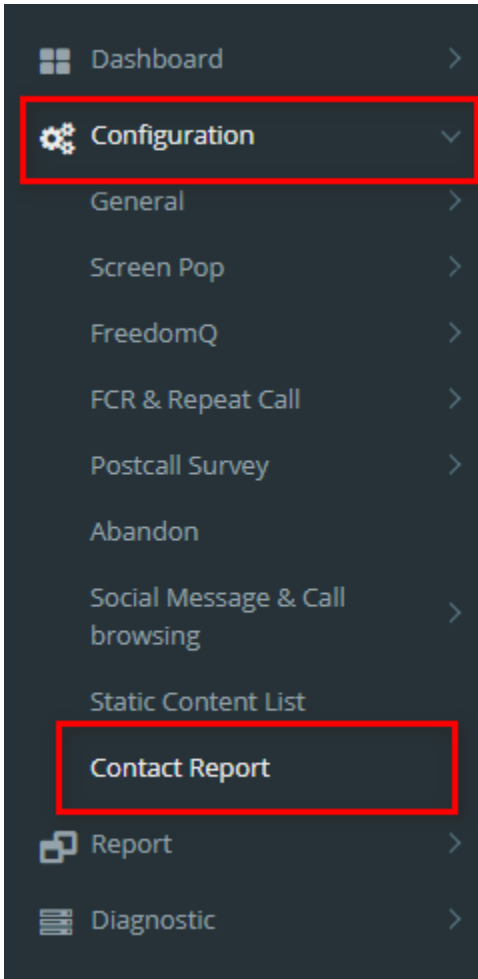


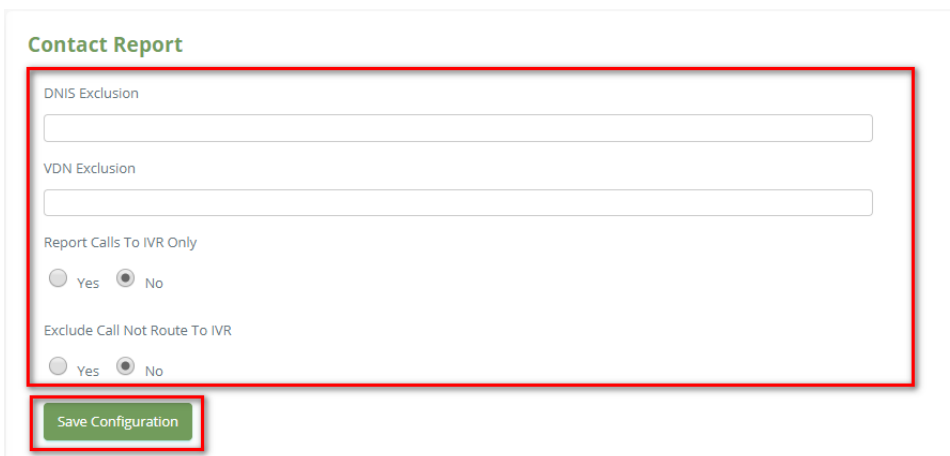
How to manage Contact Report Configuration

Step-by-step guide

- Go to Linkscope Web application and if you're not already signed in, select **Sign in**.
- From the Linkscope Web application, you click to **Configuration ? Contact Report** at the menu.



- From the **Contact Report** label, enter your information.
- Then click **Save Configuration** button.

A screenshot of the 'Contact Report' configuration form in the Linkscope Web application. The form has a light gray background and a green title 'Contact Report'. It contains four input fields: 'DNIS Exclusion', 'VDN Exclusion', 'Report Calls To IVR Only', and 'Exclude Call Not Route To IVR'. The 'Report Calls To IVR Only' and 'Exclude Call Not Route To IVR' fields are radio button controls. The 'Save Configuration' button is located at the bottom of the form and is highlighted with a red rectangular box. The entire form area is also highlighted with a red rectangular box.



Related articles

- [Guideline How To Use The Agent Dashboard](#)
- [How to manage API User at General Configuration](#)
- [How to manage Postcall Survey Configuration](#)
- [How to manage User Setting at Screen Pop Configuration](#)
- [How to manage FQ Config at FreedomQ Configuration](#)