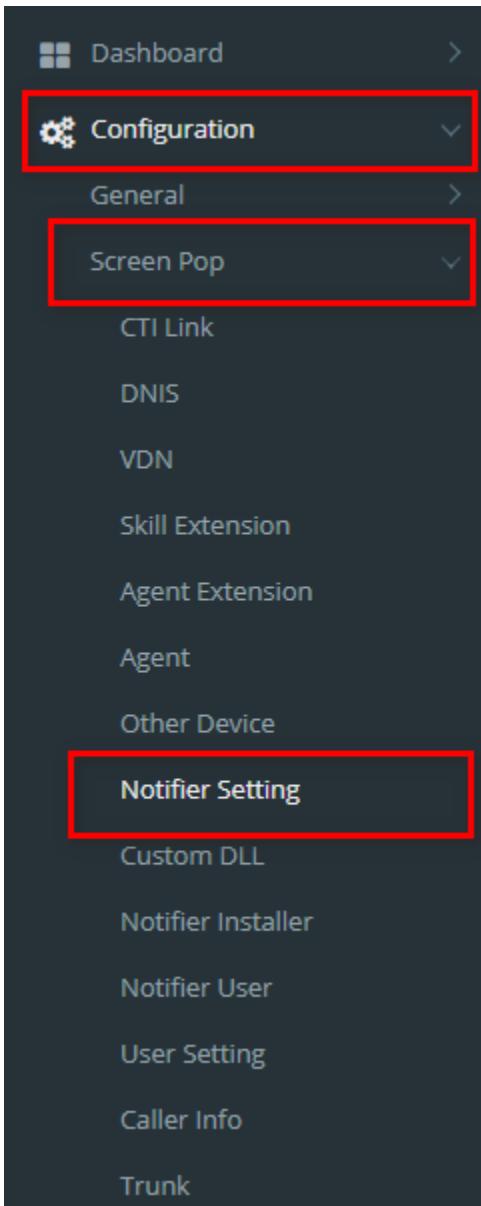


How to manage Notifier Setting at Screen Pop Configuration

Configuring Web server URL and name allows caller information to pop on the agent desktop.

Step-by-step guide

- Go to Linkscope Web application and if you're not already signed in, select **Sign in**.
- From the Linkscope Web application, you click to **Configuration ? Screen Pop? Notifier Setting** at the menu.



- Configuration Setting
 1. Form Configuration label, enter your **Base URL**, add new **Parameter** and **Notifier Port Range** (From-To).

2. Then click **Save Configuration** button.

The screenshot shows the 'Configuration' page with a red box highlighting the 'Parameter' section. Inside this box, the 'Add parameter' button is highlighted. Below it, a list of parameters is shown: ANI={ANI} x, ACDPOSID={ACDPOSID} x, CID={CID} x, UUI={UUI} x, and DNIS={DNIS} x. At the bottom of the 'Parameter' section, the 'Notifier Port Range' fields ('From: 9000' and 'To: 9999') are also highlighted with a red box. At the very bottom of the configuration form, the 'Save Configuration' button is highlighted with a red box.

Related articles

- [Guideline How To Use The Agent Dashboard](#)
- [How to manage API User at General Configuration](#)
- [How to manage Postcall Survey Configuration](#)
- [How to manage User Setting at Screen Pop Configuration](#)
- [How to manage FQ Config at FreedomQ Configuration](#)