

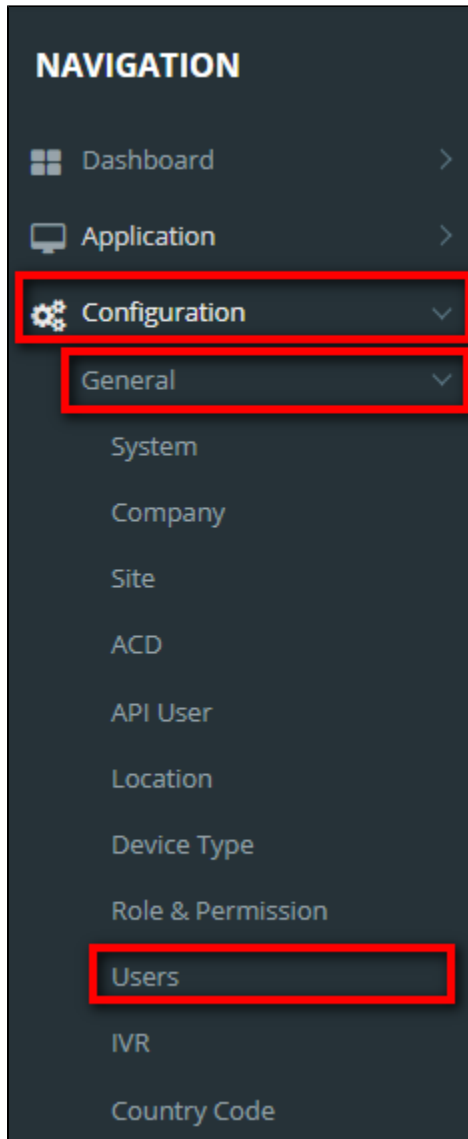
Change user's password

You can change your user's account password from the Linkscope Web application.

Step-by-step guide


To Change user's password:

1. From the Linkscope Web application, you click to **Configuration ? General ? Users** at the menu.



2. At the **All Users** table, select any row you want to change a new password.

<input type="checkbox"/>	linkscope	Primas	RepM	8549314e-7490-426f-018b-ed4e934e5f4@primas.net	PRIMA - Agents	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	linkscope			admin@primas.net	Administrators	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	linkscope0			40000000e-a554-4007-8ac0-a52ea7f75c02@gmail.com	Administrators	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

3. Click  button on that row. **Edit** popup is displayed.

Edit

×

Ignore the password information if you don't want to change it

User Name

linkscope

Email

admin@primas.net

*

Company

Select Company

▼

Location

Select Location

▼

Old Password

New Password

Confirm Password

Upload Photo

Select files...

✓ Update

✕ Cancel

4. On the **Edit** popup, you enter **Old Password** and **New Password**, **Confirm Password** into the textbox.

Edit ×

Ignore the password information if you don't want to change it

User Name

linkscope

Email

admin@primas.net *

Company

Select Company ▼

Location

Select Location ▼

Old Password

.....

New Password

.....

Confirm Password

.....

Upload Photo

Select files...

✓ Update

✕ Cancel

5. Then click to **Update** button.

Edit

×

Ignore the password information if you don't want to change it

User Name

linkscope

Email

admin@primas.net

*

Company

Select Company

▼

Location

Select Location

▼

Old Password

.....

New Password

.....

Confirm Password

.....

Upload Photo

Select files...

✓ Update

✕ Cancel

If the system shows this message, you change successfully a new user's password.

PRIMAS

≡

User has been successfully modified.

Reset Password For ALL InActive

New Password

Reset Password

All Users

Create User

Delete All Selected

Note: If you do not know your user's account password, you cannot change the password.

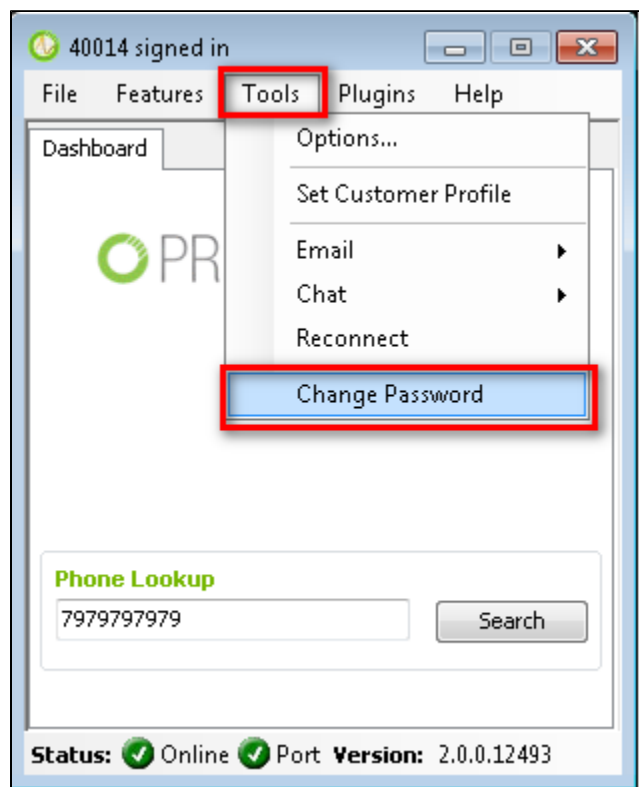
Agent can also change the password from Notifier

The Notifier allows the agent to change the LinkScope password in the below dialog.

Step-by-step guide

To change the agent's password:

1. From LinkScope Notifier, click on menu **Tools ? Change Password**.



2. Enter the required fields and click **Change Password**



3. Change successfully.



Related articles

- [How to use Phone Lookup](#)
- [How to enable/disable the post call survey feature](#)
- [How to manage Notifier Setting at Screen Pop Configuration](#)
- [How to enable/disable the calls in queue feature](#)
- [How to manage CTI Link at Screen Pop Configuration](#)