Set customer profile

Agent can add or update the customer's profile at Notifier

Step-by-step guide

To add/update the customer's profile:

1. From LinkScope Notifier, click on menu Tools ? Set Customer Profile

🕓 40014 signed in							
File Features	Tools Plugins Help						
Dashboard	Options						
	Set Customer Profile						
O PR	Email 🕨						
	Chat 🕨						
	Reconnect						
	Change Password						
Phone Lookup							
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2. Enter the required fields and click Save. If you enter the existing phone number, this information will be updated.

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	File	Featur	res	Tools	Plugins	Help		
Customer Name								
Pho	Phone Number:		7142747471					
First	First Name:		Huynh					
Last	Last Name:		Tra					
Ema	Email Address:		thuynh@primas.net					
Com	Comments		Tra Huynh's profile					
						Save		
Status: Online OPort Version: 2.0.0.12493								

3. Update successfully.

Customer Name	×
Customer name has been updated	
ОК	

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- How to manage Postcall Survey Configuration
- How to manage User Setting at Screen Pop Configuration
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