How to manage Notifier Installer at Screen Pop Configuration

Step-by-step guide

- Go to Linkscope Web application and if you're not already signed in, select Sign in.
- From the Linkscope Web application, you click to Configuration ? Screen Pop? Notifier Installer at the menu.

==	Dashboard	
¢\$	Configuration	
	General	
	Screen Pop	
	General	
	CTI Link	
	DNIS	
	VDN	
	Skill Extension	
	Agent Extension	
	Agent	
	Other Device	
	Notifier Setting	
	Custom DLL	
	Notifier Installer	
	Notifier User	
	User Setting	
	Caller Info	
	Trunk Group	

ADD NEW A CUSTOM DLL FILE

1. On Upload new Notifier label, click Select files button.

Notifier Installer	
Upload new Notifier	Select files *
Version	e.g 1.2.2.2222
Disable NTF below this Version	e.g 1.1.1.1111
Trial	
Active	
	Save new Notifier

2. Select a Notifier file that you want to import and click **Open** button.

🧿 Open						×
	nis PC > Desktop >		~ 1	ට Search	Desktop	Q
Organise 👻 New fold	ler					
Intership ^	Name	Date modified	Туре	Size		
OneDrive						
This PC	👸 NotifierInstall.msi	8/26/2019 5:18 PM	Windows Installer	76,068 KB		
3D Objects						
E Desktop						
Documents						
🕹 Downloads						
👌 Music						
Pictures						
Videos						
🏪 Local Disk (C:)						
-						
Metwork	n Network File name NotifierInstall.msi Windows Installer Package (*.rr ~ Open Cancel					
File r	ame: NotifierInstall.msi			~ Windo	ws Installer Package	(*.m ~
	-			0	pen Car	ncel

3. You check the Trial and Active filed. Then click Save new Notifier button.

Notifier	Instal	ler
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Upload new Notifier	Select files	*
	II NotifierInstall.msi ×	
Version	2.0.0.12532	
Disable NTF below this Version	e.g 1.1.1.1111	
Trial		
Active		
	Save new Notifier	

If the system shows this message, you saved successfully a Notifier.

Home > Configuration > Screen Pop > Notifier Installer
File uploaded successfully.

INACTIVE/REACTIVE A NOTIFIER INSTALLER

1. On Notifier Installer table, select any row you want to Inactive/Reactive.



2. Click

button. If you want to Inactive that user. There're alert displays after you click to this button. Select OK.

localhost:8089 says	
Are you sure you want to se	et this to be new Active Notifier?
	OK Cancel
If you want to Reactive that user, click	
	button. There re alert displays after you click to this button. Select OK
localhost:8089 says	button. There re alert displays after you click to this button. Select UK
localhost:8089 says Are you sure you want to se	et this to be not new Active Notifier?

DELETE A NOTIFIER INSTALLER

1. On Notifier Installer table, select any row you want to delete the Notifier.

	Name		Disabled Version	Date uploaded			Download
	\bigcirc	\odot				•	
	NotifierSetup.msi	2.0.0.12165		07/10/2019 00:58:51 AM		false	± 🗈
	NotifierSetup.msi	2.0.0.9999		07/10/2019 16:27:06 PM	~	false	± ش
	NotifierInstall.msi	2.0.0.12532		08/27/2019 00:29:01 AM		false	± 🗴
	H 4 1 F H 20 T	items per page					1 - 3 of 3 items
2. 3.	Click button or There're alert displays	that row. after you click to this	button. Select OK .				
	Are you sure y	39 says ou want to delet	e this Install Not	ifier?			

If the system shows this message, you deleted successfully a DLL Custom file.

Home >	me > Configuration > Screen Pop > Notifier Installer Installer Notifier has been deleted. Installer		
Notifier ha	as been deleted.		

DOWNLOAD A NOTIFIER FILE

1. On Notifier Installer table, select any row you want to download the *MSI file.

Name	Version	Disabled Version	Date uploaded	Active	Trial	Download
•	•				¥	
NotifierSetup.msi	2.0.0.12165		07/10/2019 00:58:51 AN	1	false	± 🗈
NotifierSetup.msi	2.0.0.9999		07/10/2019 16:27:06 PN	1 🗸	false	* 🖞
NotifierInstall.msi	2.0.0.12532		08/27/2019 00:29:01 AM	1	false	± 📋
H 4 1 F H 20	▼ items per page					1 - 3 of 3 items

- 2. Click button on that row.
- 3. Check the File Name, Save as type (*MSI file). Then click Save button.

🧐 Save As						×
$\leftarrow \rightarrow \checkmark \uparrow$ 📥 > This PC > Desktop			√ Ū	Search Desktop		Q
Organise 🔻 New folder						?
 OneDrive This PC 3 D Objects Desktop Pownloads Music Initiation 	Date modified	Туре	Size			
Videos Local Disk (C:) File name: NotifierInstall.msi File name: NotifierInstall.msi		_				
A Hide Folders			[Save	Cancel	

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Related articles

- Guideline How To Use The Agent Dashboard
- How to manage API User at General Configuration
- How to manage Postcall Survey Configuration
- How to manage User Setting at Screen Pop Configuration
- How to manage FQ Config at FreedomQ Configuration