

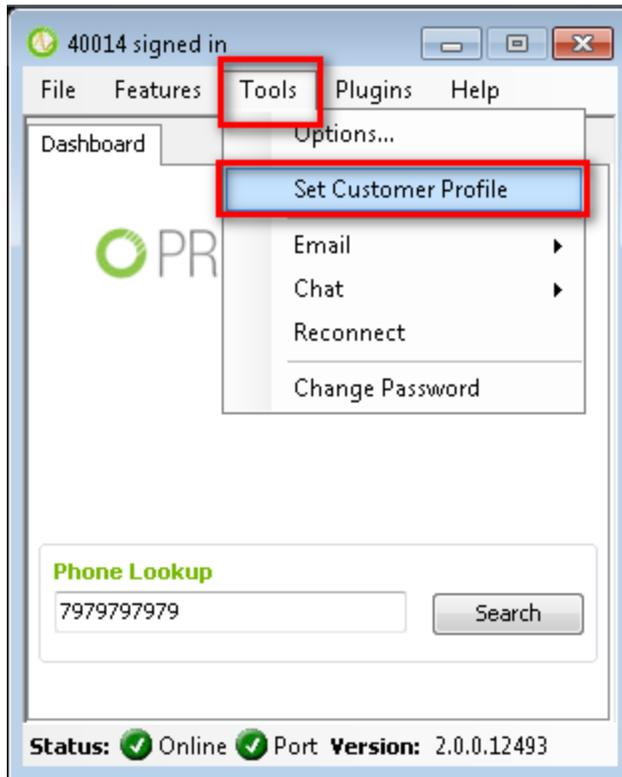
Set customer profile

Agent can add or update the customer's profile at Notifier

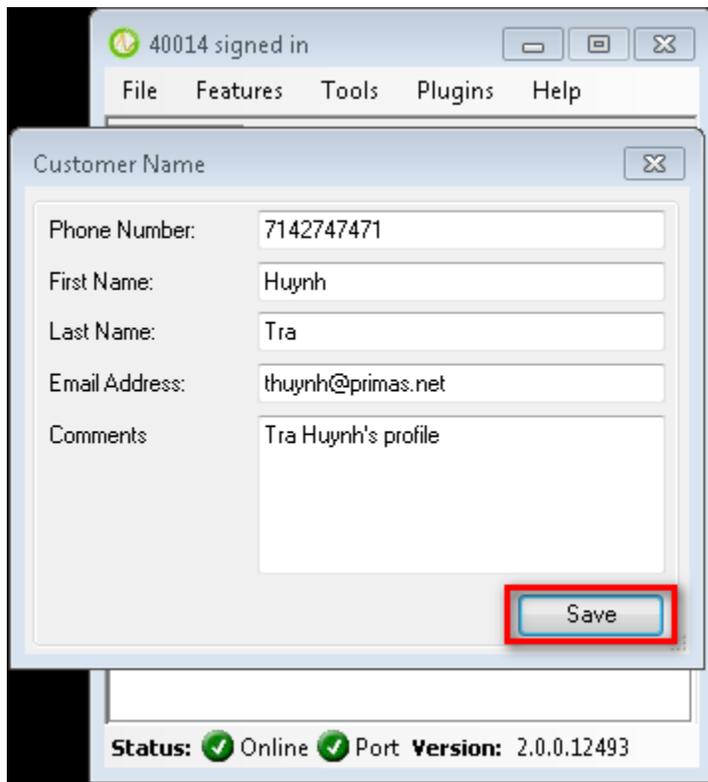
Step-by-step guide

To add/update the customer's profile:

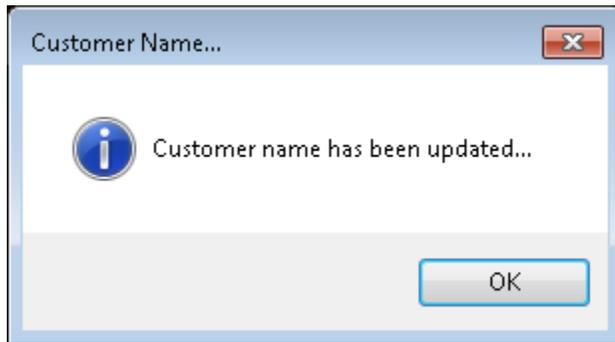
1. From LinkScope Notifier, click on menu **Tools ? Set Customer Profile**



2. Enter the required fields and click **Save**. If you enter the existing phone number, this information will be updated.



3. Update successfully.



Related articles

- [Guideline How To Use The Agent Dashboard](#)
- [How to manage API User at General Configuration](#)
- [How to manage Postcall Survey Configuration](#)
- [How to manage User Setting at Screen Pop Configuration](#)
- [How to manage FQ Config at FreedomQ Configuration](#)