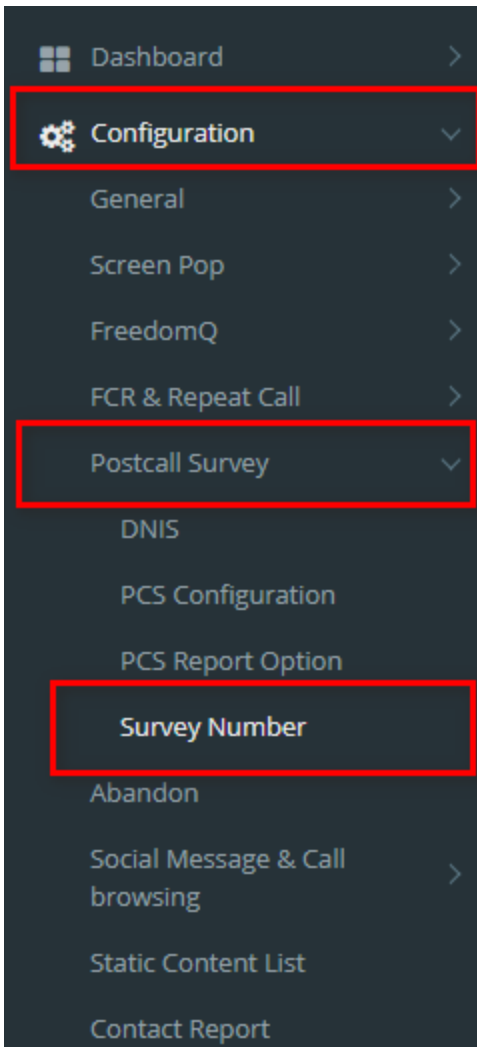




How to manage Survey Number at Postcall Survey Configuration

Step-by-step guide

- Go to Linkscope Web Application and if you're not already signed in, select **Sign in**.
- From the Linkscope Web Application, you click to **Configuration ?PostcAll Survey ? Survey Number** at the menu.



ADD A SURVEY NUMBER

1. Click  button, the **Add** popup is displayed.
2. From the **Add** popup, you enter **Survey Number**, **Name**, **DNIS**. Then click  button.

Add

Survey Number
5

Name
The voice

DNIS
DNIS

Update

Cancel

If the system shows this message, you created successfully Survey Number.


Home > Configuration > Postcall Survey > Survey Number

Successfully saved configurations.

EDIT A SURVEY NUMBER

- On the **Survey Number List** table, select any row you want to edit.

Survey Number	Name	DNIS	Date Updated
1	Survey name	20075	07/10/2019 13:36:50 PM
5	The voice	DNIS	08/27/2019 17:02:48 PM

- Click  button on that row. The **Edit** popup is displayed.

- Form **Edit** popup, you modify **Survey Name**, **DNIS**. Then click  button.

Edit

Survey Number
1

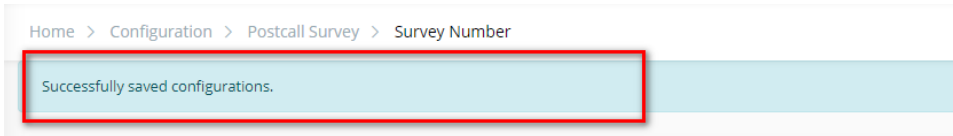
Name
Survey name

DNIS
20075

Update





Cancel

If the system shows this message, you edit successfully Survey Number.




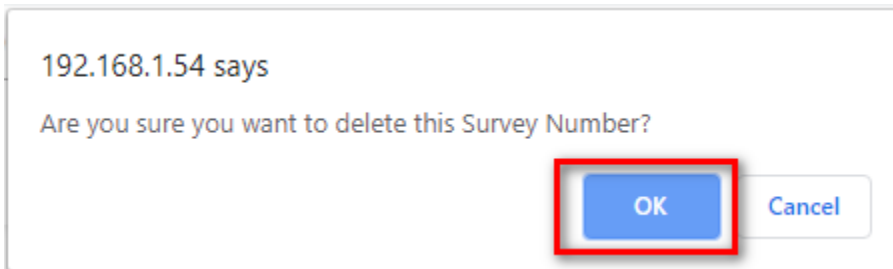
DELETE A SURVEY NUMBER

1. On the **Survey Number List** table, select any row you want to delete.

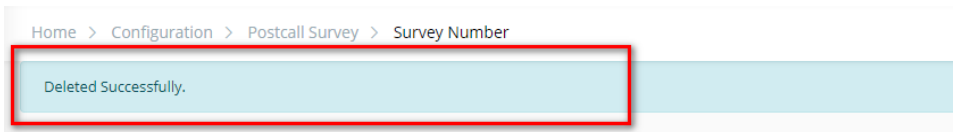
Survey Number	Name	DNIS	Date Updated	
1	Survey name	20075	07/10/2019 13:36:50 PM	 
5	The voice	DNIS	08/27/2019 17:02:48 PM	 

1 - 2 of 2 items

2. Click  button on that row.
3. There're Alert displays after you click to this button. Select **OK**.



If the system shows this message, you deleted successfully Survey Number.



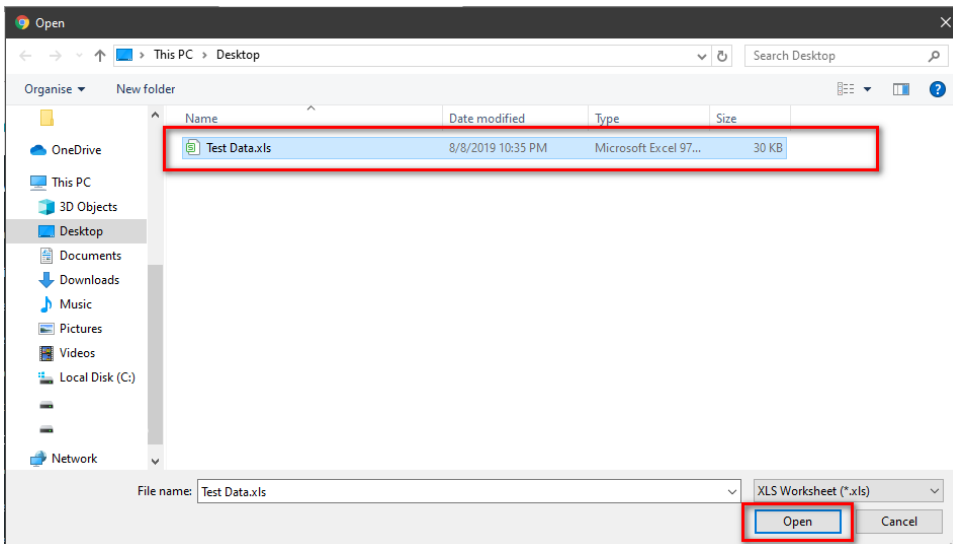
IMPORT FROM/ EXPORT TO AN EXCEL FILE

- To import data from excel file:

1. At select file (.xls) label, click **Select files** button.



2. Select an excel file that you want to import and click **Open** button.



3. Click the **Import** button.

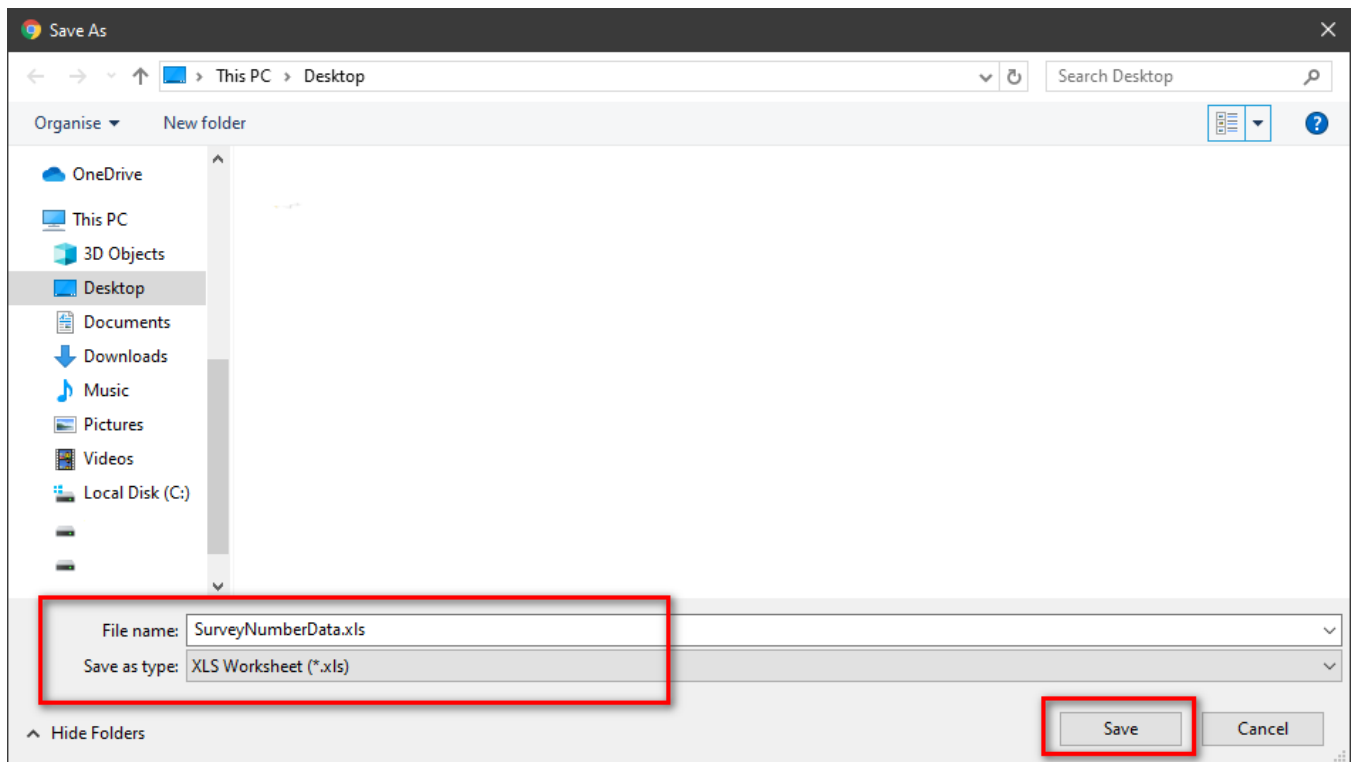


- **To export data from excel file:**

1. On the page below, click the **Export Excel** button.



2. Check the **File Name** (default page name), **Save as type (*XLS file)**. Then click **Save** button.



Related Articles

- [Guideline How To Use The Agent Dashboard](#)
- [How to manage API User at General Configuration](#)
- [How to manage Postcall Survey Configuration](#)
- [How to manage User Setting at Screen Pop Configuration](#)
- [How to manage FQ Config at FreedomQ Configuration](#)