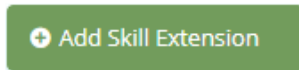
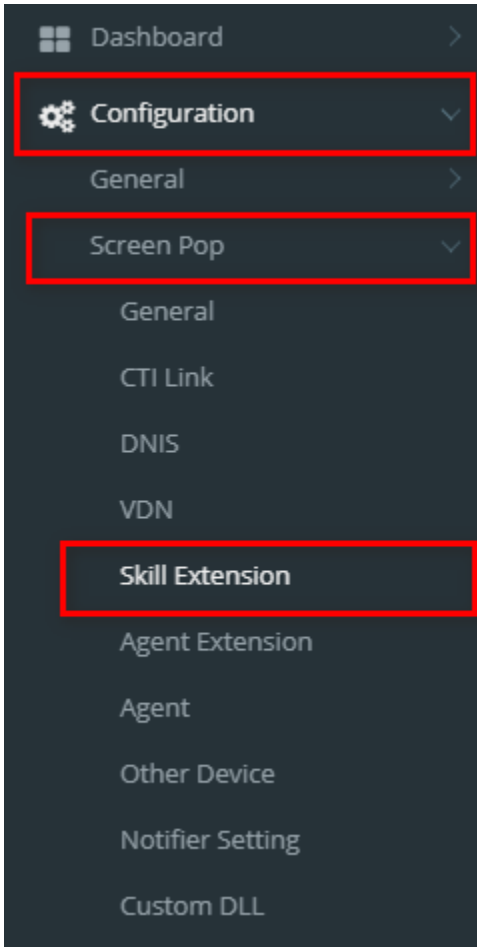


Add new Skill Extension

Step-by-step guide

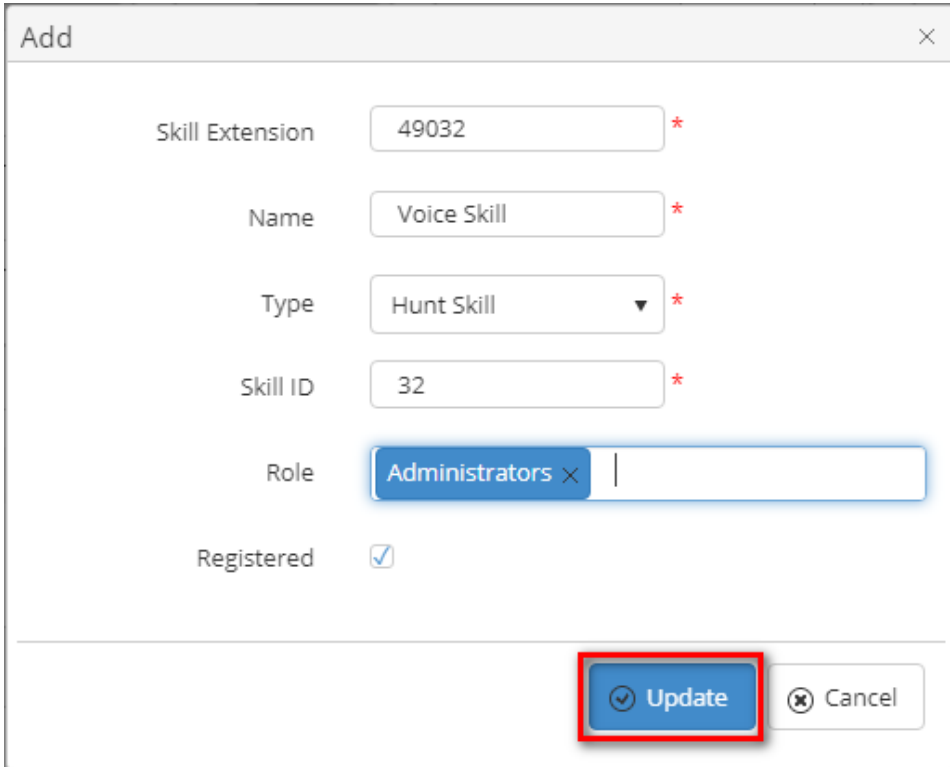
To add new the Skill Extension:

1. While logged into LinkScopeWeb, navigate to the following: **Configuration ? Screen Pop? Skill Extension**.



2. Click **Add Skill Extension** button, the **Add** popup is displayed.
3. At the **Add** popup, you enter **Skill Extension, Name, Skill ID** and select **Type, Role, Registered (Y/N)**.

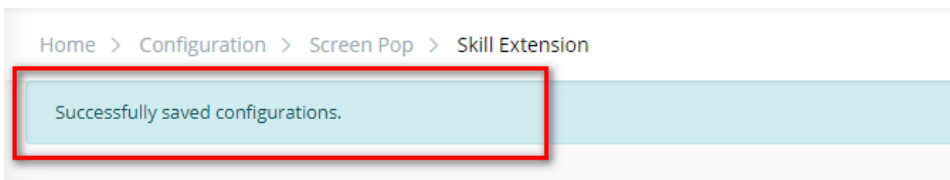
4. Then click  button.



The 'Add' dialog box contains the following fields and controls:

- Skill Extension:** Text input with value '49032' and a red asterisk.
- Name:** Text input with value 'Voice Skill' and a red asterisk.
- Type:** Dropdown menu with 'Hunt Skill' selected and a red asterisk.
- Skill ID:** Text input with value '32' and a red asterisk.
- Role:** Tagged input showing 'Administrators' with a close button and an empty text field.
- Registered:** A checked checkbox.
- Buttons:** 'Update' (highlighted with a red box) and 'Cancel'.

If the system shows this message, you created successfully a new Skill Extension.



Related articles

- [Guideline How To Use The Agent Dashboard](#)
- [How to manage API User at General Configuration](#)
- [How to manage Postcall Survey Configuration](#)
- [How to manage User Setting at Screen Pop Configuration](#)
- [How to manage FQ Config at FreedomQ Configuration](#)