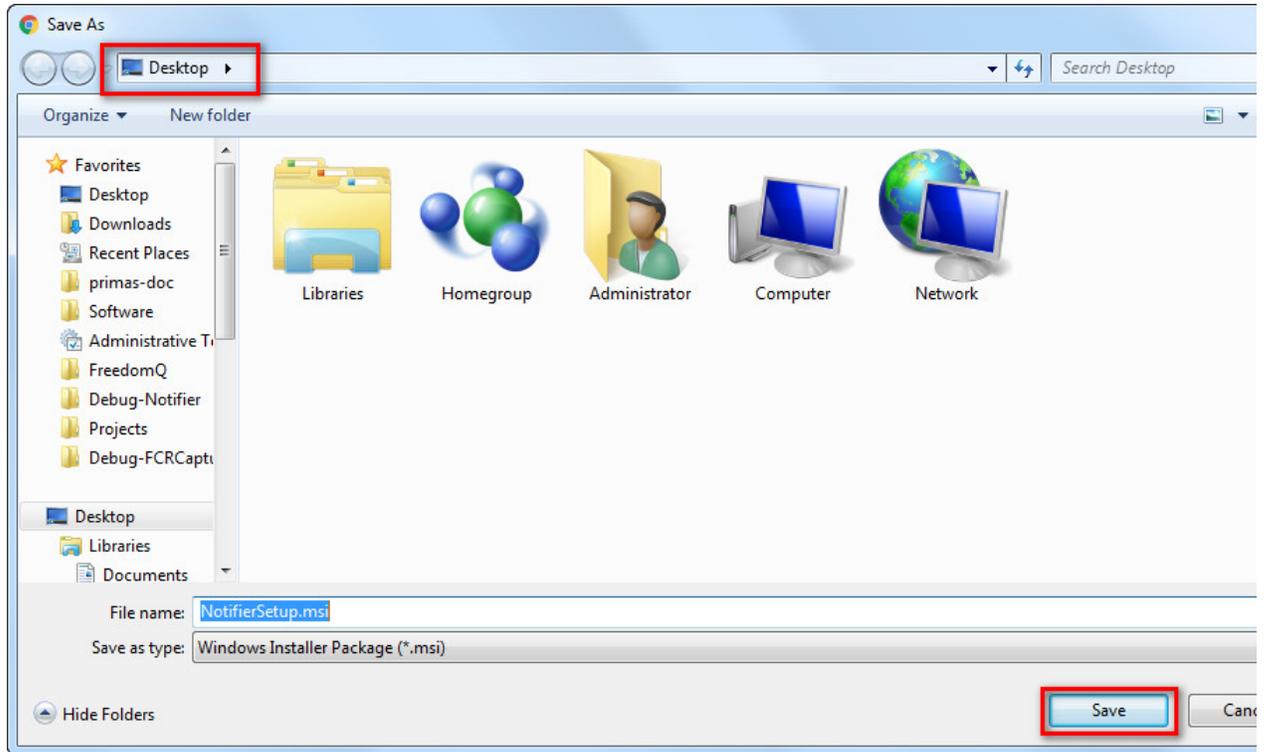
Step-by-step guide

You can download the LinkScope Notifier installer from LinkScope Web Application. Follow the illustration and instruction below to complete installing:

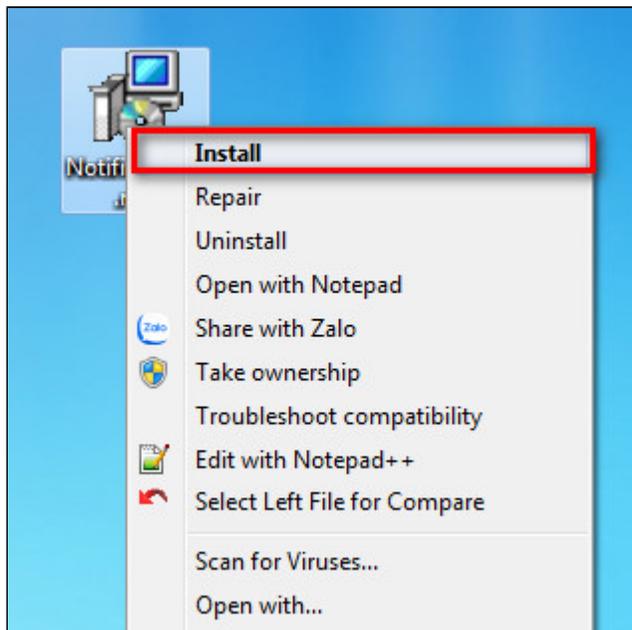
1. Lets click on Notifier Installer from LinkScope Web Application and then click on the download icon.

The screenshot shows the LinkScope Web Application interface. The sidebar on the left has a 'DASHBOARD' section with various menu items, and 'Notifier Installer' is highlighted with a red box. The main content area shows a breadcrumb trail: Home > Configuration > Screen Pop > Notifier Installer. A light blue banner at the top of the main content area says 'Notifier has been successfully activated.' Below this is the 'Notifier Installer' section, which includes a form with fields for 'Upload new Notifier' (with a 'Select files...' button), 'Version' (with a placeholder 'e.g 1.2.2.2222'), 'Disable NTF below this Version' (with a placeholder 'e.g 1.1.1.1111'), 'Trial' (checkbox), and 'Active' (checkbox). A green 'Save new Notifier' button is at the bottom of the form. Below the form is a table with the following columns: Name, Version, Disabled Version, Date uploaded, Active, Trial, and Download. The table contains one row with the following data: Name: NotifierSetup.msi, Version: 2.0.0.9999, Disabled Version: (empty), Date uploaded: 02/18/2019 15:57:41 PM, Active: checked, Trial: false, and Download: a download icon (highlighted with a red box) and a trash icon. Below the table is a pagination bar showing '1' of 1 items, '20' items per page, and a 'Proc' button. A checkbox labeled 'Force agent to Exit and Download new Notifier' is checked.

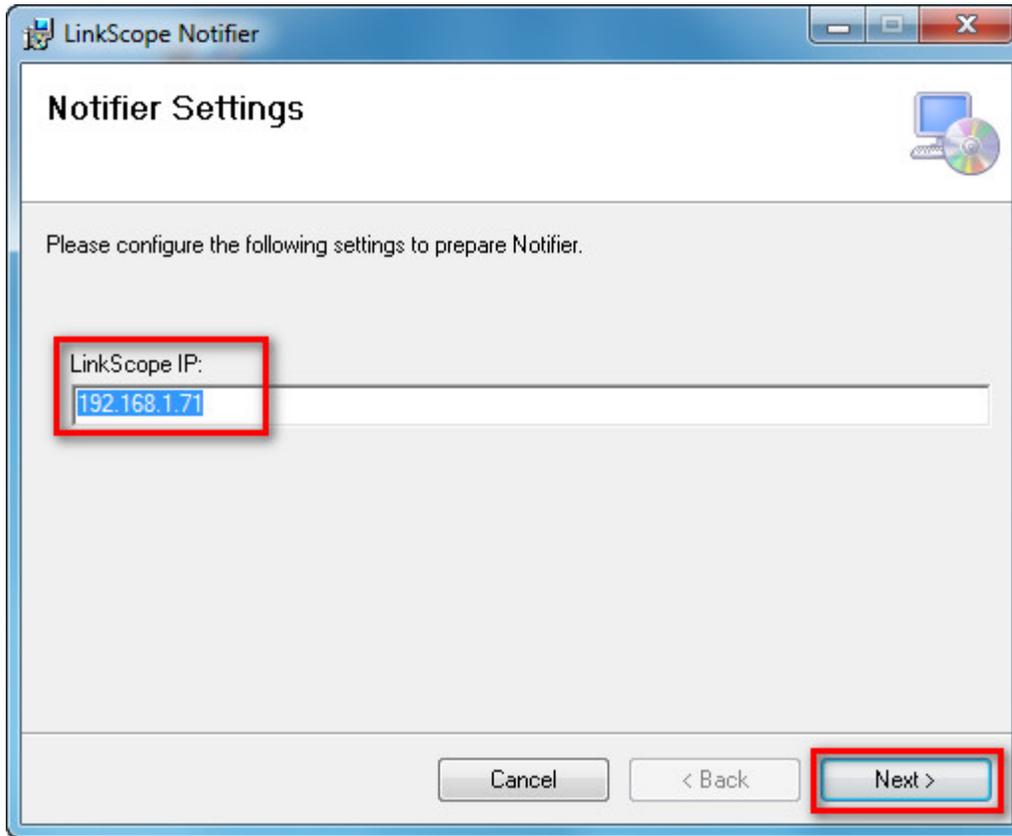
2. Choose a path to save Notifier Installer file and click "Save" button. For this example, we saved Notifier Installer on the desktop.



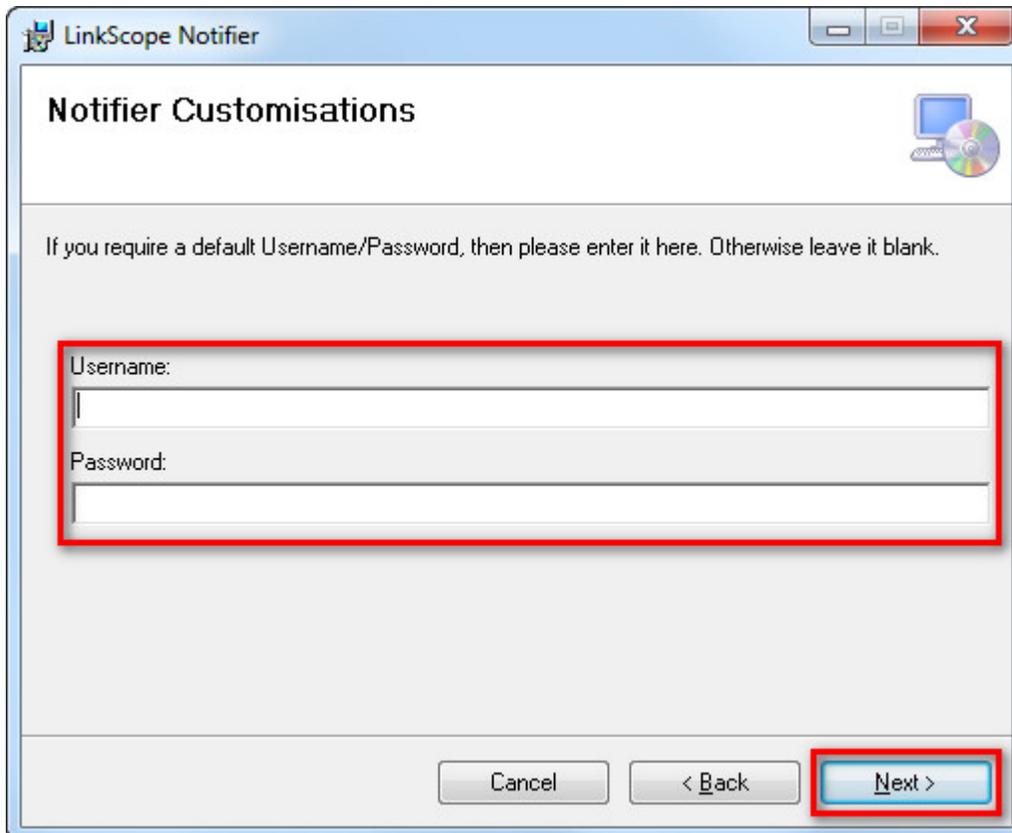
3. Double-click NotifierSetUp icon or click right to install.



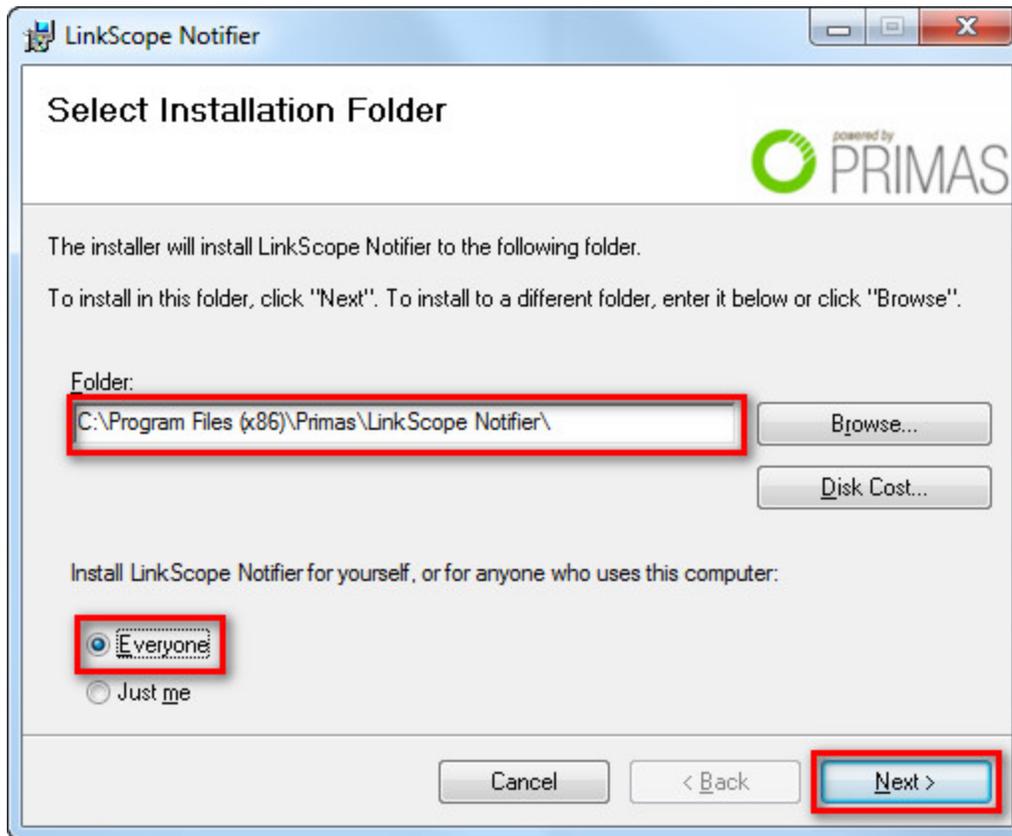
4. Enter LinkScope IP and click **Next** button.



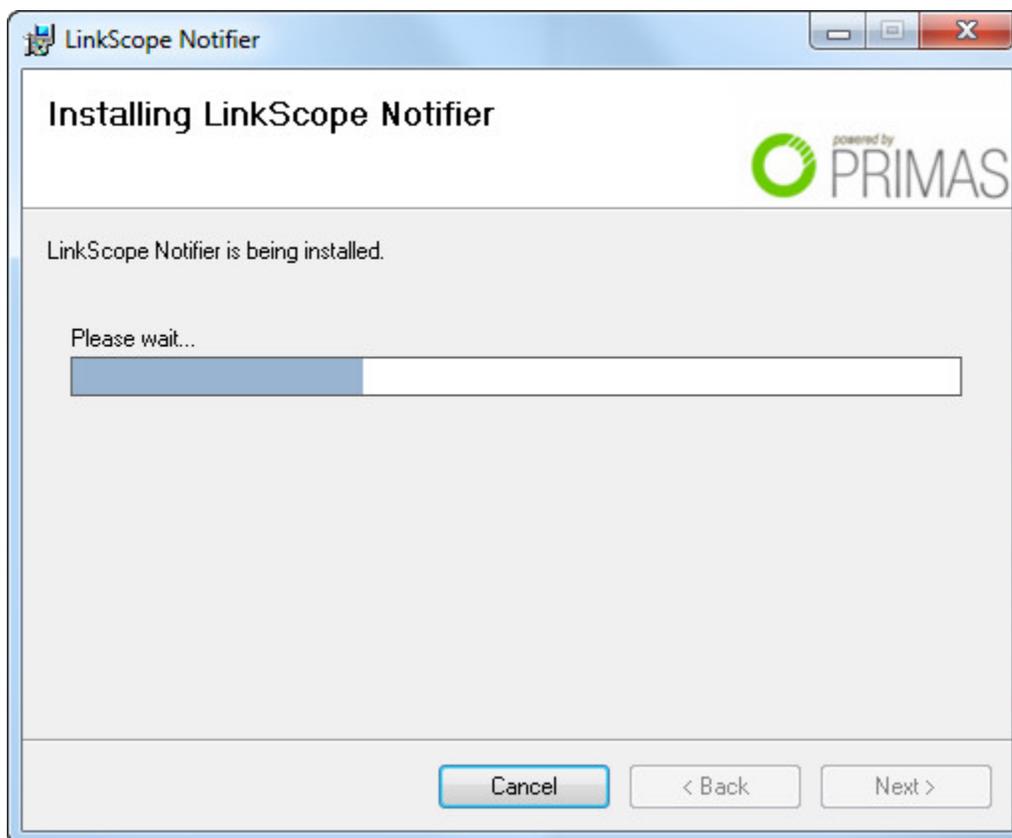
5. Enter the default Username/ Password if you require. Otherwise leave it blank and click **Next** button.



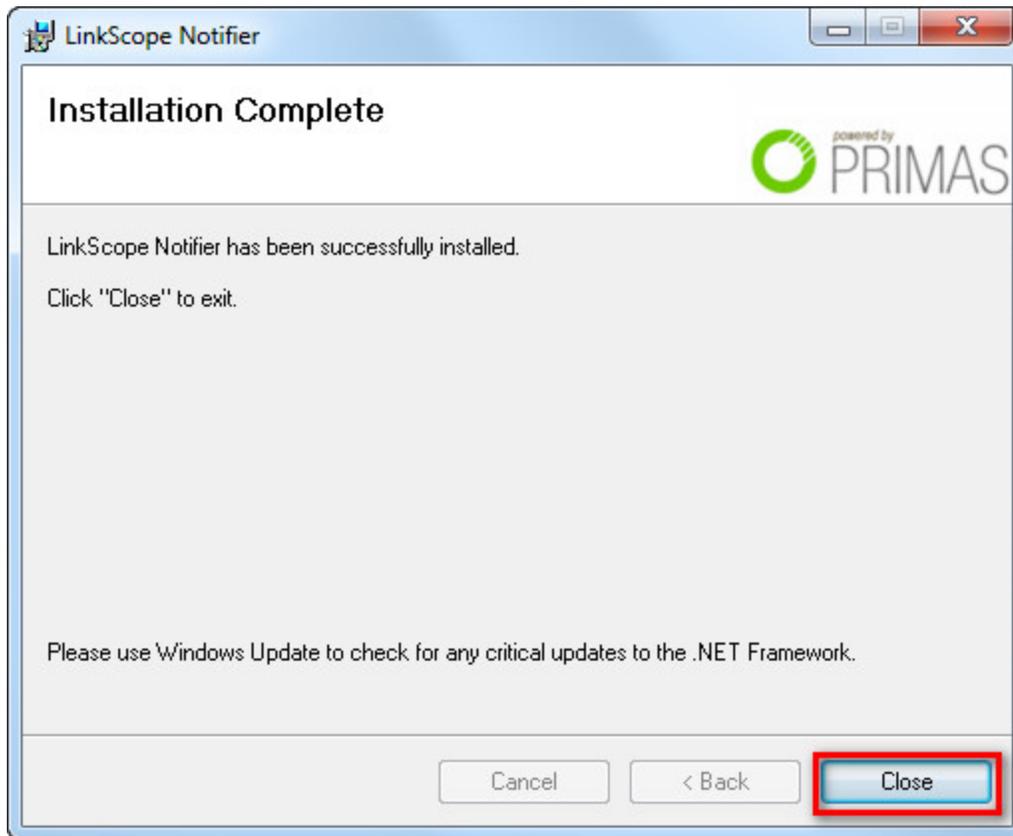
6. Check Notifier Setup folder path, select checkbox "Everyone" and click **Next** button to go to the next step.



7. Wait until the installation process is completed.



8. The installation is successfully. Click **Close** to exit the installer.



Related articles

- [Guideline How To Use The Agent Dashboard](#)
- [How to manage API User at General Configuration](#)
- [How to manage Postcall Survey Configuration](#)
- [How to manage User Setting at Screen Pop Configuration](#)
- [How to manage FQ Config at FreedomQ Configuration](#)