

How to configuration SSRS Report

Install configuration SSRS Report

1. Run the *LinkScopeInstaller.exe* then implement step by step to the *Configuration/Email Scanner*.
2. Enter your correct SSRS Report info into the textbox: **Report URL**, **User name (optional)**, **Password (optional)**.
3. Click the **Save** button if you want to save that information.

Checking configuration SSRS Report

After installing successfully the PrimasCX. You should be login to [Config File] path and check it in SSRS.

Reconfiguration SSRS Report, you have to open the installer PrimasCX reconfigure at the *Configuration/SSRS Report* and fix it there.

Related articles

- [Guideline How To Use The Agent Dashboard](#)
- [How to manage API User at General Configuration](#)
- [How to manage Postcall Survey Configuration](#)
- [How to manage User Setting at Screen Pop Configuration](#)
- [How to manage FQ Config at FreedomQ Configuration](#)