

Manage trunk group information

Trunk group helps to extract country code from a call that doesn't include country code in the Caller ID

In some cases, if a call goes from a phone number that is the same country with the trunk group configuration, the Caller ID doesn't include the country code information. In this case, we can only recognize the country code from the trunk group configuration.

This web page allows for managing the trunk group information associated with a country code.

Add a trunk group

- From the Primas Web Application, navigate to Home > Configuration > Screen Pop > Trunk Group
- Click "Add Trunk Group" button
- Enter Trunk Group and Country Code
- Port start and Port end are optional
- Click "Update" button

The screenshot shows the 'Trunk Group List' page in a web application. The breadcrumb navigation is 'Home > Configuration > Screen Pop > Trunk Group'. The page title is 'Trunk Group List' with an 'Add Trunk Group' button. Below the title is a table with columns: Trunk ID, Trunk Group, Trunk Name, and Port Begin. The table has two rows: one with Trunk ID 17 and Trunk Group 4, and another with Trunk ID 5 and Trunk Group 17. Below the table is a pagination control showing '1' of 20 items per page. At the bottom left, there is a 'Select file (.xls)' section with a 'Select files...' button and 'Import' and 'Export excel' buttons. An 'Add' modal is open in the foreground, containing the following fields: 'Trunk Group' (value: 17, required), 'Name' (value: Singapore trunk), 'Port Begin' (empty), 'Port End' (empty), and 'Country Code' (value: 65). The modal has 'Update' and 'Cancel' buttons at the bottom right.

Trunk ID	Trunk Group	Trunk Name	Port Begin
17	4		
5	17		

1 20 items per page

Select file (.xls)
Select files...
Import Export excel

Add

Trunk Group 17 *

Name Singapore trunk

Port Begin

Port End

Country Code 65

Update Cancel

Edit a trunk group

- From the trunk group list, click the "Edit" button

Trunk Group List

+ Add Trunk Group

Trunk ID	Trunk Group	Trunk Name	Port Begin	Port End	Country Code	Date Modified
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	
4	5	Malaysia trunk 21			63	08/27/2019 09:53:00
5	17	Singapore trunk			65	08/27/2019 10:17:03

1

20

items per page

1 - 2 of 2 items

- Modify trunk information
- Click the "Update" button to complete