

# How to use PrimasCX Installer

In order to install Primas CX components, the user performs the following steps:

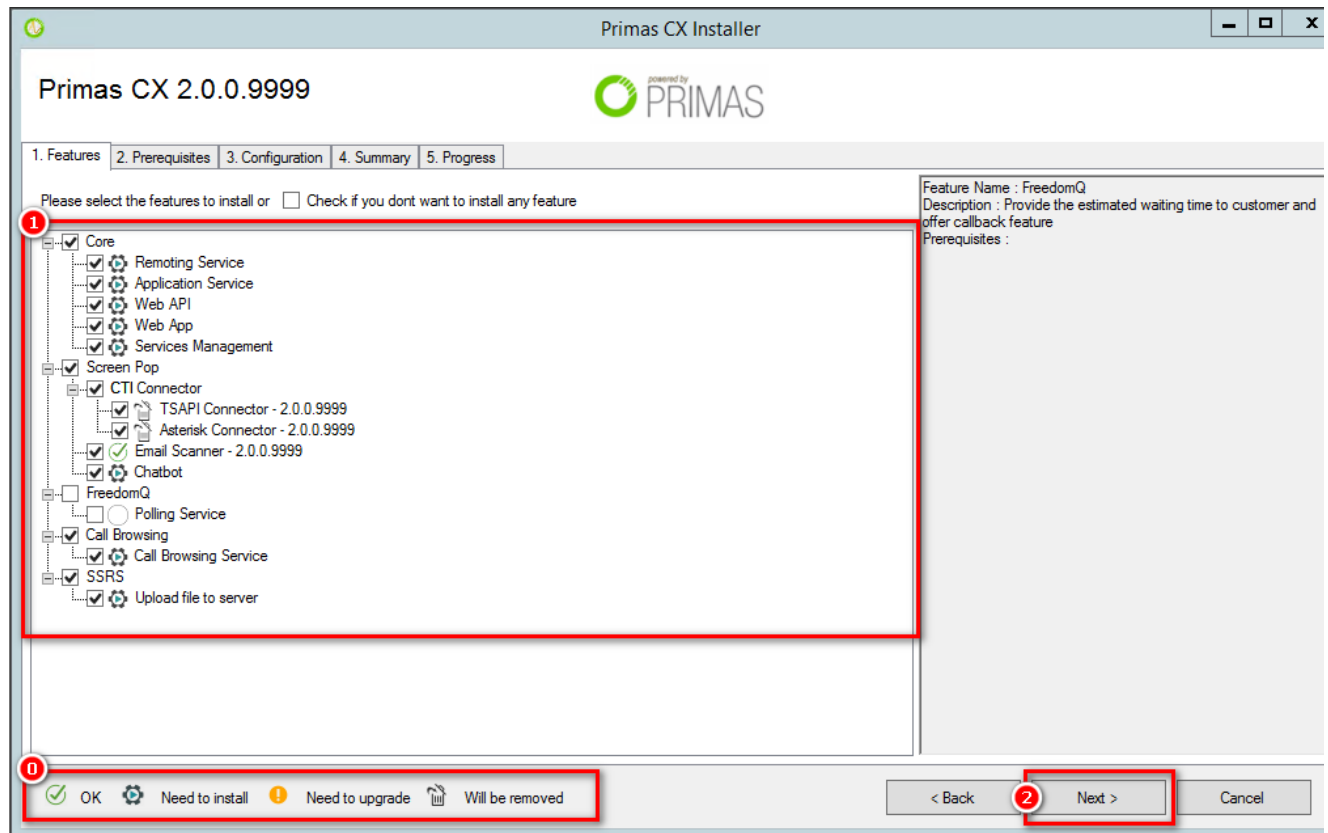
1. Select features and components to install.
2. Preview prerequisites.
3. Input configuration such as database, port, CTI Link information.
4. Review all installation and configuration.
5. Checking results.

## Step-by-step guide to configuration

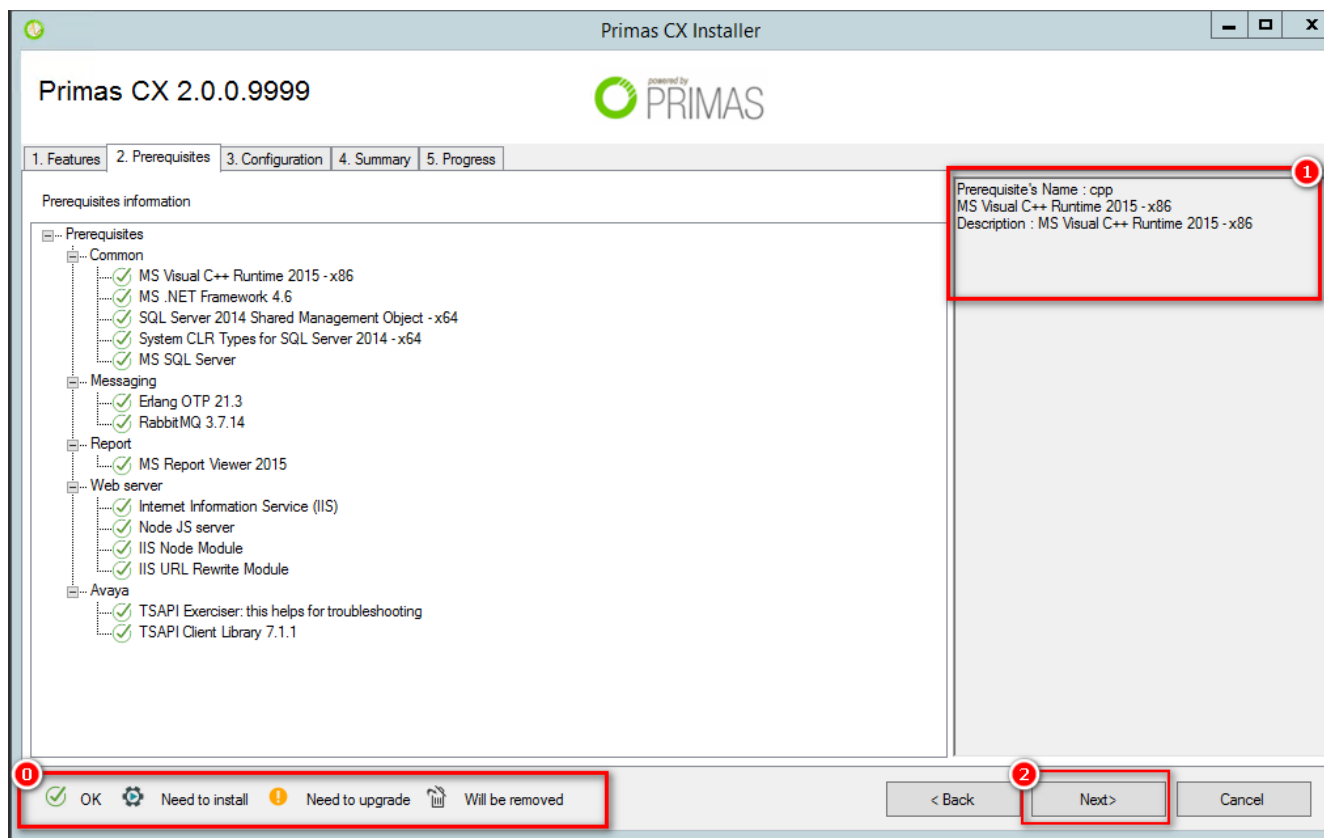
### 1. Select features and components to install

Run the *LinkScopeInstaller.exe*.

Check the features status information, then select features and components you want to install.



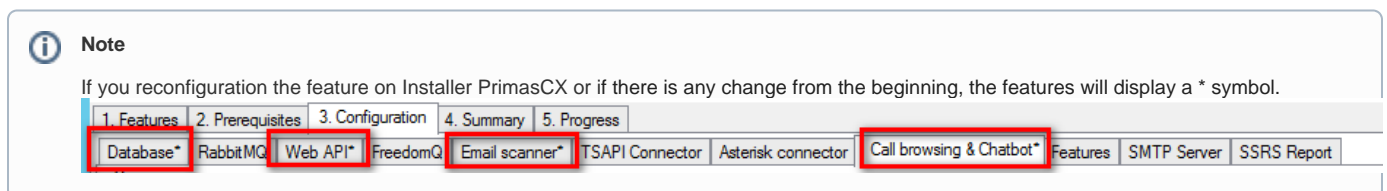
### 2. Preview prerequisites



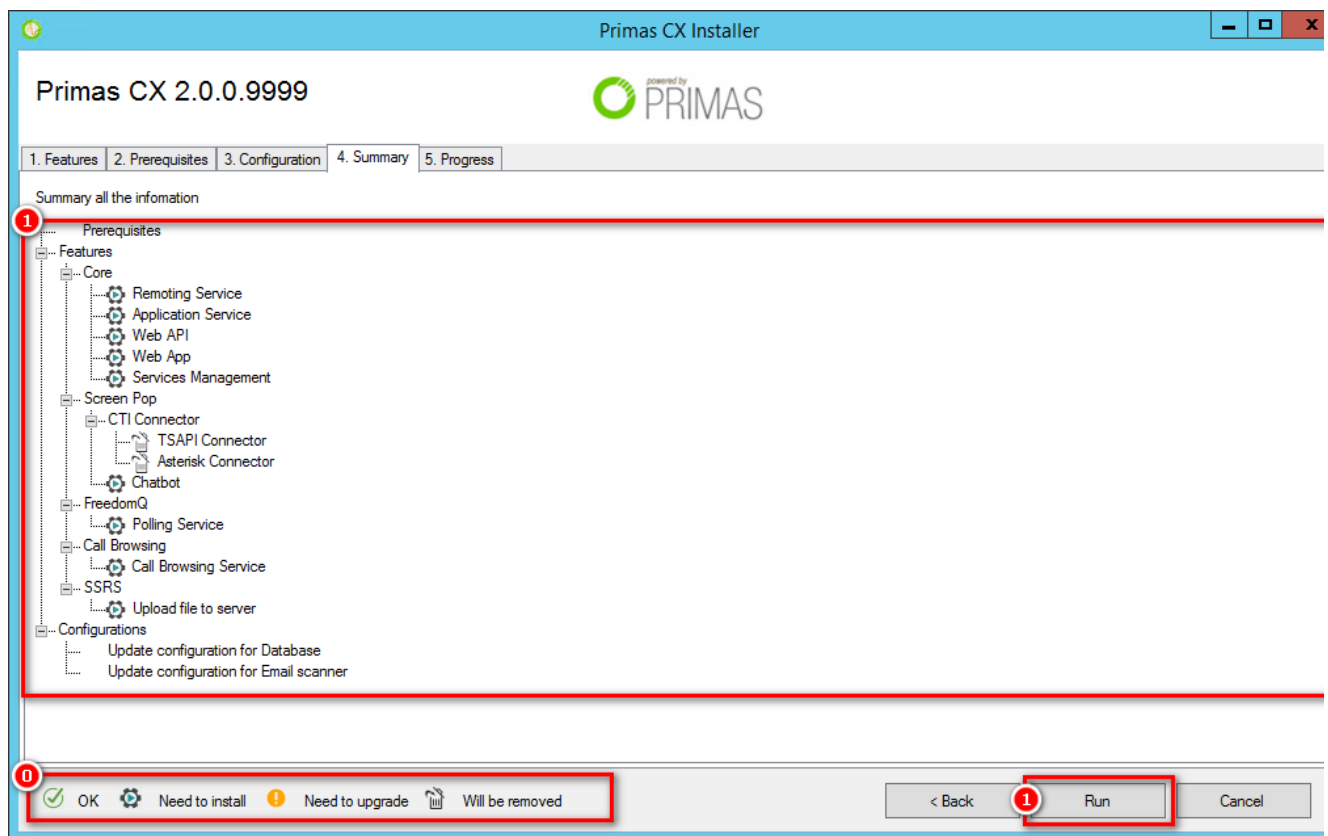
### 3. Configuration the features

- Database
- RabbitMQ
- Web API
- FreedomQ
- Email Scanner
- TSAPI Connector
- Asterisk Connector
- Call browsing & Chatbot
- Features
- SMTP Server
- SSRS Report

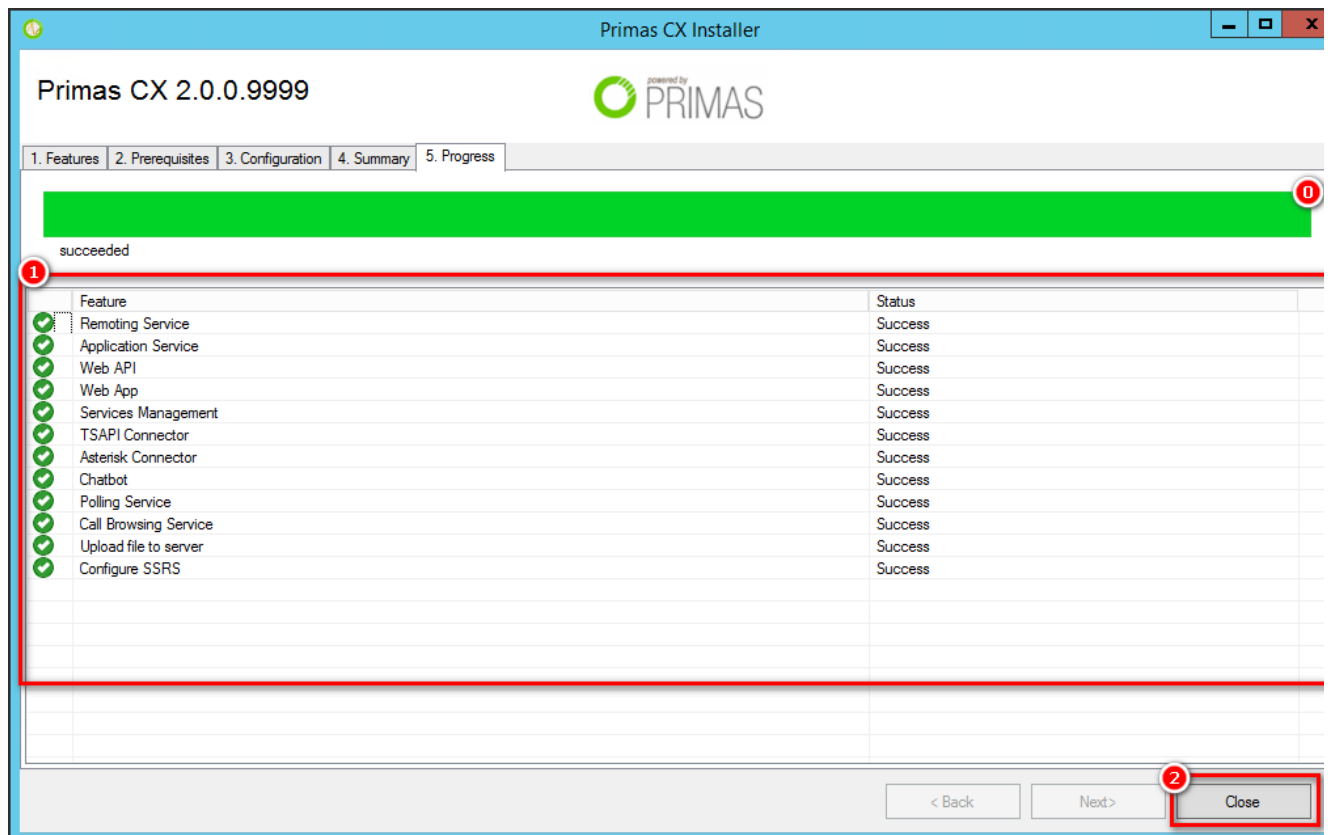
Go to the *Configuration/Features* and select the features you want to apply. Then click the button **Save** it.



### 4. Review all installation and configuration



## 5. Checking results



## Related articles

- [Guideline How To Use The Agent Dashboard](#)
- [How to manage API User at General Configuration](#)
- [How to manage Postcall Survey Configuration](#)
- [How to manage User Setting at Screen Pop Configuration](#)
- [How to manage FQ Config at FreedomQ Configuration](#)