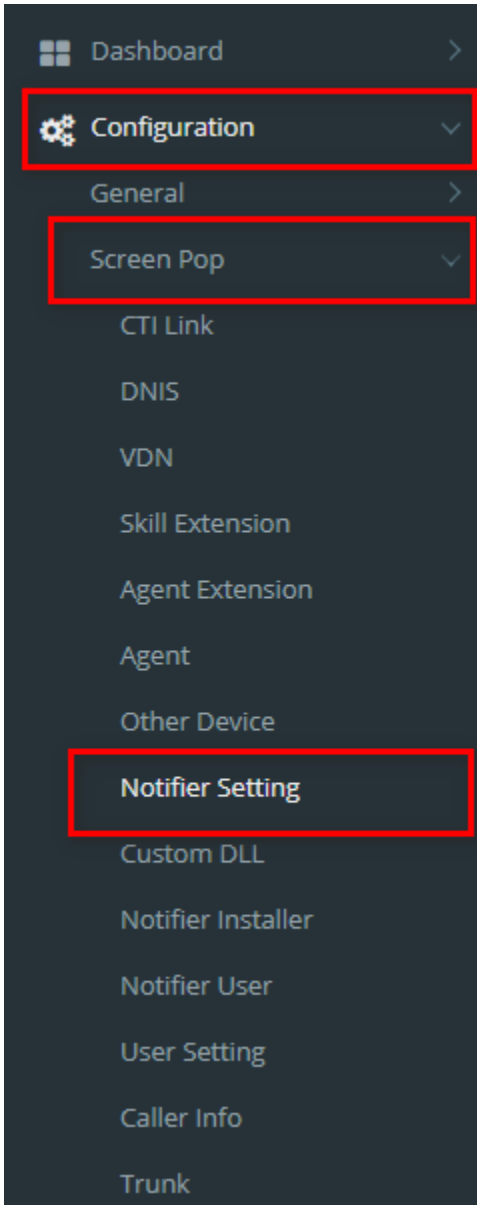


How to manage Notifier Setting at Screen Pop Configuration

Configuring Web server URL and name allows caller information to pop on the agent desktop.

Step-by-step guide

- Go to Linkscope Web application and if you're not already signed in, select **Sign in**.
- From the Linkscope Web application, you click to **Configuration ? Screen Pop? Notifier Setting** at the menu.



- Configuration Setting
1. Form Configuration label, enter your **Base URL**, **add new Parameter** and **Notifier Port Range** (From-To).

2. Then click **Save Configuration** button.

Configuration

Configuring Web server URL and name allows caller information to pop on the agent desktop.

Base URL

Parameter

Name Agent Ringing Time

ANI={ANI} × ACDPOSID={ACDPOSID} × CID={CID} × UI={UI} × DNIS={DNIS} ×

Notifier Port Range

From * To *



Related articles

- [Guideline How To Use The Agent Dashboard](#)
- [How to manage API User at General Configuration](#)
- [How to manage Postcall Survey Configuration](#)
- [How to manage User Setting at Screen Pop Configuration](#)
- [How to manage FQ Config at FreedomQ Configuration](#)