

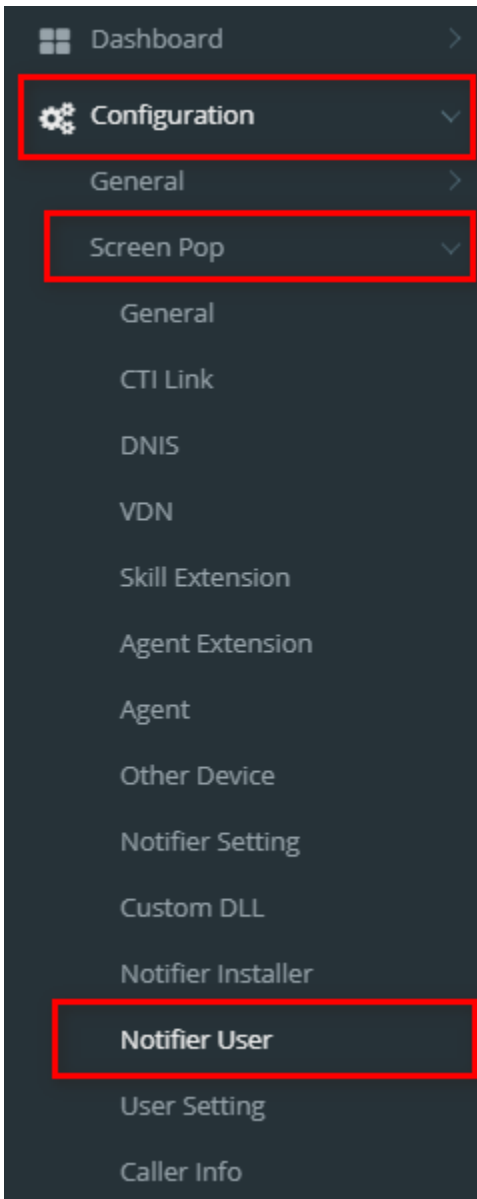
Add new Notifier User

Notifier account is used to login from LinkScope Notifier at Agent's desktop PC to receive screen pop.

Step-by-step guide

To add new a Notifier User:

1. While logged into LinkScopeWeb, navigate to the following: **Configuration ? Screen Pop? Notifier User**.



2. Click button . The **Add** popup is displayed.

3. At the **Add** popup, you enter **User Name, Email, Password, Confirm Password** and select **AgentID, Location, Role**.
Checkbox "**Requires user to update the password at the first time login**": If this box is checked, the user must change their password the first time they log in.



4. Click button.

Add

User Name

testuser2

*

Email

testuser2@primas.net

*

Agent ID

50003

▼

Location

Dept1

▼

Role

Agents ×

*

Password

.....

*

Confirm Password

.....

*

Requires user to update the password at the first time login

☐

Update

Cancel

If the system shows this message, you created successfully a new Notifier User.

Home > Configuration > Screen Pop > Notifier User

Successfully saved configurations.



Related articles

- [Guideline How To Use The Agent Dashboard](#)
- [How to manage API User at General Configuration](#)
- [How to manage Postcall Survey Configuration](#)
- [How to manage User Setting at Screen Pop Configuration](#)
- [How to manage FQ Config at FreedomQ Configuration](#)