# Primas COVID-19 Vaccine Scheduling System

Primas Group's New **ScheduleNOW** COVID-19 Vaccine Scheduling System, the web-based self-service scheduling tool that schedules BOTH of the required vaccination appointments within the mandatory time parameters. This "made-for-Covid-19-vaccination" software package provides on-site verification and ad-hoc scheduling management complete with follow-up reminders via email, SMS or phone call. Appointments can be rescheduled easily or canceled by the patient through various multi-media channels without taking the valuable time of administration site staff.

**ScheduleNOW** can be implemented as a stand-alone package in just one day upon completion of site configurations, OR in conjunction with external UC and contact center systems – including the Primas ground-breaking Primas CX Suite of Contact Center applications. Developed for one of the initial 150 COVID-19 vaccine deployment facilities in the USA, this flexible solution operates on premise or in the cloud. **ScheduleNOW** also supports multiple vaccination brands in multiple locations all with one system, as well as offering data integration to HL7 and PCI compliance.

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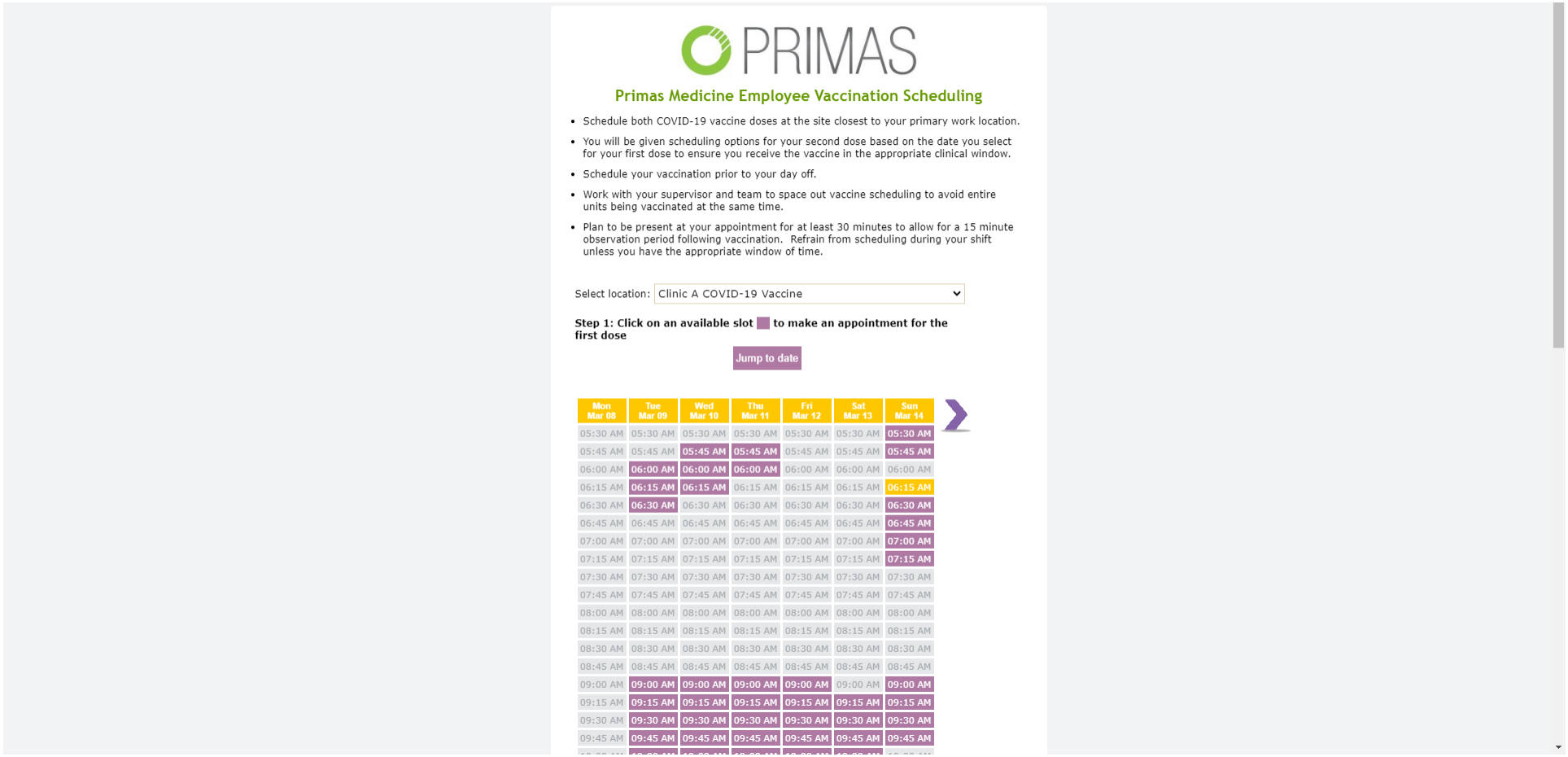
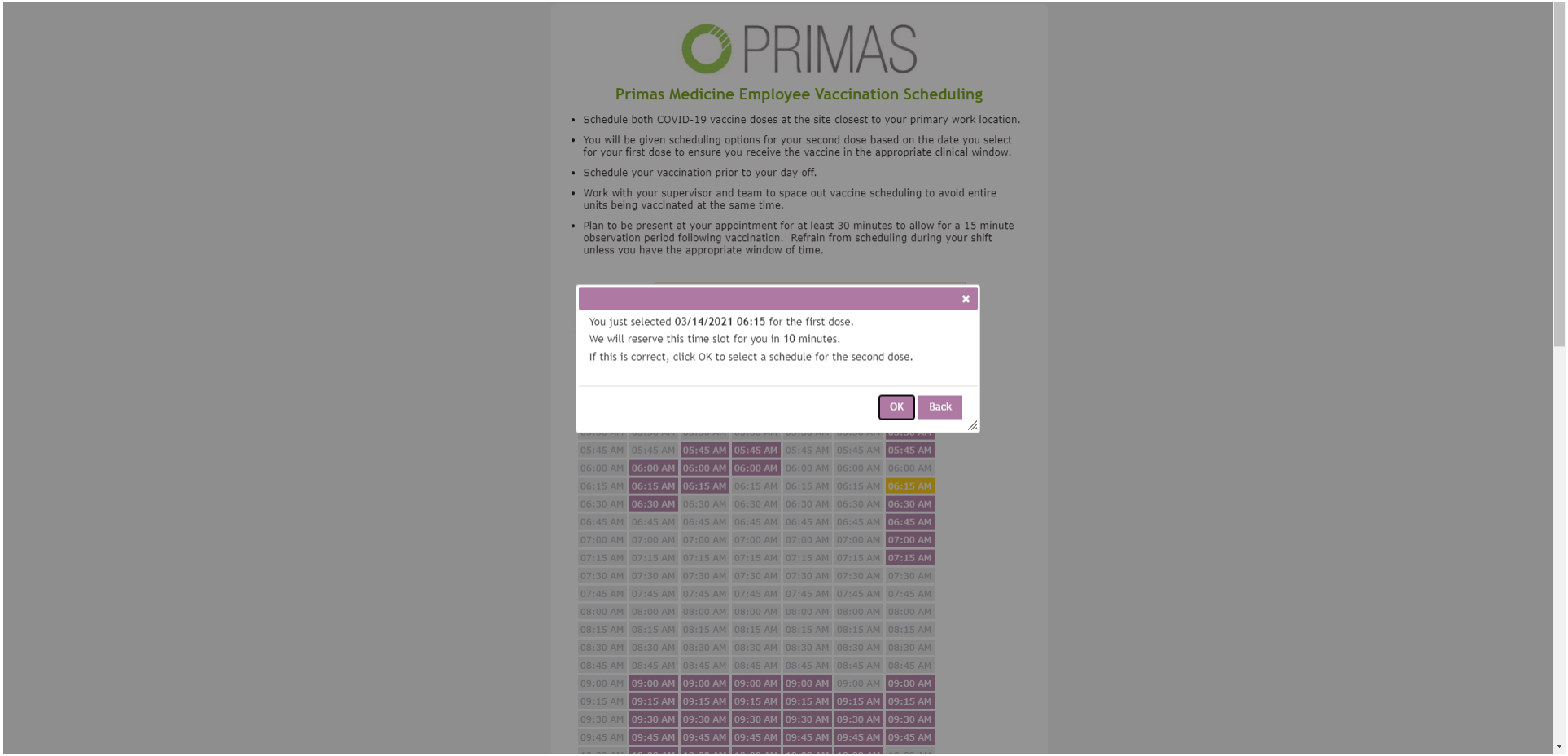
# Self-service appointment

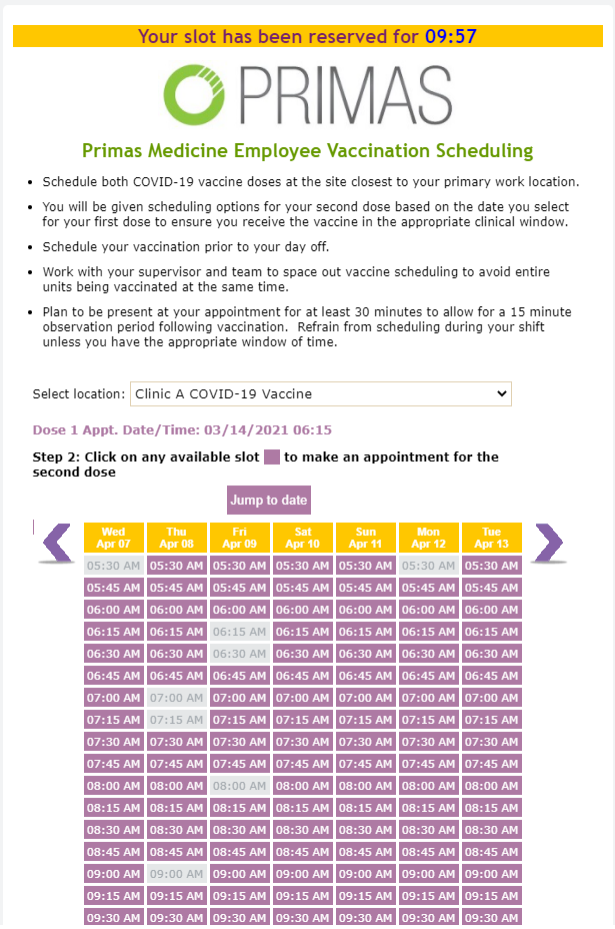
## *Step 1: Select dose 1 appointment date time*



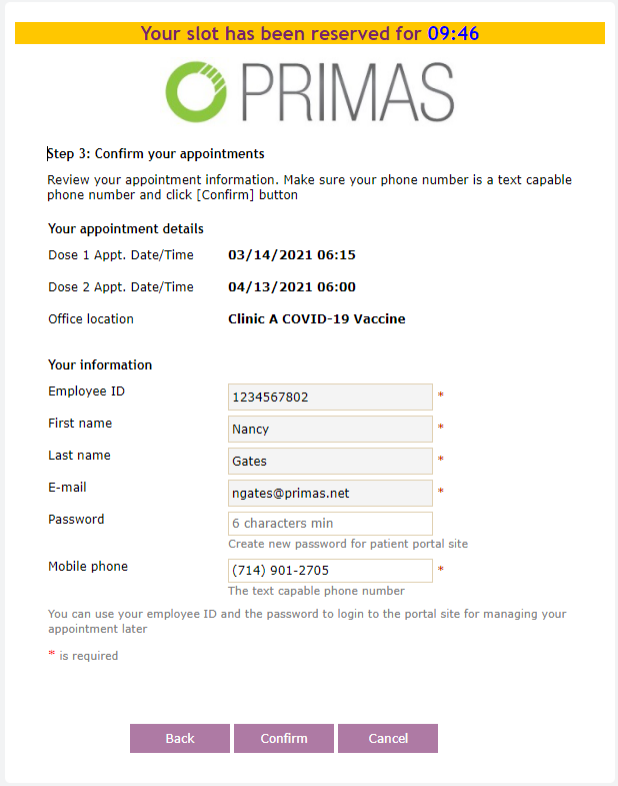
*Dose 1 appointment date time confirmation*



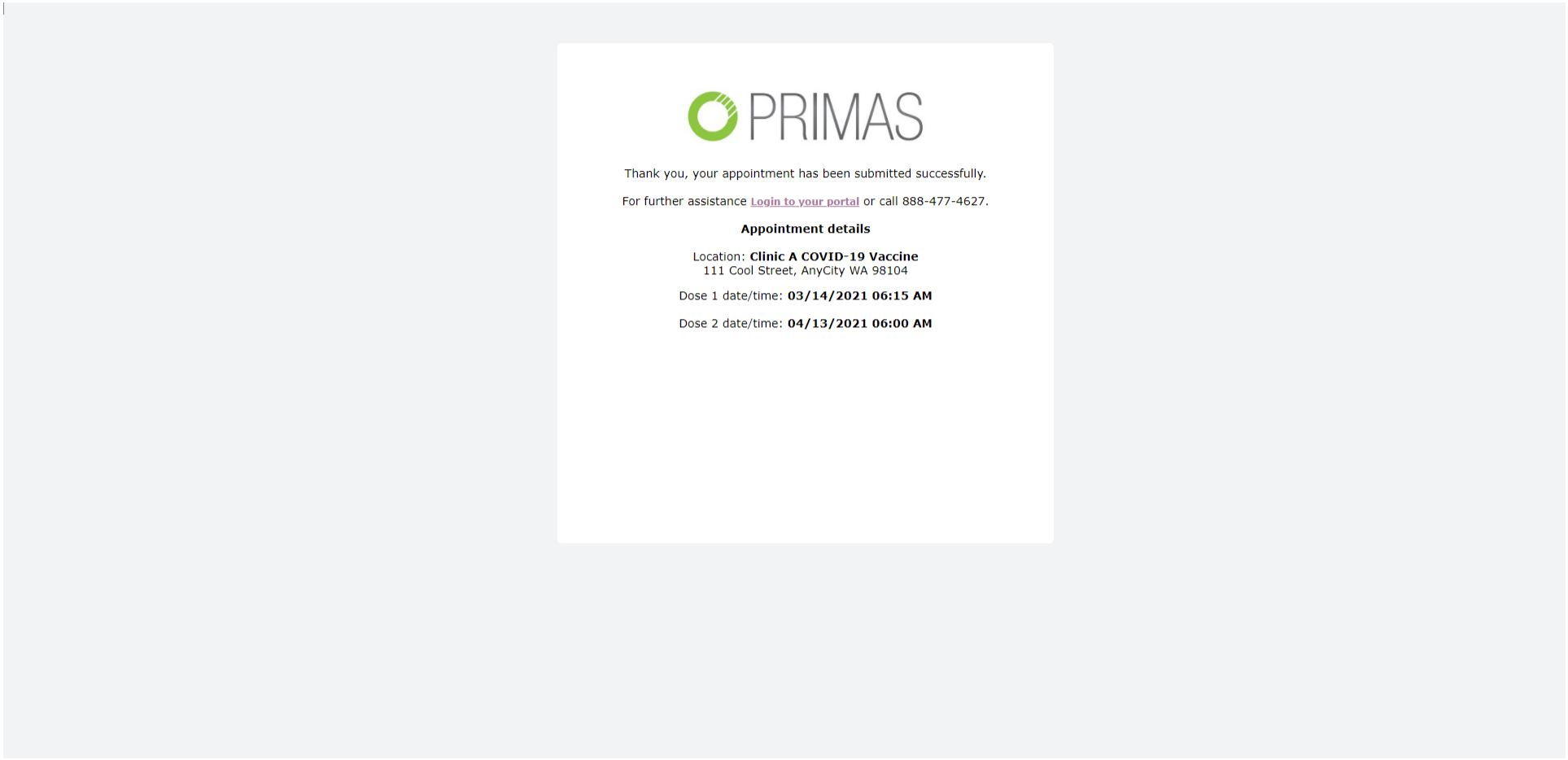
*Step 2: Select dose 2 appointment date time*



## *Step 3: Confirm appointment*



*Complete the appointment*




*SMS confirmation*

```
Hi Nancy Gates, Your appointment is scheduled at
Clinic A COVID-19 Vaccine.
Address: 111 Cool Street, AnyCity WA 98104.
Dose 1 appt date/time: 03/14/2021 06:15 AM.
Dose 2 appt date/time: 04/13/2021 06:00 AM.
Text CANCEL to cancel or reschedule your appt.
```

*Email confirmation*

PRIMAS

**CLINIC A COVID-19 VACCINE CLINIC**

111 Cool Street
AnyCity WA 98104

(888) 477-4627

Hello Cds Diabetescare,

Your appointment:

Dose 1: 12/18/2020 09:15 AM

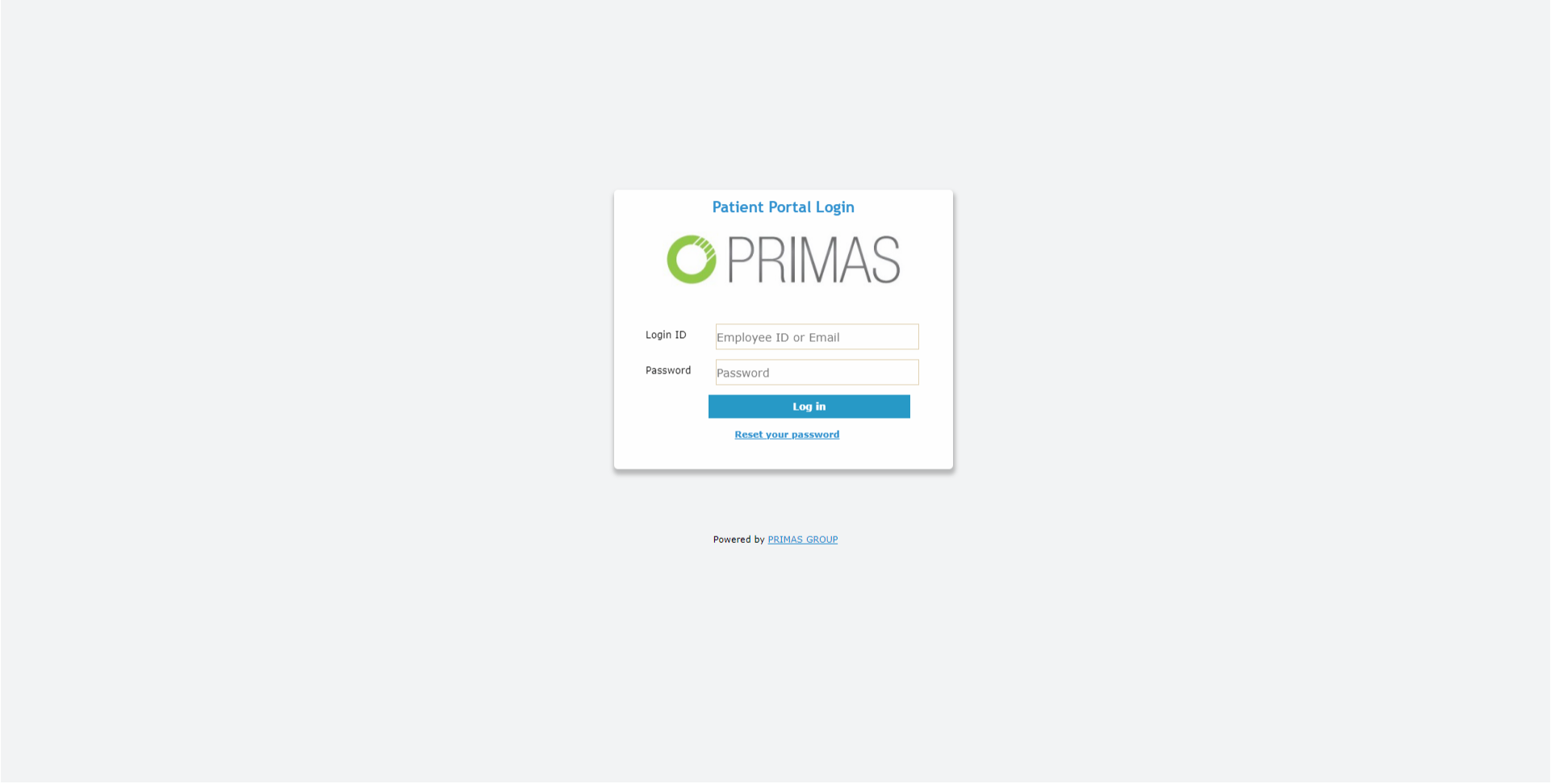
Dose 2: 01/09/2021 07:00 AM

Office: Clinic A COVID-19 Vaccine Clinic

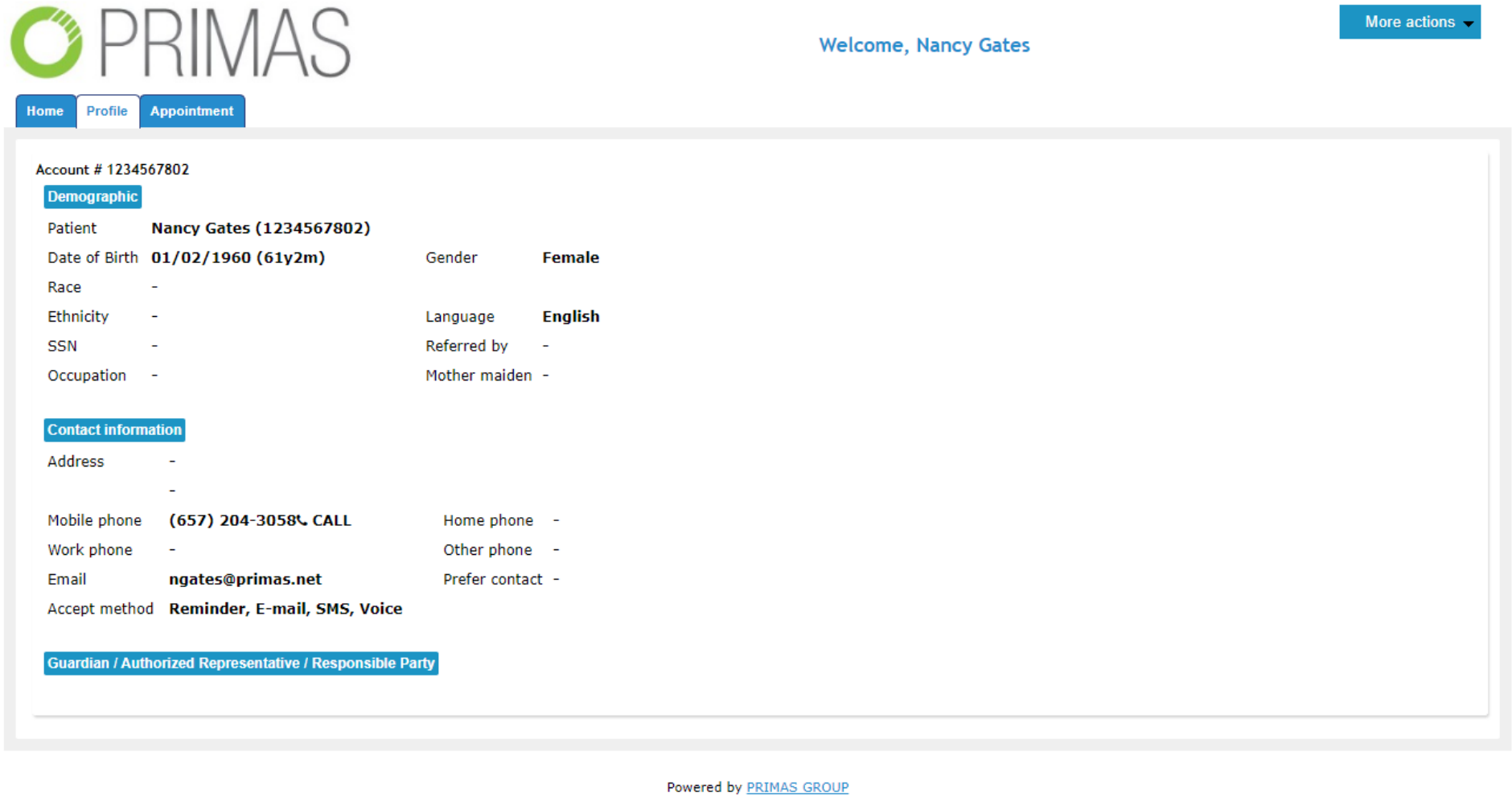
Location: 111 Cool Street, AnyCity WA 98104

# Portal site

## *Login page*

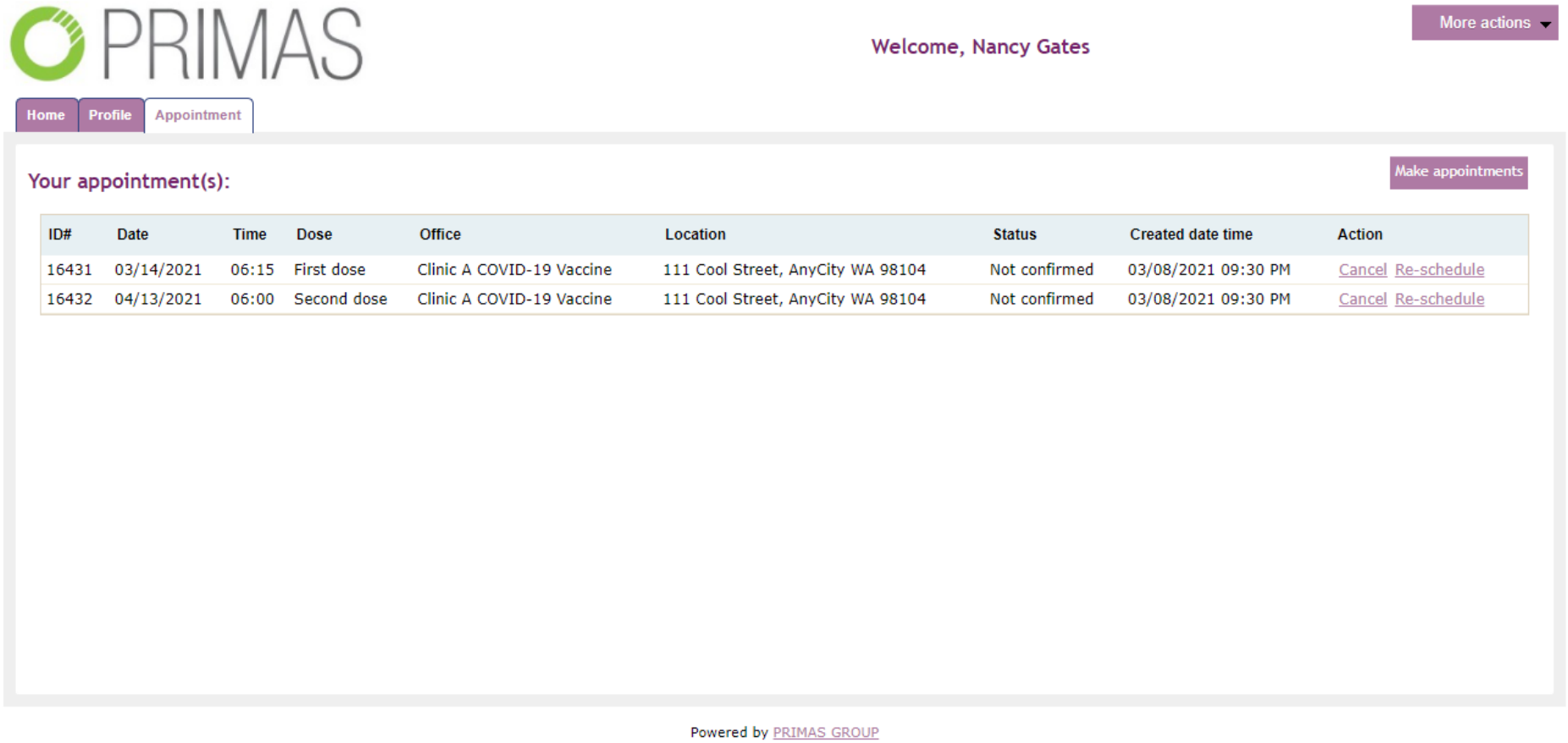


*View personal information*

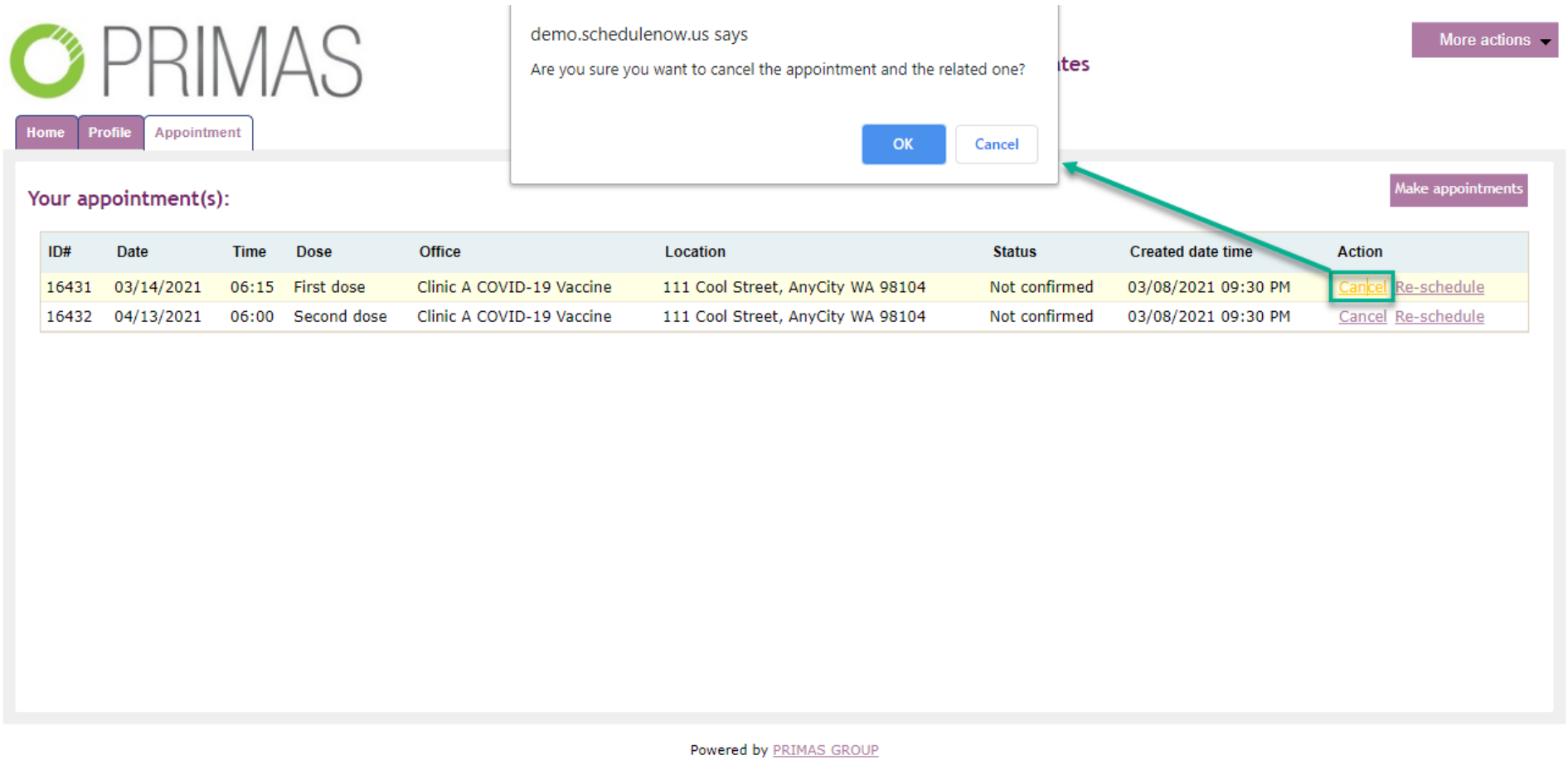


*Manage appointment*

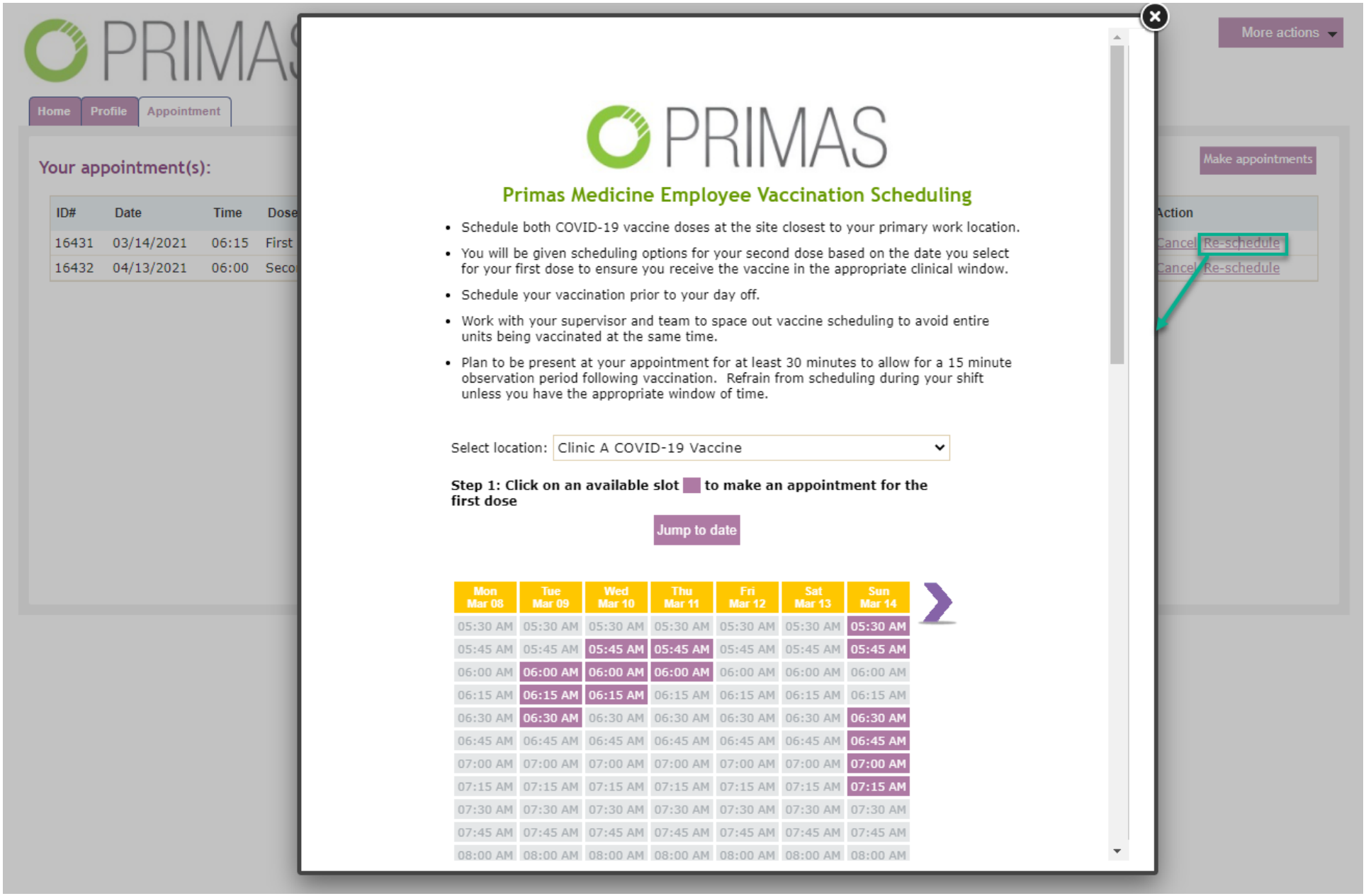
## Review appointment



# Cancel appointment



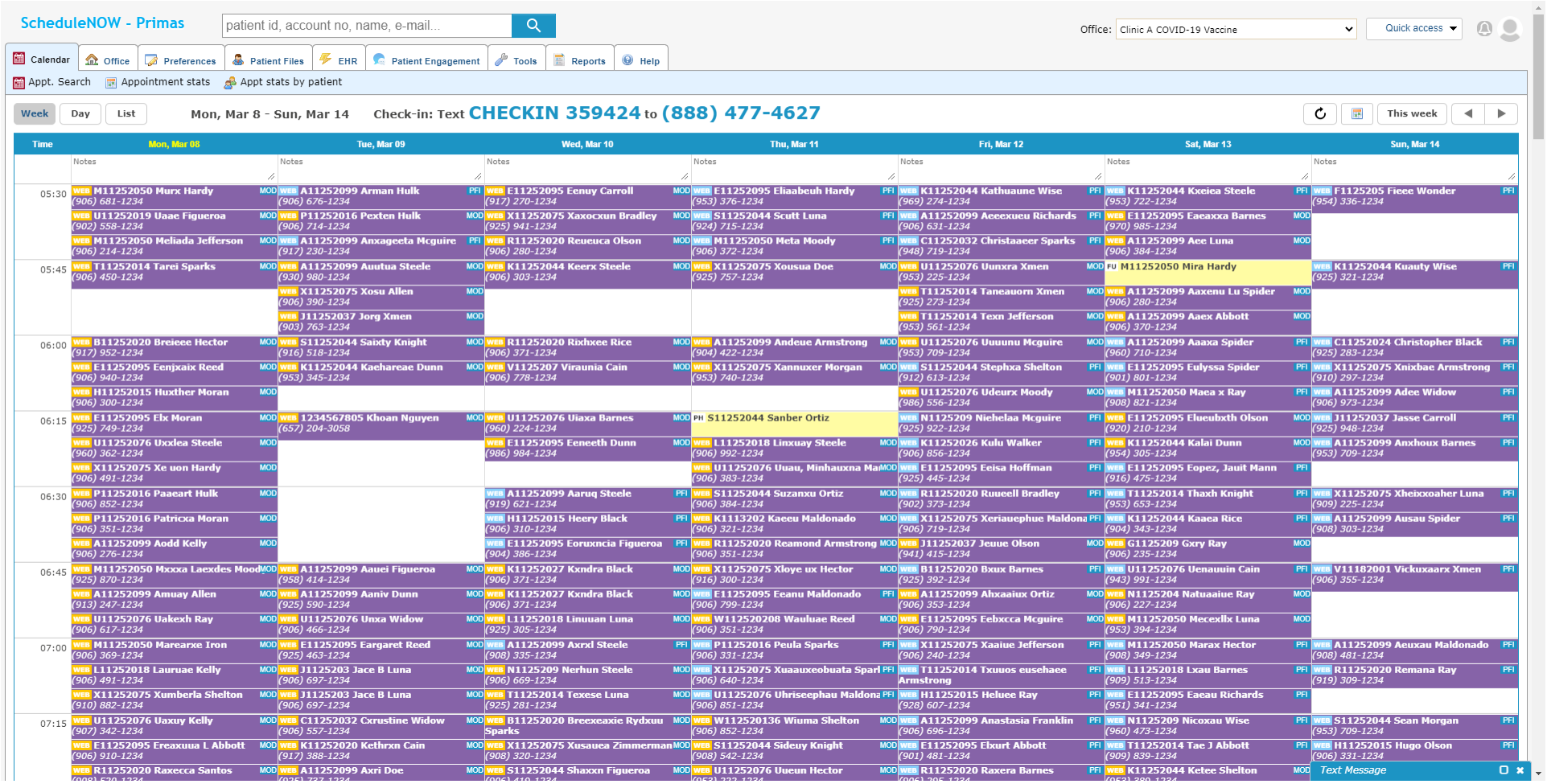
Reschedule appointment



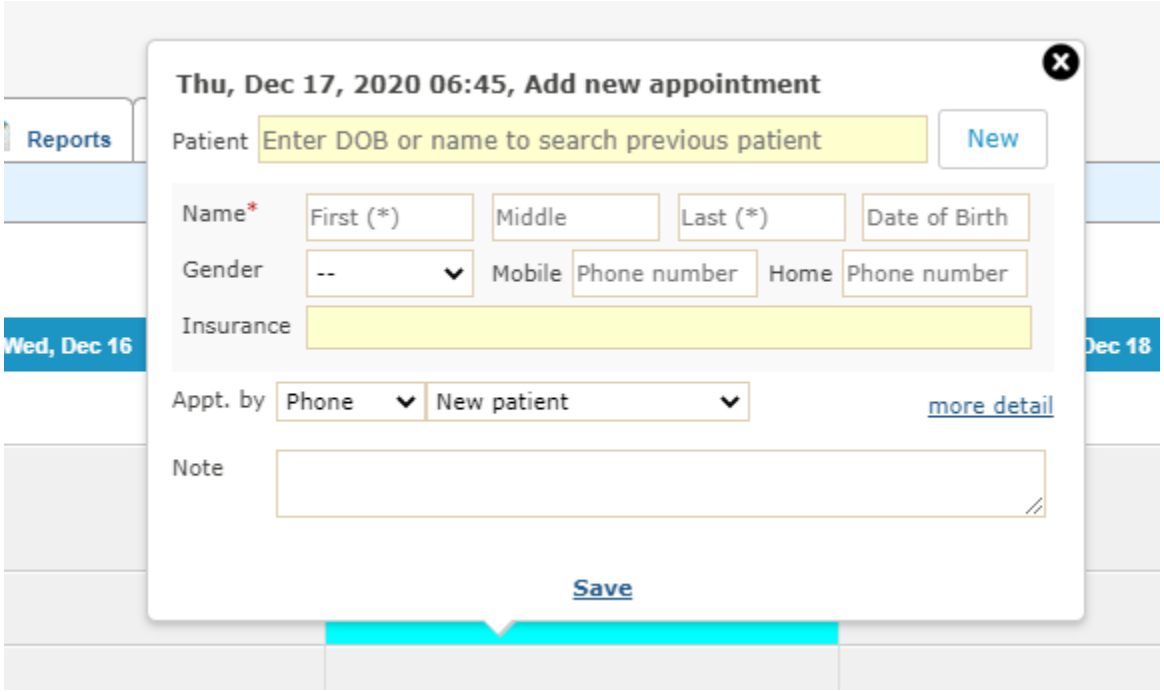
Backoffice

# *Calendar*

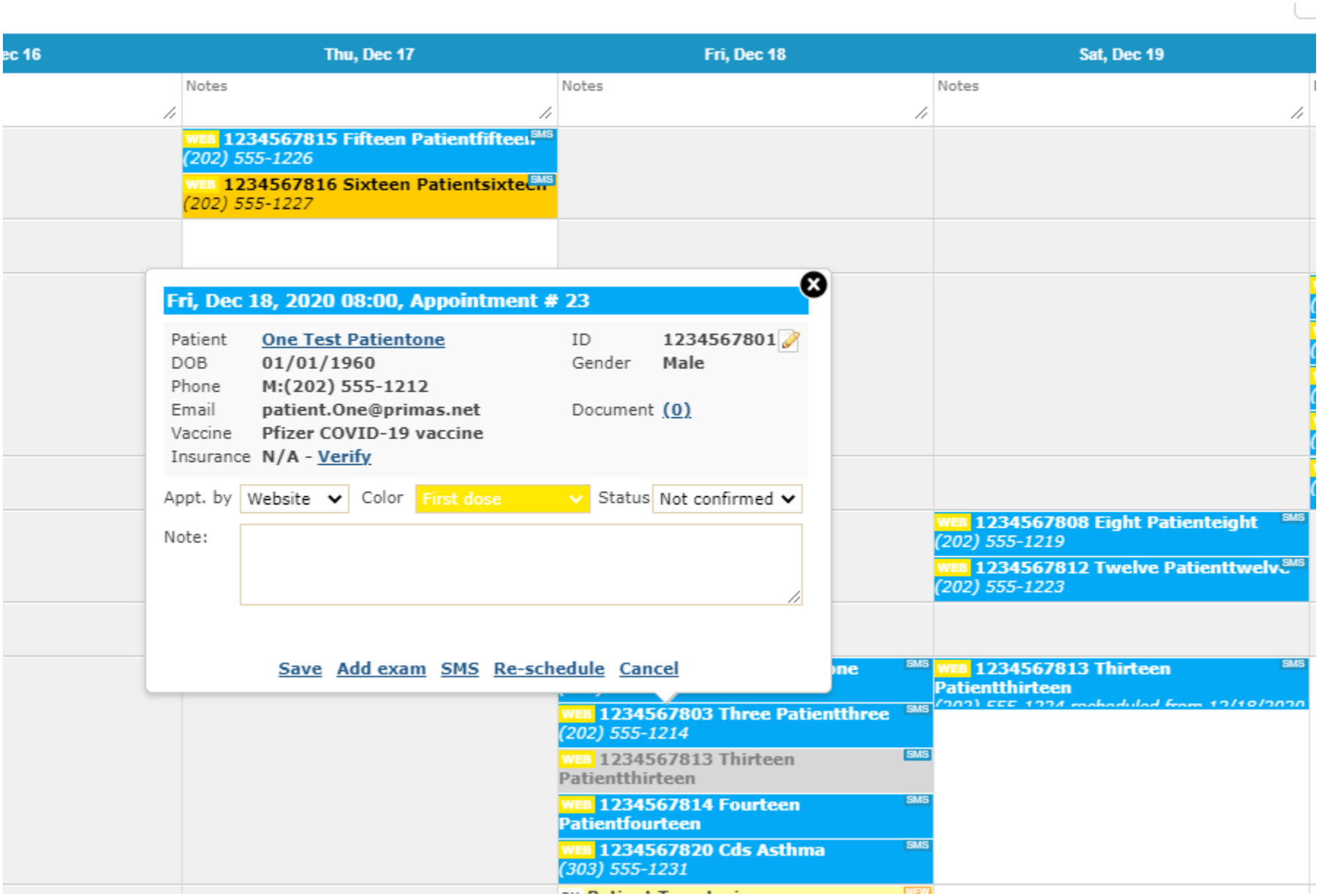
## Calendar view



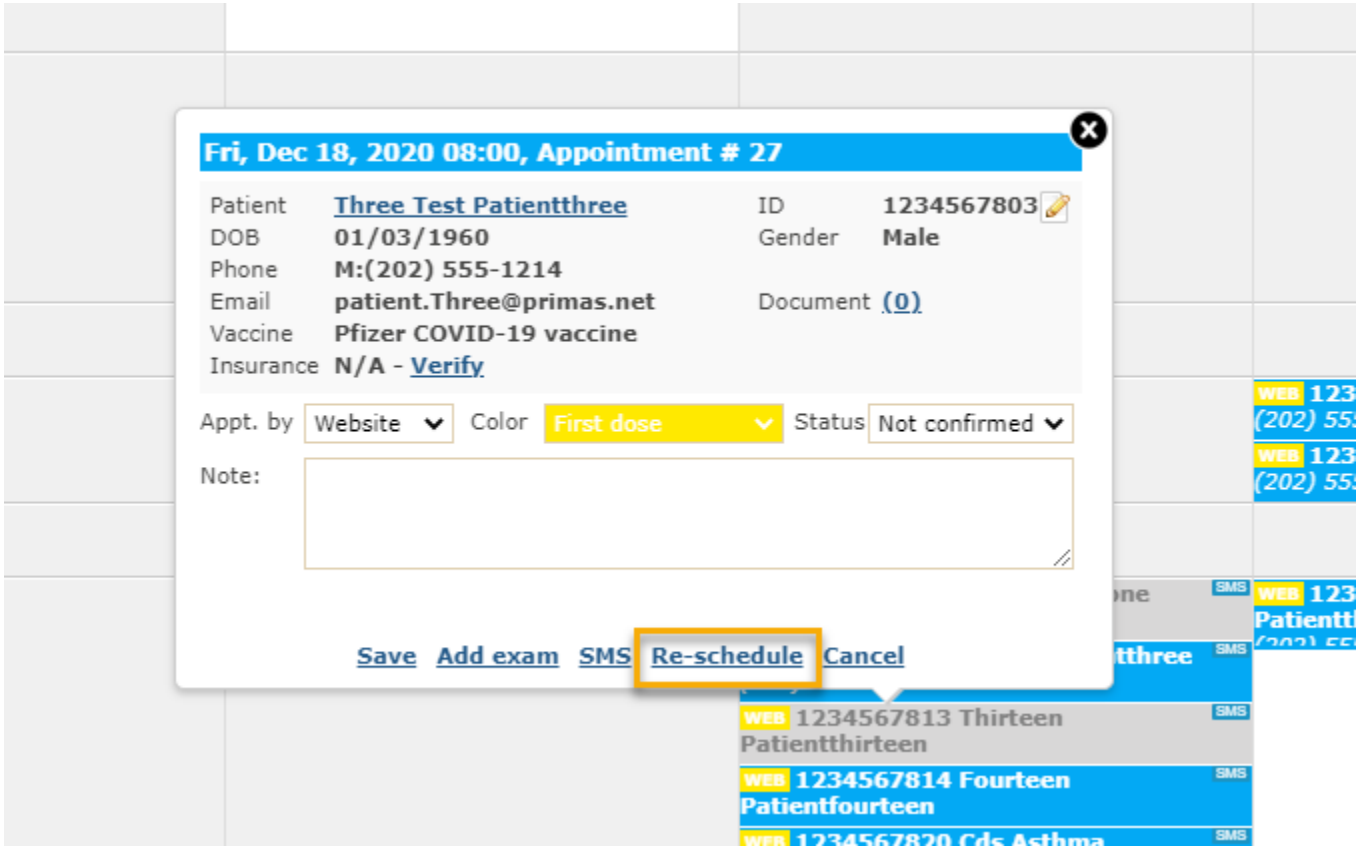
Add new appointment



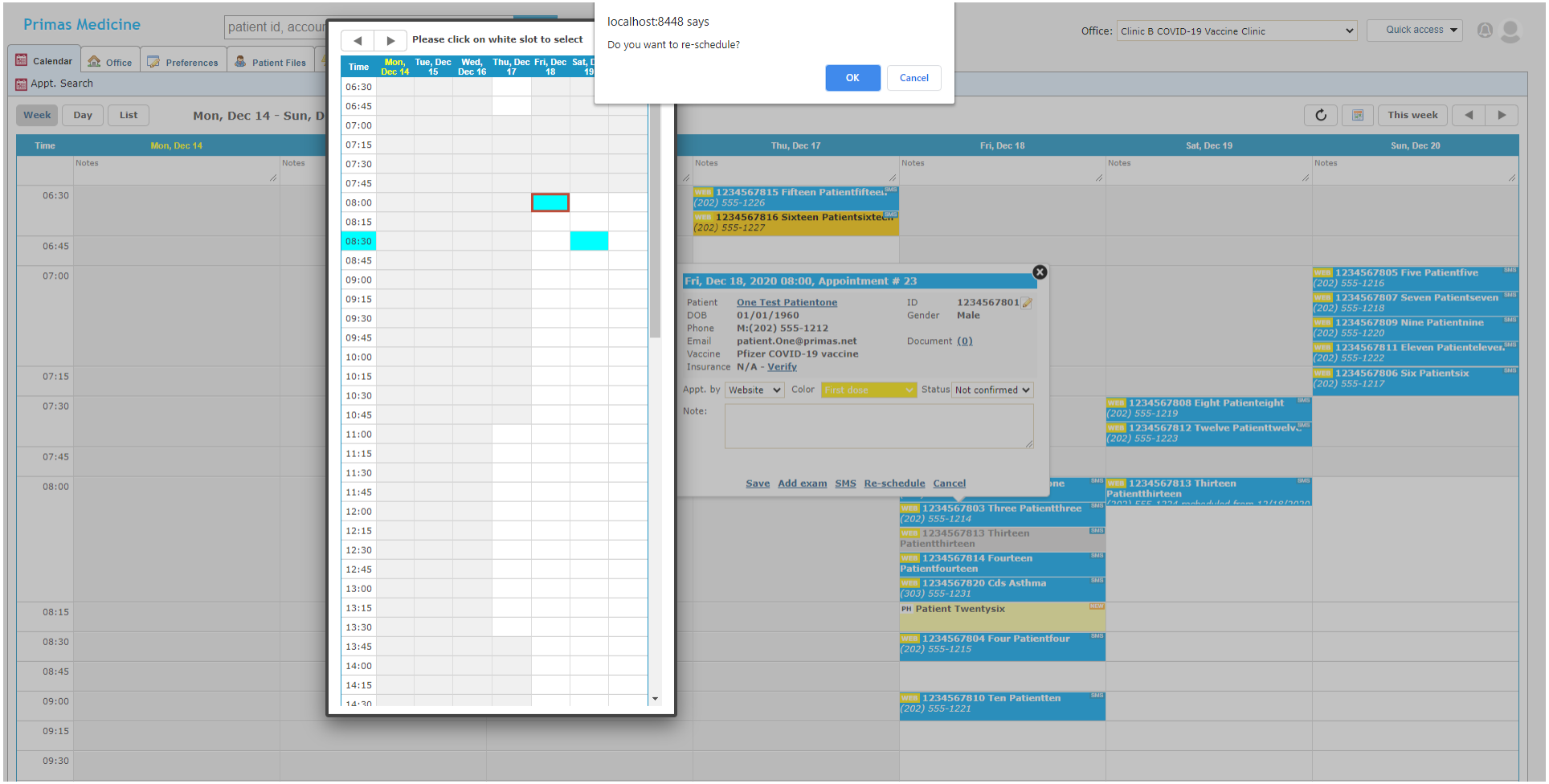
View appointment detail

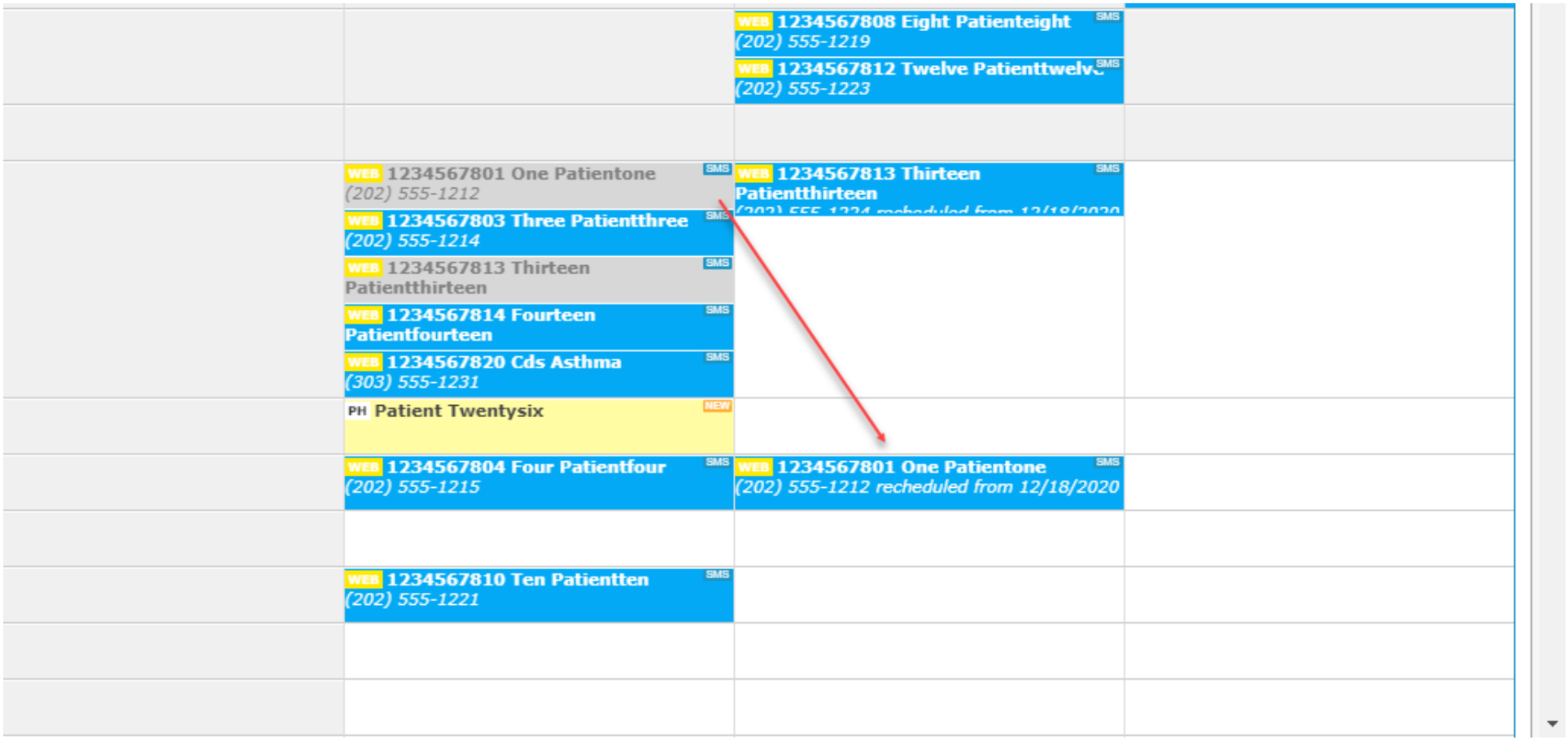


Reschedule appointment

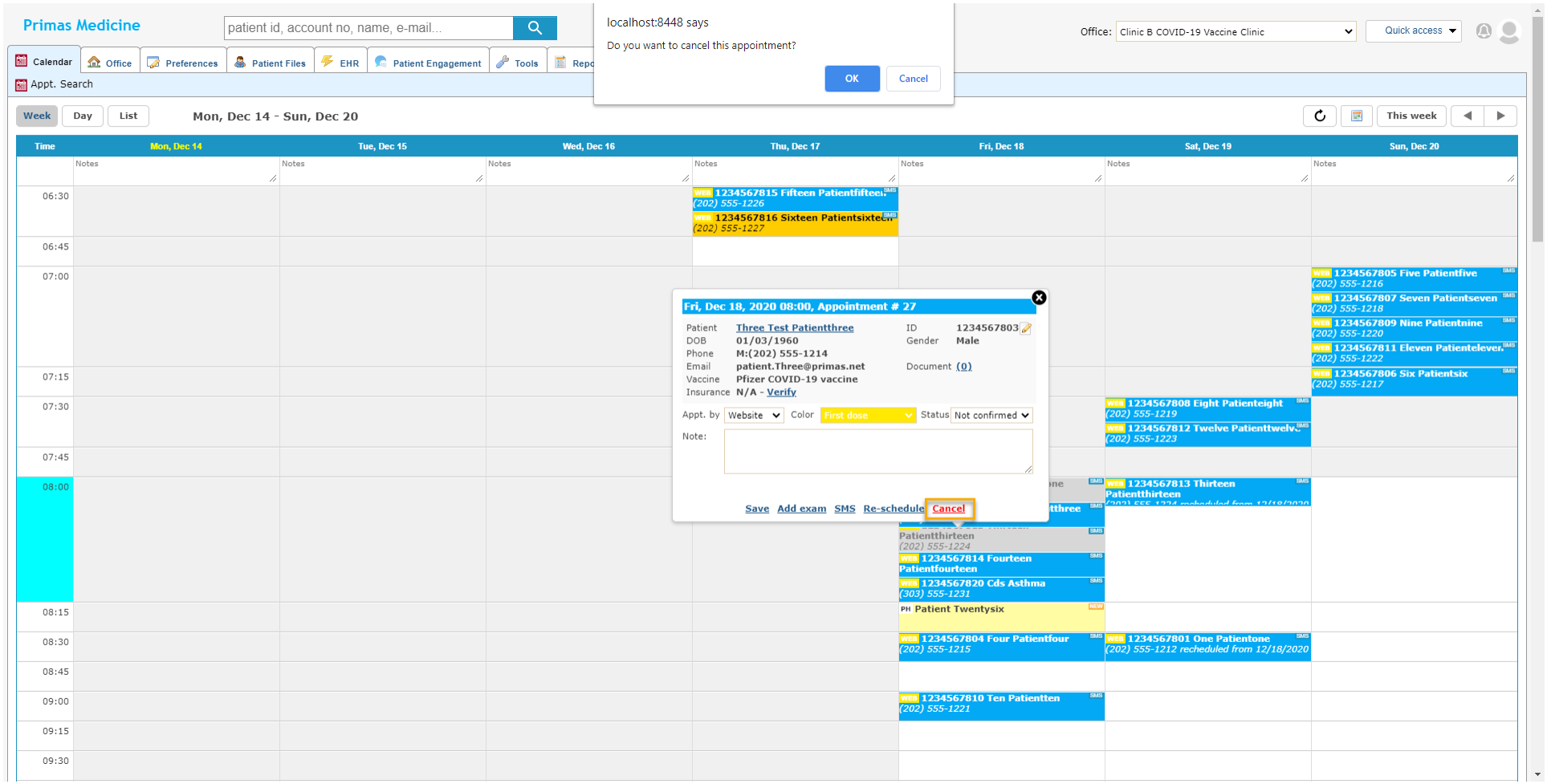



Select new date/time and confirm


Primas Medicine
patient id, accoun
Office: Clinic B COVID-19 Vaccine Clinic
Quick access
Calendar
Office
Preferences
Patient Files
Appt. Search
Week
Day
List
Mon, Dec 14 - Sun, D
This week
Time
Mon, Dec 14
Thu, Dec 17
Fri, Dec 18
Sat, Dec 19
Sun, Dec 20
Notes
Please click on white slot to select
Tue, Dec 15
Wed, Dec 16
Fri, Dec 18
localhost:8448 says
Do you want to re-schedule?
OK
Cancel
Fri, Dec 18, 2020 08:00, Appointment # 23
Patient One Test Patientone
DOB 01/01/1960
Phone M:(202) 555-1212
Email patient.One@primas.net
Vaccine Pfizer COVID-19 vaccine
Insurance N/A - Verify
ID 1234567801
Gender Male
Document (0)
Appt. by Website
Color First dose
Status Not confirmed
Note:
Save
Add exam
SMS
Re-schedule
Cancel
1234567815 Fifteen Patientfifteen
(202) 555-1226
1234567816 Sixteen Patientsixteen
(202) 555-1227
1234567805 Five Patientfive
(202) 555-1216
1234567807 Seven Patientseven
(202) 555-1218
1234567809 Nine Patientnine
(202) 555-1220
1234567811 Eleven Patienteleven
(202) 555-1222
1234567806 Six Patientsix
(202) 555-1217
1234567808 Eight Patienteight
(202) 555-1219
1234567812 Twelve Patienttwelv
(202) 555-1223
1234567813 Thirteen Patientthirteen
1234567803 Three Patientthree
(202) 555-1214
1234567813 Thirteen Patientthirteen
1234567814 Fourteen Patientfourteen
1234567820 Cds Asthma
(303) 555-1231
Patient Twentysix
1234567804 Four Patientfour
(202) 555-1215
1234567810 Ten Patientten
(202) 555-1221


WEB 1234567808 Eight Patienteight SMS
(202) 555-1219
WEB 1234567812 Twelve Patienttwelv SMS
(202) 555-1223
WEB 1234567801 One Patientone SMS
(202) 555-1212
WEB 1234567813 Thirteen Patientthirteen SMS
WEB 1234567803 Three Patientthree SMS
(202) 555-1214
WEB 1234567813 Thirteen Patientthirteen SMS
WEB 1234567814 Fourteen Patientfourteen SMS
WEB 1234567820 Cds Asthma SMS
(303) 555-1231
PH Patient Twentysix NEW
WEB 1234567804 Four Patientfour SMS
(202) 555-1215
WEB 1234567801 One Patientone SMS
(202) 555-1212 recheduled from 12/18/2020
WEB 1234567810 Ten Patientten SMS
(202) 555-1221

# Cancel appointment



Daily statistics at the bottom of the calendar

| | | | | |
|---|---|---|---|---|
| 20:30 | | | WEB E11252095 Etepxxnie Allen MOD<br>*(913) 504-1234 Moderna resch. from 01/13* | WEB E11252095 Eube Richards MOD<br>*(906) 790-1234*<br>WEB U11252076 Uerenx Morgan MOD<br>*(906) 914-1234* |
| 20:45 | WEB X11252075 Xathren Hulk PFI<br>*(932) 628-1234* | | | WEB E11252095 Elaexe Ortiz MOD<br>*(925) 319-1234* |
| 21:00 | | | | |

Stats.

| Item | Total | CI | Not CI | No-show |
|---|---|---|---|---|
| Summary | 3 | 3 | 0 | 0 |
| Dose 1 | 0 | 0 | 0 | 0 |
| Dose 2 | 3 | 3 | 0 | 0 |
| Pfizer | 1 | 1 | 0 | 0 |
| Moderna | 2 | 2 | 0 | 0 |

163 160

| Item | Total | CI | Not CI | No-show |
|---|---|---|---|---|
| Summary | 14 | 14 | 0 | 0 |
| Dose 1 | 0 | 0 | 0 | 0 |
| Dose 2 | 14 | 14 | 0 | 0 |
| Pfizer | 0 | 0 | 0 | 0 |
| Moderna | 14 | 14 | 0 | 0 |

163 149

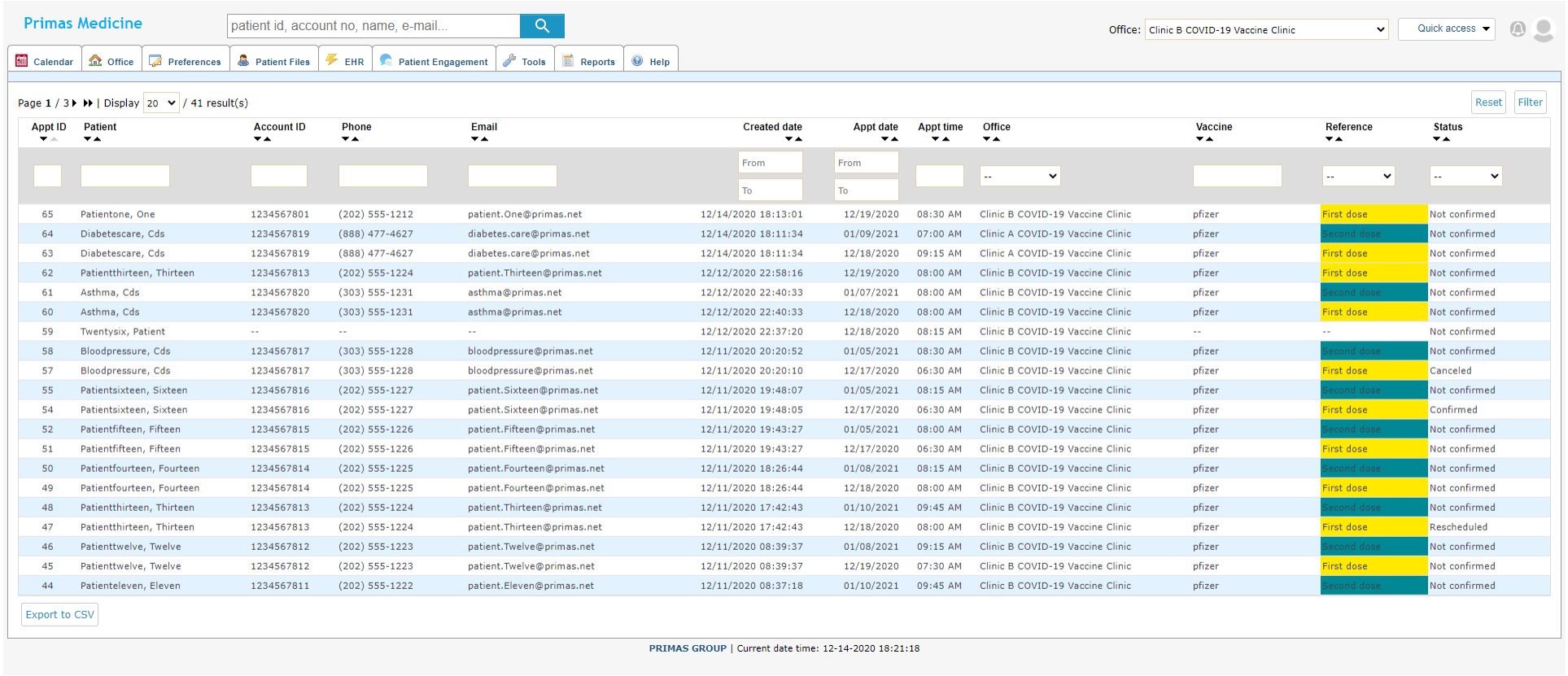
| Item | Total | CI | Not CI | No-show |
|---|---|---|---|---|
| Summary | 34 | 5 | 29 | 1 |
| Dose 1 | 1 | 1 | 0 | 0 |
| Dose 2 | 33 | 4 | 29 | 1 |
| Pfizer | 0 | 0 | 0 | 0 |
| Moderna | 35 | 5 | 29 | 1 |

163 129

| Item | Total | CI | Not CI | No-show |
|---|---|---|---|---|
| Summary | 57 | 0 | 57 | 0 |
| Dose 1 | 2 | 0 | 2 | 0 |
| Dose 2 | 55 | 0 | 55 | 0 |
| Pfizer | 1 | 0 | 1 | 0 |
| Moderna | 56 | 0 | 56 | 0 |

163 106

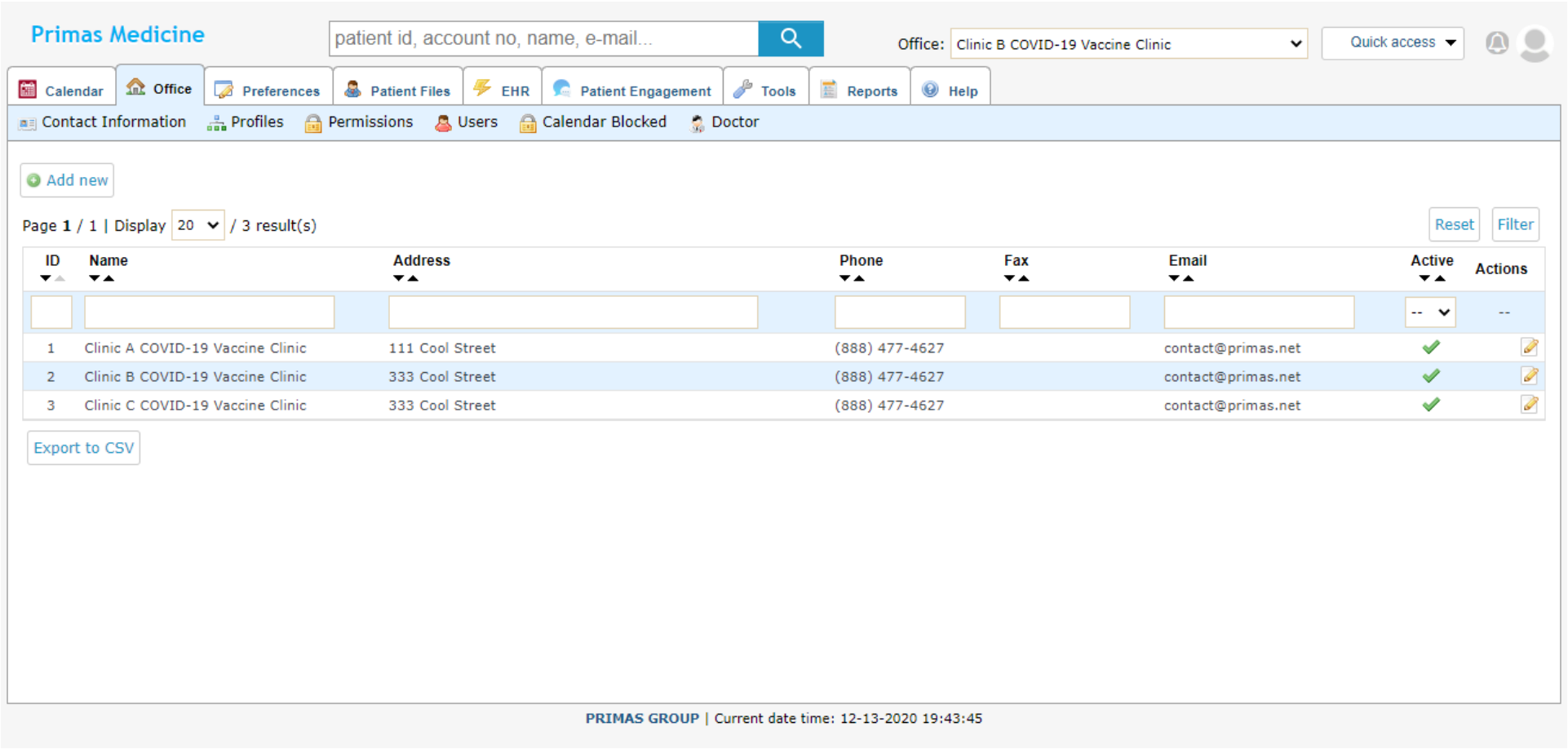
# Appointment list



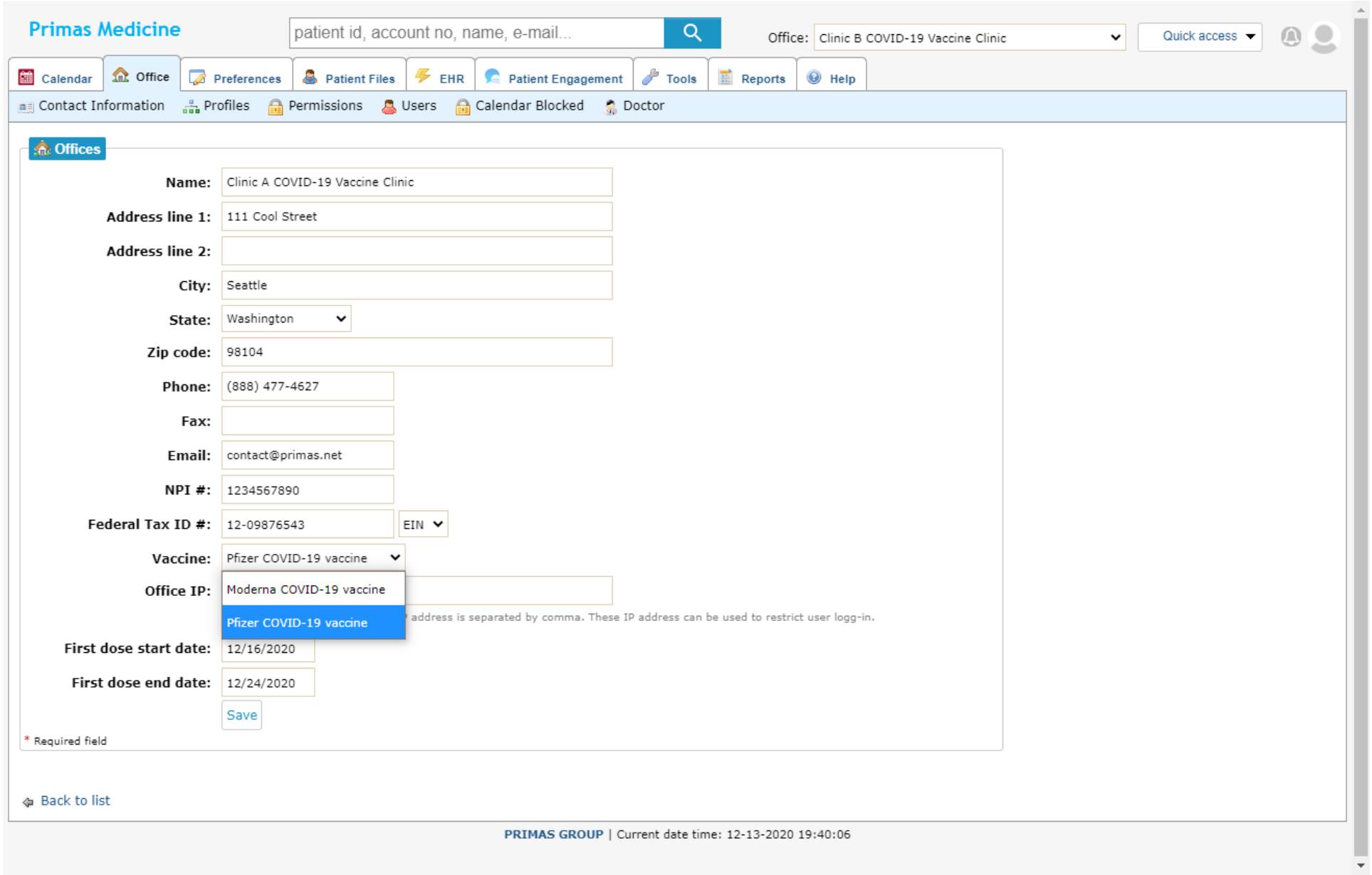

| Appt ID | Patient | Account ID | Phone | Email | Created date | Appt date | Appt time | Office | Vaccine | Reference | Status |
|---|---|---|---|---|---|---|---|---|---|---|---|
| | | | | | From / To | From / To | | -- | | -- | -- |
| 65 | Patientone, One | 1234567801 | (202) 555-1212 | patient.One@primas.net | 12/14/2020 18:13:01 | 12/19/2020 | 08:30 AM | Clinic B COVID-19 Vaccine Clinic | pfizer | First dose | Not confirmed |
| 64 | Diabetescare, Cds | 1234567819 | (888) 477-4627 | diabetes.care@primas.net | 12/14/2020 18:11:34 | 01/09/2021 | 07:00 AM | Clinic A COVID-19 Vaccine Clinic | pfizer | Second dose | Not confirmed |
| 63 | Diabetescare, Cds | 1234567819 | (888) 477-4627 | diabetes.care@primas.net | 12/14/2020 18:11:34 | 12/18/2020 | 09:15 AM | Clinic A COVID-19 Vaccine Clinic | pfizer | First dose | Not confirmed |
| 62 | Patientthirteen, Thirteen | 1234567813 | (202) 555-1224 | patient.Thirteen@primas.net | 12/12/2020 22:58:16 | 12/19/2020 | 08:00 AM | Clinic B COVID-19 Vaccine Clinic | pfizer | First dose | Not confirmed |
| 61 | Asthma, Cds | 1234567820 | (303) 555-1231 | asthma@primas.net | 12/12/2020 22:40:33 | 01/07/2021 | 08:00 AM | Clinic B COVID-19 Vaccine Clinic | pfizer | Second dose | Not confirmed |
| 60 | Asthma, Cds | 1234567820 | (303) 555-1231 | asthma@primas.net | 12/12/2020 22:40:33 | 12/18/2020 | 08:00 AM | Clinic B COVID-19 Vaccine Clinic | pfizer | First dose | Not confirmed |
| 59 | Twentysix, Patient | -- | -- | -- | 12/12/2020 22:37:20 | 12/18/2020 | 08:15 AM | Clinic B COVID-19 Vaccine Clinic | -- | -- | Not confirmed |
| 58 | Bloodpressure, Cds | 1234567817 | (303) 555-1228 | bloodpressure@primas.net | 12/11/2020 20:20:52 | 01/05/2021 | 08:30 AM | Clinic B COVID-19 Vaccine Clinic | pfizer | Second dose | Not confirmed |
| 57 | Bloodpressure, Cds | 1234567817 | (303) 555-1228 | bloodpressure@primas.net | 12/11/2020 20:20:10 | 12/17/2020 | 06:30 AM | Clinic B COVID-19 Vaccine Clinic | pfizer | First dose | Canceled |
| 55 | Patientsixteen, Sixteen | 1234567816 | (202) 555-1227 | patient.Sixteen@primas.net | 12/11/2020 19:48:07 | 01/05/2021 | 08:15 AM | Clinic B COVID-19 Vaccine Clinic | pfizer | Second dose | Not confirmed |
| 54 | Patientsixteen, Sixteen | 1234567816 | (202) 555-1227 | patient.Sixteen@primas.net | 12/11/2020 19:48:05 | 12/17/2020 | 06:30 AM | Clinic B COVID-19 Vaccine Clinic | pfizer | First dose | Confirmed |
| 52 | Patientfifteen, Fifteen | 1234567815 | (202) 555-1226 | patient.Fifteen@primas.net | 12/11/2020 19:43:27 | 01/05/2021 | 08:00 AM | Clinic B COVID-19 Vaccine Clinic | pfizer | Second dose | Not confirmed |
| 51 | Patientfifteen, Fifteen | 1234567815 | (202) 555-1226 | patient.Fifteen@primas.net | 12/11/2020 19:43:27 | 12/17/2020 | 06:30 AM | Clinic B COVID-19 Vaccine Clinic | pfizer | First dose | Not confirmed |
| 50 | Patientfourteen, Fourteen | 1234567814 | (202) 555-1225 | patient.Fourteen@primas.net | 12/11/2020 18:26:44 | 01/08/2021 | 08:15 AM | Clinic B COVID-19 Vaccine Clinic | pfizer | Second dose | Not confirmed |
| 49 | Patientfourteen, Fourteen | 1234567814 | (202) 555-1225 | patient.Fourteen@primas.net | 12/11/2020 18:26:44 | 12/18/2020 | 08:00 AM | Clinic B COVID-19 Vaccine Clinic | pfizer | First dose | Not confirmed |
| 48 | Patientthirteen, Thirteen | 1234567813 | (202) 555-1224 | patient.Thirteen@primas.net | 12/11/2020 17:42:43 | 01/10/2021 | 09:45 AM | Clinic B COVID-19 Vaccine Clinic | pfizer | Second dose | Not confirmed |
| 47 | Patientthirteen, Thirteen | 1234567813 | (202) 555-1224 | patient.Thirteen@primas.net | 12/11/2020 17:42:43 | 12/18/2020 | 08:00 AM | Clinic B COVID-19 Vaccine Clinic | pfizer | First dose | Rescheduled |
| 46 | Patienttwelve, Twelve | 1234567812 | (202) 555-1223 | patient.Twelve@primas.net | 12/11/2020 08:39:37 | 01/08/2021 | 09:15 AM | Clinic B COVID-19 Vaccine Clinic | pfizer | Second dose | Not confirmed |
| 45 | Patienttwelve, Twelve | 1234567812 | (202) 555-1223 | patient.Twelve@primas.net | 12/11/2020 08:39:37 | 12/19/2020 | 07:30 AM | Clinic B COVID-19 Vaccine Clinic | pfizer | First dose | Not confirmed |
| 44 | Patienteleven, Eleven | 1234567811 | (202) 555-1222 | patient.Eleven@primas.net | 12/11/2020 08:37:18 | 01/10/2021 | 09:45 AM | Clinic B COVID-19 Vaccine Clinic | pfizer | Second dose | Not confirmed |

*Configuration*

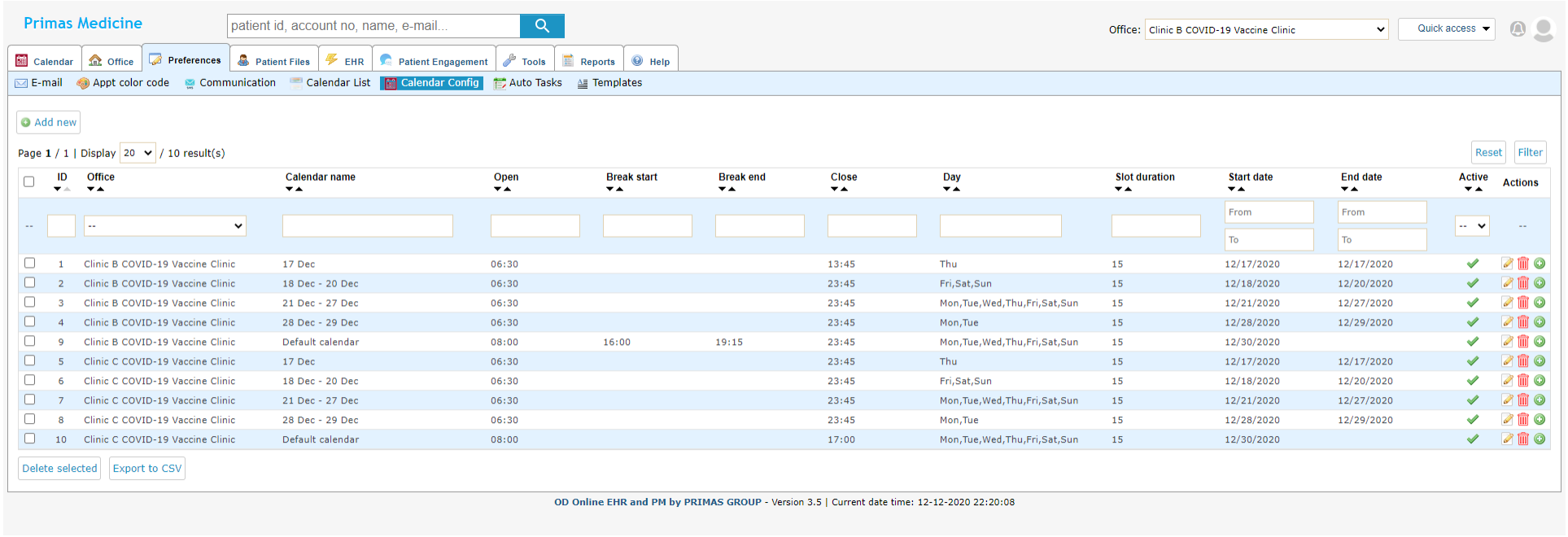
## Manage office locations



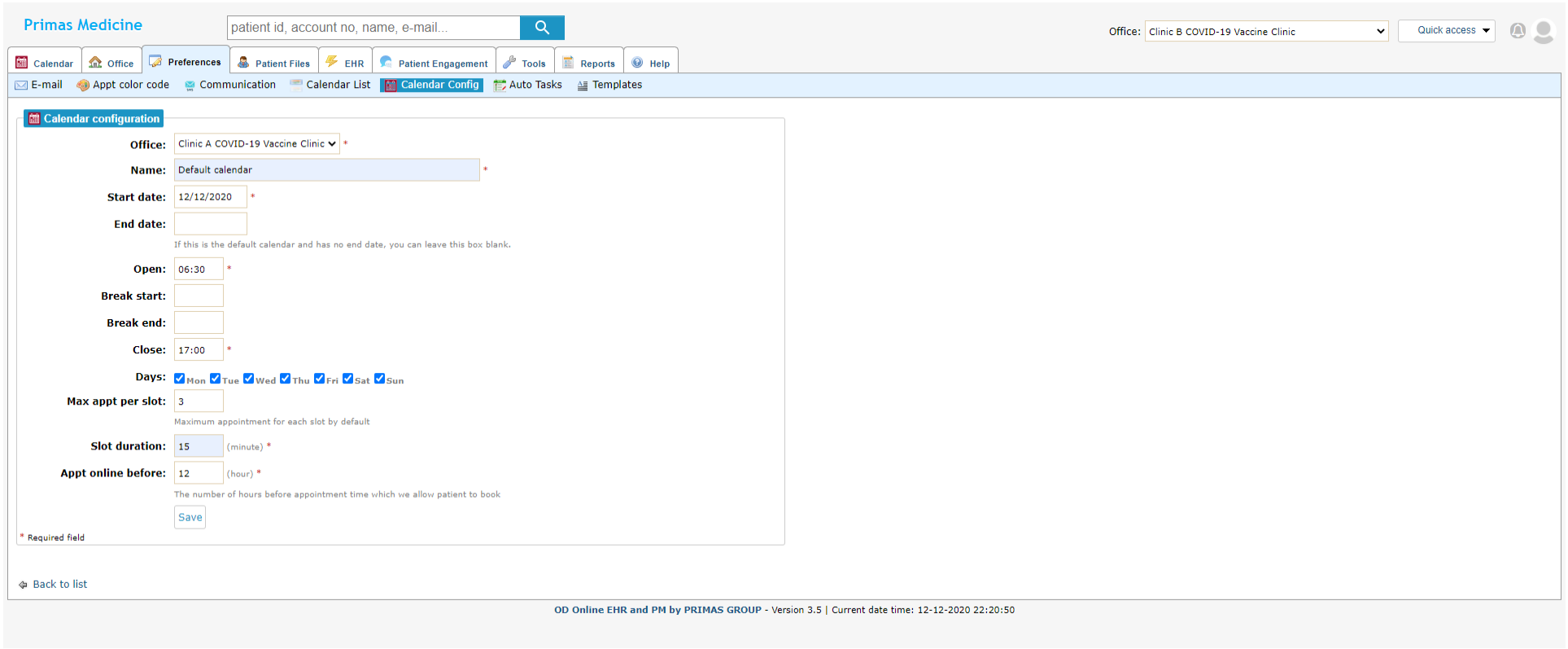
# Configure Office and vaccine information



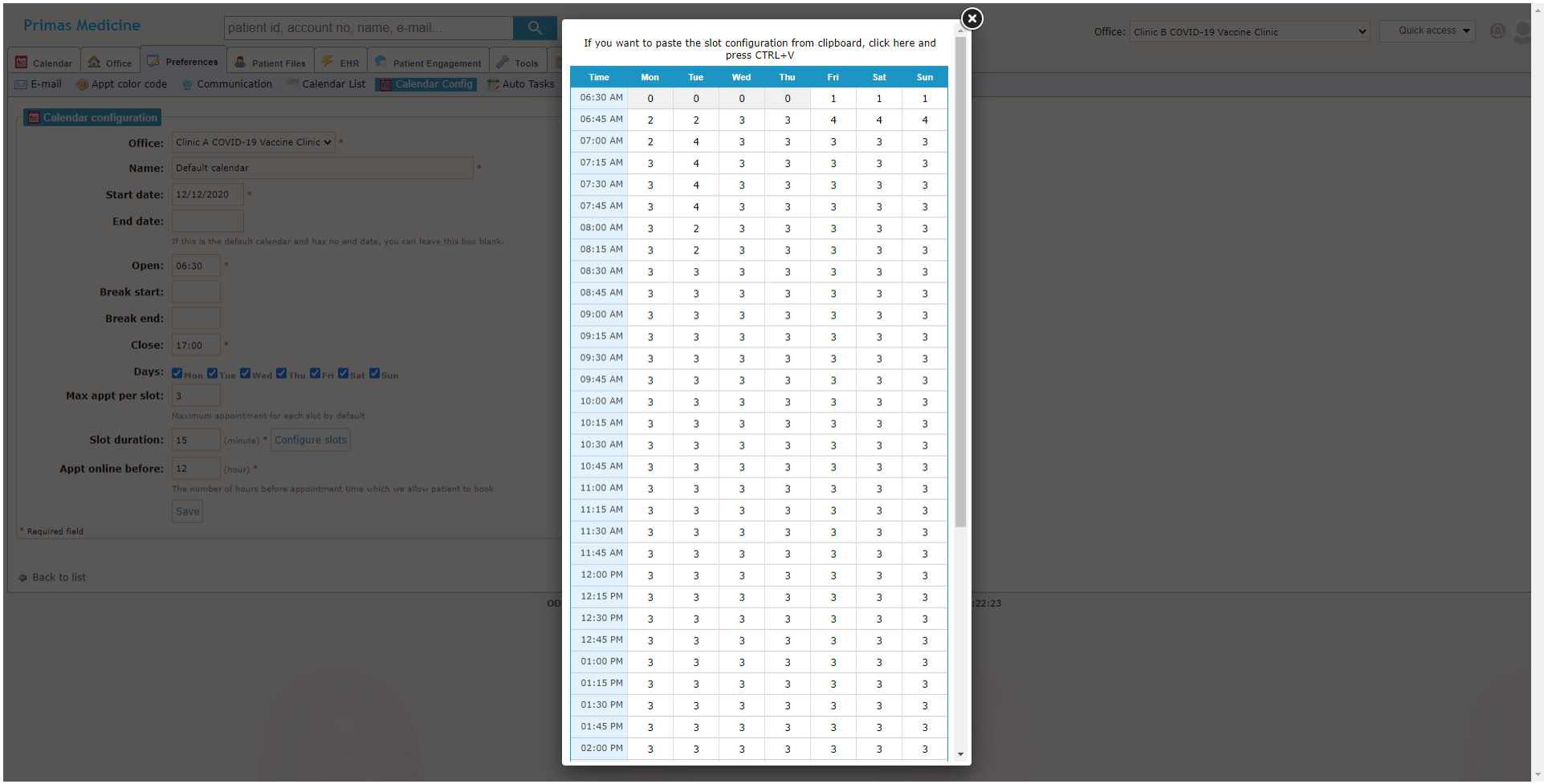
# Calendar configuration



# Calendar configuration detail

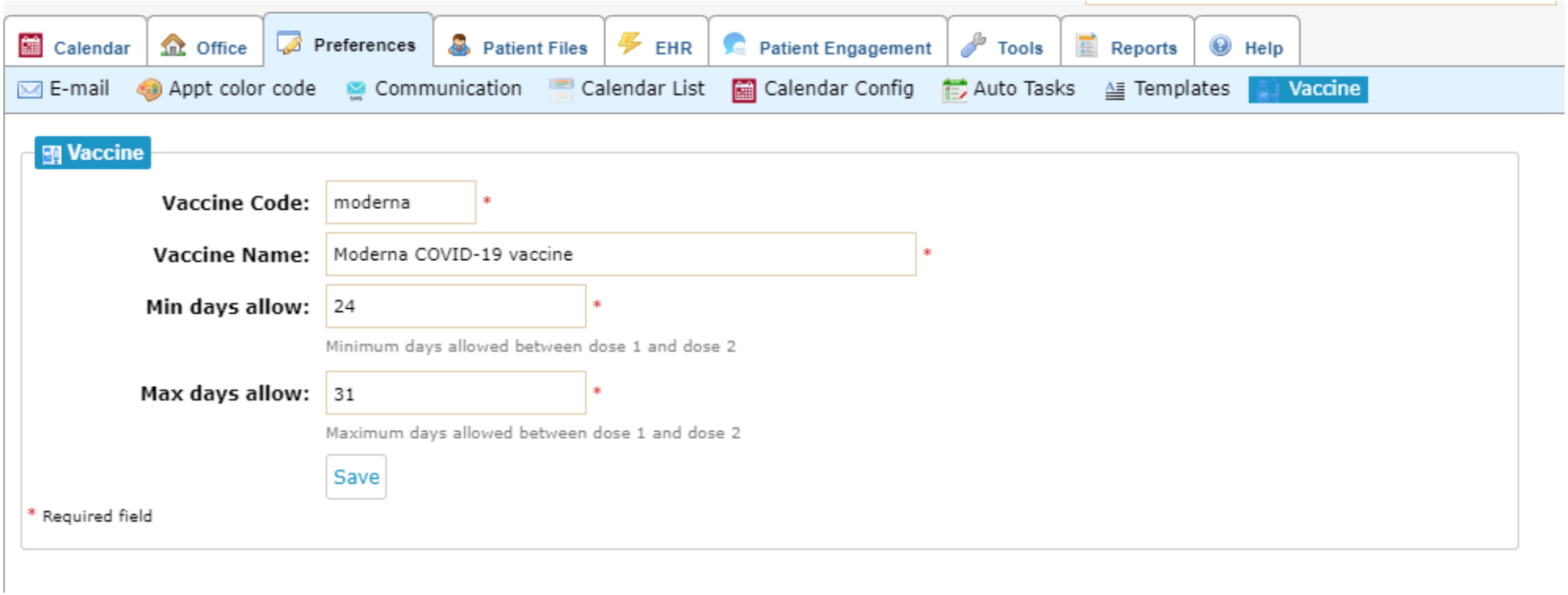


# Configure slots capacity

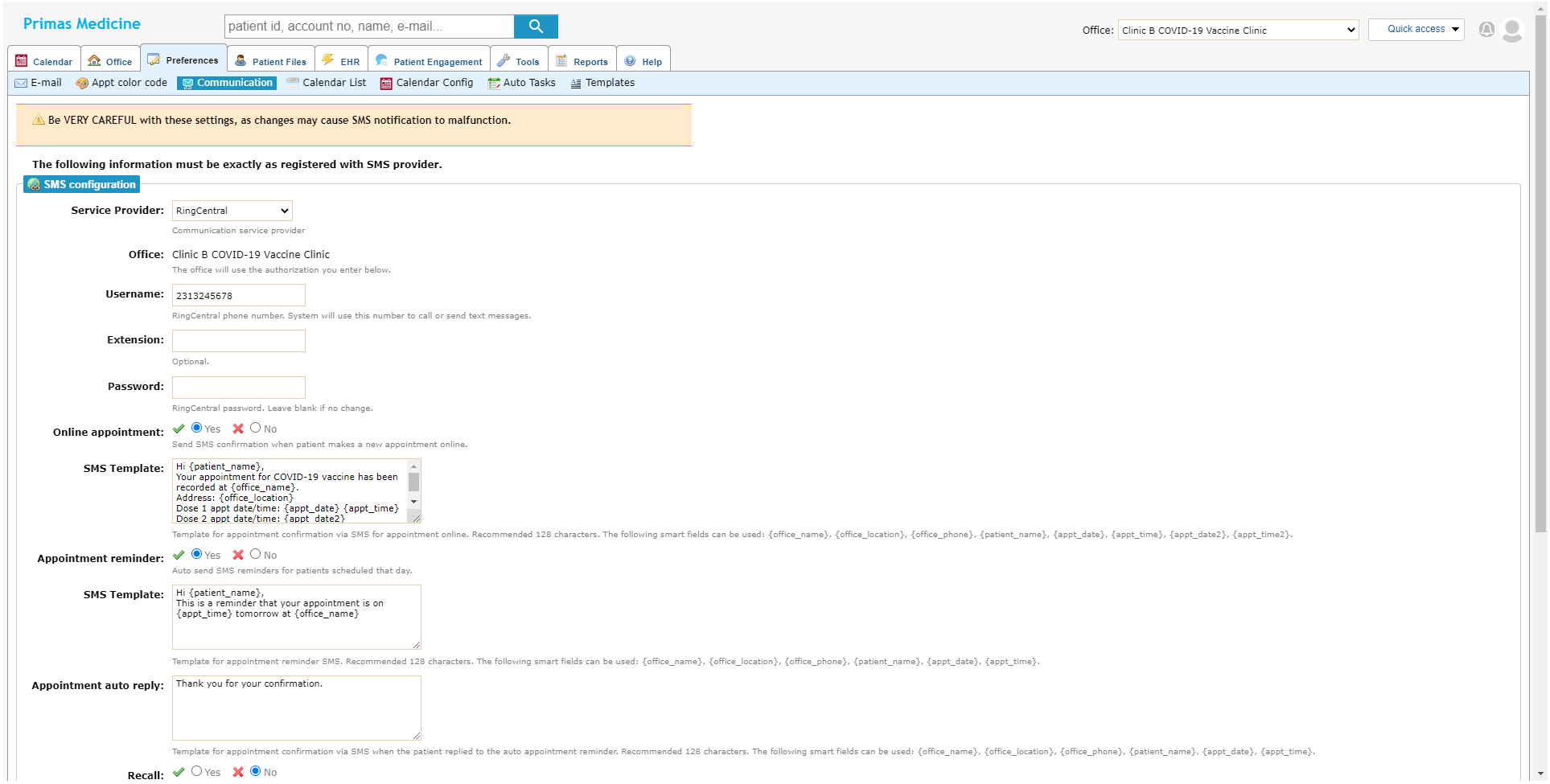



| Time | Mon | Tue | Wed | Thu | Fri | Sat | Sun |
|---|---|---|---|---|---|---|---|
| 06:30 AM | 0 | 0 | 0 | 0 | 1 | 1 | 1 |
| 06:45 AM | 2 | 2 | 3 | 3 | 4 | 4 | 4 |
| 07:00 AM | 2 | 4 | 3 | 3 | 3 | 3 | 3 |
| 07:15 AM | 3 | 4 | 3 | 3 | 3 | 3 | 3 |
| 07:30 AM | 3 | 4 | 3 | 3 | 3 | 3 | 3 |
| 07:45 AM | 3 | 4 | 3 | 3 | 3 | 3 | 3 |
| 08:00 AM | 3 | 2 | 3 | 3 | 3 | 3 | 3 |
| 08:15 AM | 3 | 2 | 3 | 3 | 3 | 3 | 3 |
| 08:30 AM | 3 | 3 | 3 | 3 | 3 | 3 | 3 |
| 08:45 AM | 3 | 3 | 3 | 3 | 3 | 3 | 3 |
| 09:00 AM | 3 | 3 | 3 | 3 | 3 | 3 | 3 |
| 09:15 AM | 3 | 3 | 3 | 3 | 3 | 3 | 3 |
| 09:30 AM | 3 | 3 | 3 | 3 | 3 | 3 | 3 |
| 09:45 AM | 3 | 3 | 3 | 3 | 3 | 3 | 3 |
| 10:00 AM | 3 | 3 | 3 | 3 | 3 | 3 | 3 |
| 10:15 AM | 3 | 3 | 3 | 3 | 3 | 3 | 3 |
| 10:30 AM | 3 | 3 | 3 | 3 | 3 | 3 | 3 |
| 10:45 AM | 3 | 3 | 3 | 3 | 3 | 3 | 3 |
| 11:00 AM | 3 | 3 | 3 | 3 | 3 | 3 | 3 |
| 11:15 AM | 3 | 3 | 3 | 3 | 3 | 3 | 3 |
| 11:30 AM | 3 | 3 | 3 | 3 | 3 | 3 | 3 |
| 11:45 AM | 3 | 3 | 3 | 3 | 3 | 3 | 3 |
| 12:00 PM | 3 | 3 | 3 | 3 | 3 | 3 | 3 |
| 12:15 PM | 3 | 3 | 3 | 3 | 3 | 3 | 3 |
| 12:30 PM | 3 | 3 | 3 | 3 | 3 | 3 | 3 |
| 12:45 PM | 3 | 3 | 3 | 3 | 3 | 3 | 3 |
| 01:00 PM | 3 | 3 | 3 | 3 | 3 | 3 | 3 |
| 01:15 PM | 3 | 3 | 3 | 3 | 3 | 3 | 3 |
| 01:30 PM | 3 | 3 | 3 | 3 | 3 | 3 | 3 |
| 01:45 PM | 3 | 3 | 3 | 3 | 3 | 3 | 3 |
| 02:00 PM | 3 | 3 | 3 | 3 | 3 | 3 | 3 |

Vaccine configuration

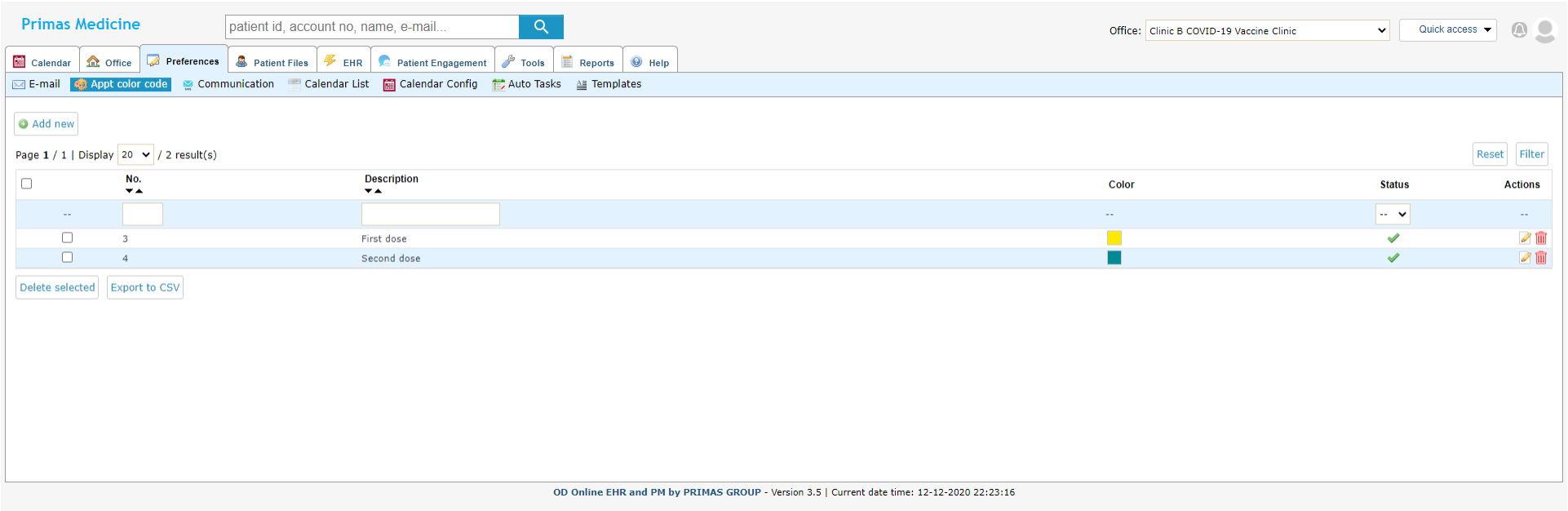


# Manage SMS provider and templates

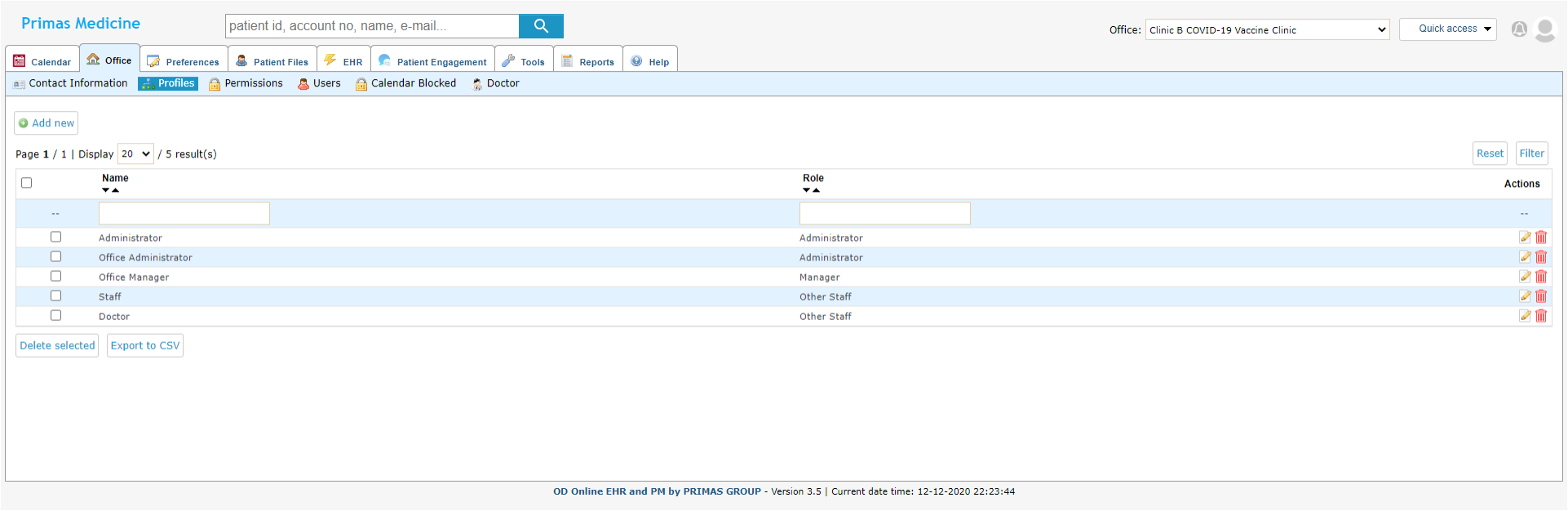


## Configure the dose color

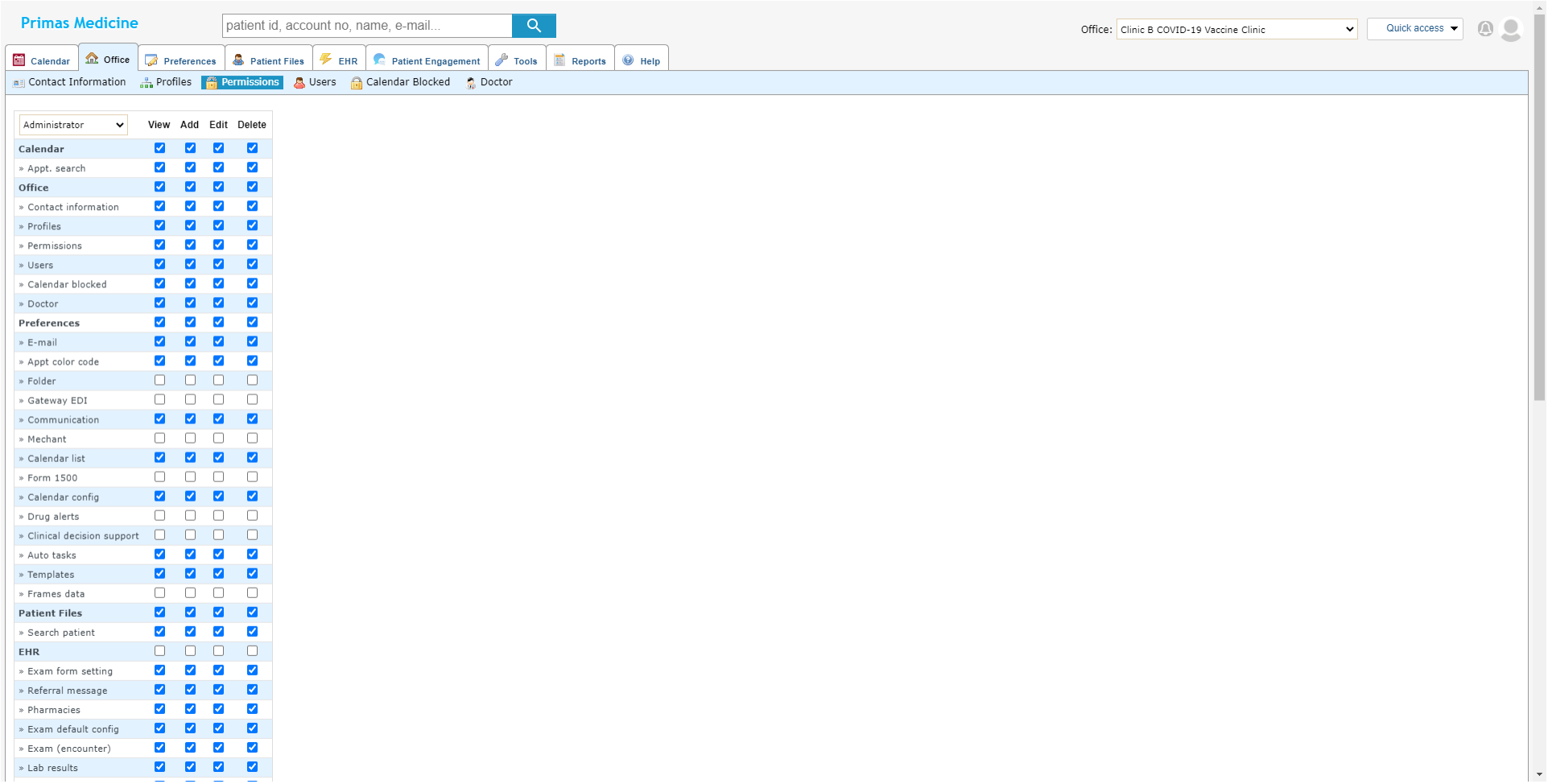
It will show the color on the calendar for each appointment



# User Role management

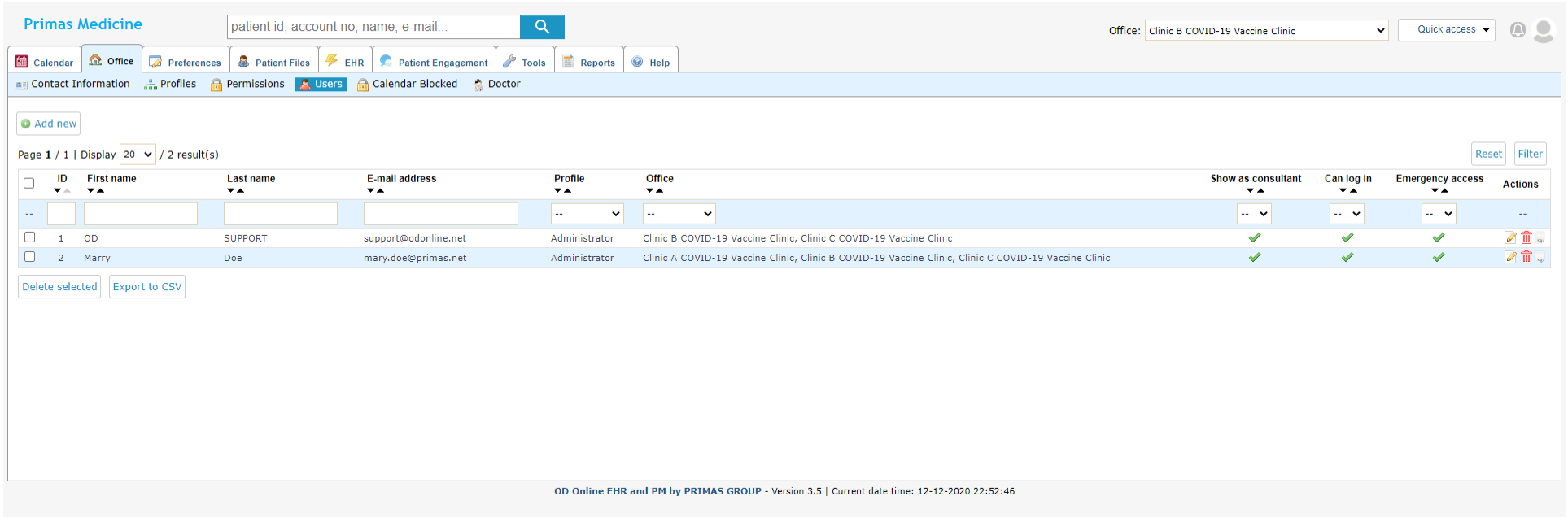


## Configure access permission per role

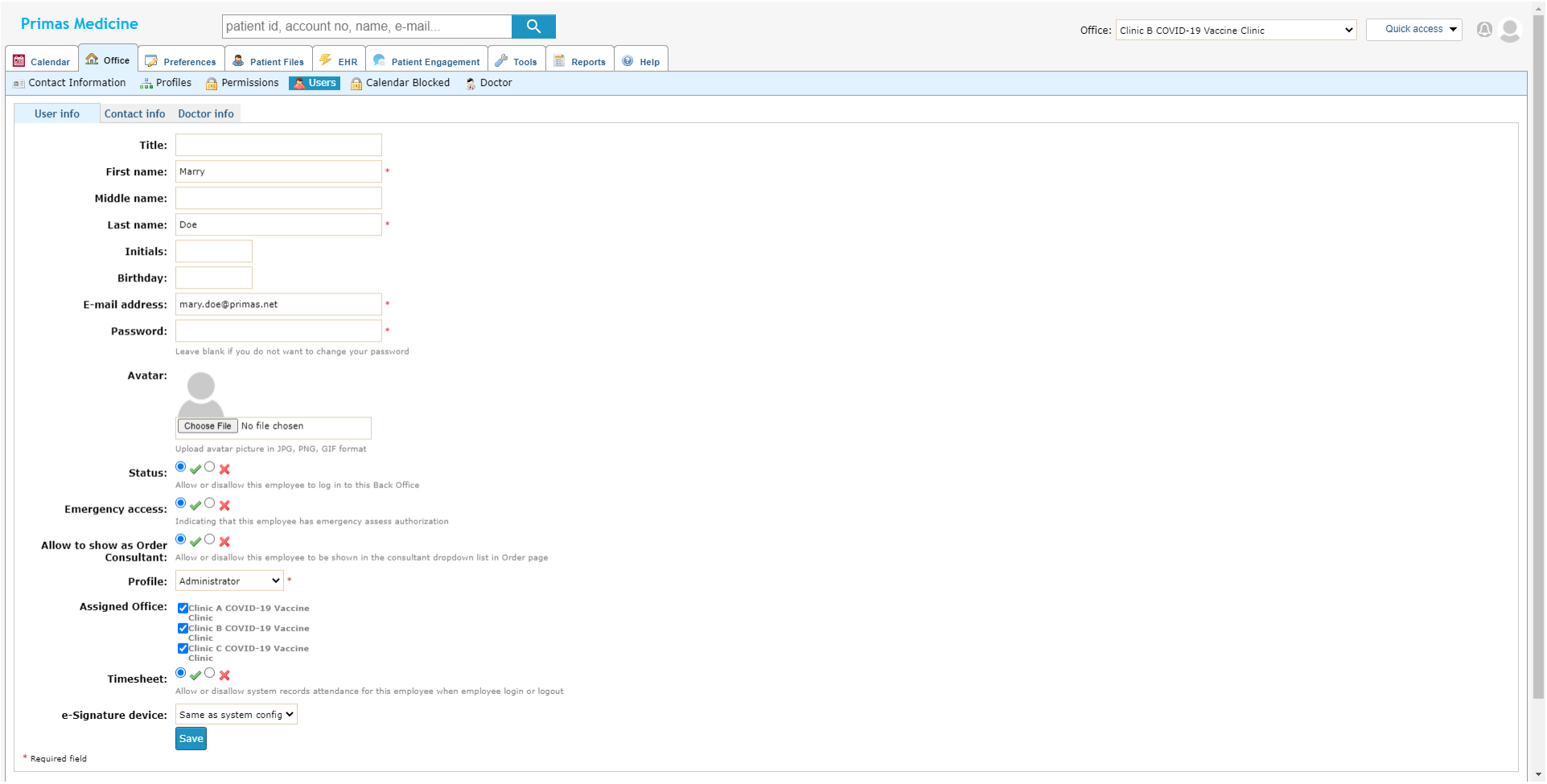



## Manage user information

User list


Primas Medicine
patient id, account no, name, e-mail...
Office: Clinic B COVID-19 Vaccine Clinic
Quick access
Calendar
Office
Preferences
Patient Files
EHR
Patient Engagement
Tools
Reports
Help
Contact Information
Profiles
Permissions
Users
Calendar Blocked
Doctor
Add new
Page 1 / 1 | Display 20 / 2 result(s)
Reset
Filter
ID
First name
Last name
E-mail address
Profile
Office
Show as consultant
Can log in
Emergency access
Actions
1 OD SUPPORT support@odonline.net Administrator Clinic B COVID-19 Vaccine Clinic, Clinic C COVID-19 Vaccine Clinic
2 Marry Doe mary.doe@primas.net Administrator Clinic A COVID-19 Vaccine Clinic, Clinic B COVID-19 Vaccine Clinic, Clinic C COVID-19 Vaccine Clinic
Delete selected
Export to CSV
OD Online EHR and PM by PRIMAS GROUP - Version 3.5 | Current date time: 12-12-2020 22:52:46

## User detail




# Manage patient information

## Patient list

Primas Medicine

patient id, account no, name, e-mail...

Office: Clinic B COVID-19 Vaccine Clinic | Quick access

Calendar | Office | Preferences | Patient Files | EHR | Patient Engagement | Tools | Reports | Help

Search Patient

Add patient

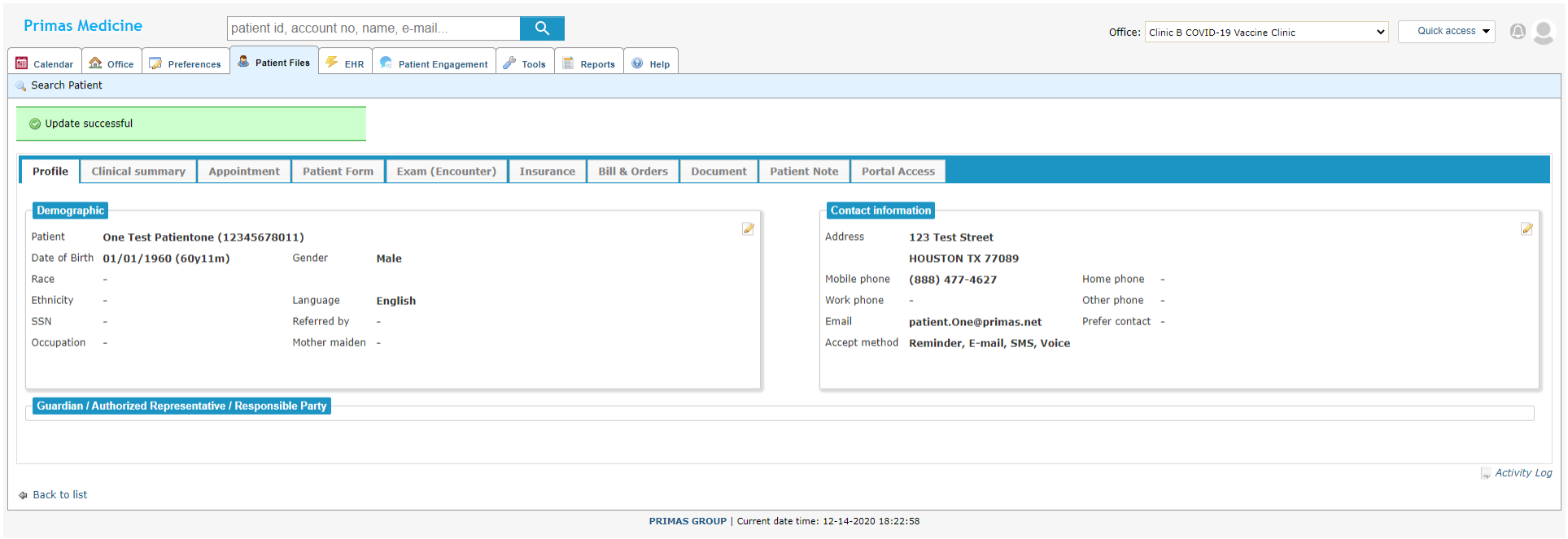
Page 1 / 3 | Display 20 / 48 result(s)

Reset | Filter

| | ID | Account # | First name | Middle name | Last name | Gender | Birthday | Age | Mobile | Home Phone | Insurance | Active | Registration | Actions |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| -- | | | | | | -- | From / To | -- | | | | -- | From / To | -- |
| | 25 | 12345678011 | One | Test | Patientone | | 01/01/1960 | 60 | -- | -- | -- | ✓ | 12/10/2020 | |
| | 26 | 12345678012 | Two | Test | Patienttwo | | 01/02/1960 | 60 | -- | -- | -- | ✓ | 12/10/2020 | |
| | 27 | 12345678013 | Three | Test | Patientthree | | 01/03/1960 | 60 | -- | -- | -- | ✓ | 12/10/2020 | |
| | 28 | 12345678014 | Four | Test | Patientfour | | 01/04/1960 | 60 | -- | -- | -- | ✓ | 12/10/2020 | |
| | 29 | 12345678015 | Five | Test | Patientfive | | 01/05/1960 | 60 | -- | -- | -- | ✓ | 12/10/2020 | |
| | 30 | 12345678016 | Six | Test | Patientsix | | 01/06/1960 | 60 | -- | -- | -- | ✓ | 12/10/2020 | |
| | 31 | 12345678017 | Seven | Test | Patientseven | | 01/07/1960 | 60 | -- | -- | -- | ✓ | 12/10/2020 | |
| | 32 | 12345678018 | Eight | Test | Patienteight | | 01/08/1960 | 60 | -- | -- | -- | ✓ | 12/10/2020 | |
| | 33 | 12345678019 | Nine | Test | Patientnine | | 01/09/1960 | 60 | -- | -- | -- | ✓ | 12/10/2020 | |
| | 34 | 12345678020 | Ten | Test | Patientten | | 01/10/1960 | 60 | -- | -- | -- | ✓ | 12/10/2020 | |
| | 35 | 12345678021 | Eleven | Test | Patienteleven | | 01/11/1960 | 60 | -- | -- | -- | ✓ | 12/10/2020 | |
| | 36 | 12345678022 | Twelve | Test | Patienttwelve | | 01/12/1960 | 60 | -- | -- | -- | ✓ | 12/10/2020 | |
| | 37 | 12345678023 | Thirteen | Test | Patientthirteen | | 01/13/1960 | 60 | -- | -- | -- | ✓ | 12/10/2020 | |
| | 38 | 12345678024 | Fourteen | Test | Patientfourteen | | 01/14/1960 | 60 | -- | -- | -- | ✓ | 12/10/2020 | |
| | 39 | 12345678025 | Fifteen | Test | Patientfifteen | | 01/15/1960 | 60 | -- | -- | -- | ✓ | 12/10/2020 | |
| | 40 | 12345678026 | Sixteen | Test | Patientsixteen | | 01/16/1960 | 60 | -- | -- | -- | ✓ | 12/10/2020 | |
| | 41 | 12345678027 | Cds | Test | Bloodpressure | | 01/16/1980 | 40 | -- | -- | -- | ✓ | 12/10/2020 | |
| | 42 | 12345678028 | Cds | Test | Diabetes Eyeexam | | 01/17/1980 | 40 | -- | -- | -- | ✓ | 12/10/2020 | |
| | 43 | 12345678029 | Cds | Test | Diabetescare | | 01/18/1980 | 40 | -- | -- | -- | ✓ | 12/10/2020 | |
| | 44 | 12345678030 | Cds | Test | Asthma | | 01/19/1980 | 40 | -- | -- | -- | ✓ | 12/10/2020 | |

Export CCDA | Export CCDA for all

# Patient detail



# Manage email template

Preview lab order message

**Online appointment intro:**

Styles | Format | Font Family | Font Size

## Primas Vaccination Scheduling

- Schedule both COVID-19 vaccine doses at the site closest to your primary work location.
- Recommend scheduling an appointment that falls the day prior to a scheduled day off.

Path: ul » li

The introduction will display on the top of the self-service appointment page

**Appt confirmation subject:**

Your appointment detail

The subject for appt confirmation email

**Appt confirmation body:**

Styles | Paragraph | Font Family | Font Size

Hello {patient_name},
Your appointment:
Dose 1: {appt_date} {appt_time}
Dose 2: {appt_date2} {appt_time2}
Office: {office_name}
Location: {office_location}

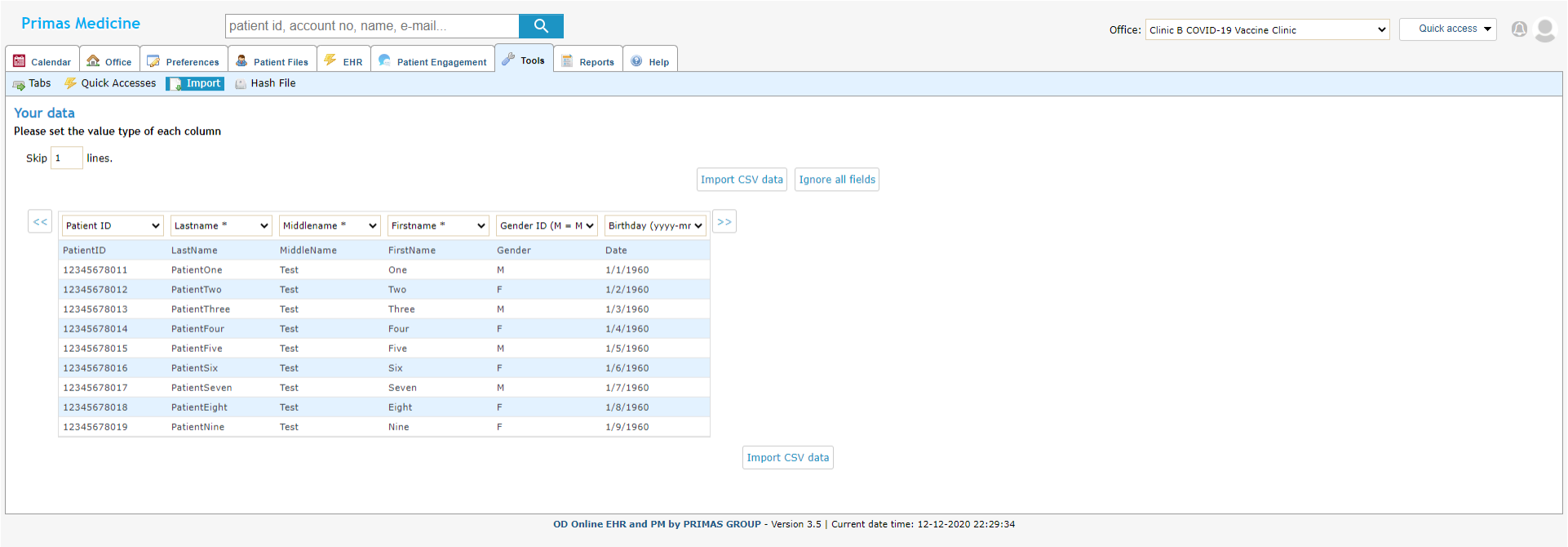
Path: p

Template for appt confirmation email. The following smart fields can be used: {patient_name}, {office_name}, {office_location}, {appt_date}, {appt_time}, {appt_date2}, {appt_time2}, {secure_link}

Preview Appt confirmation message

Save

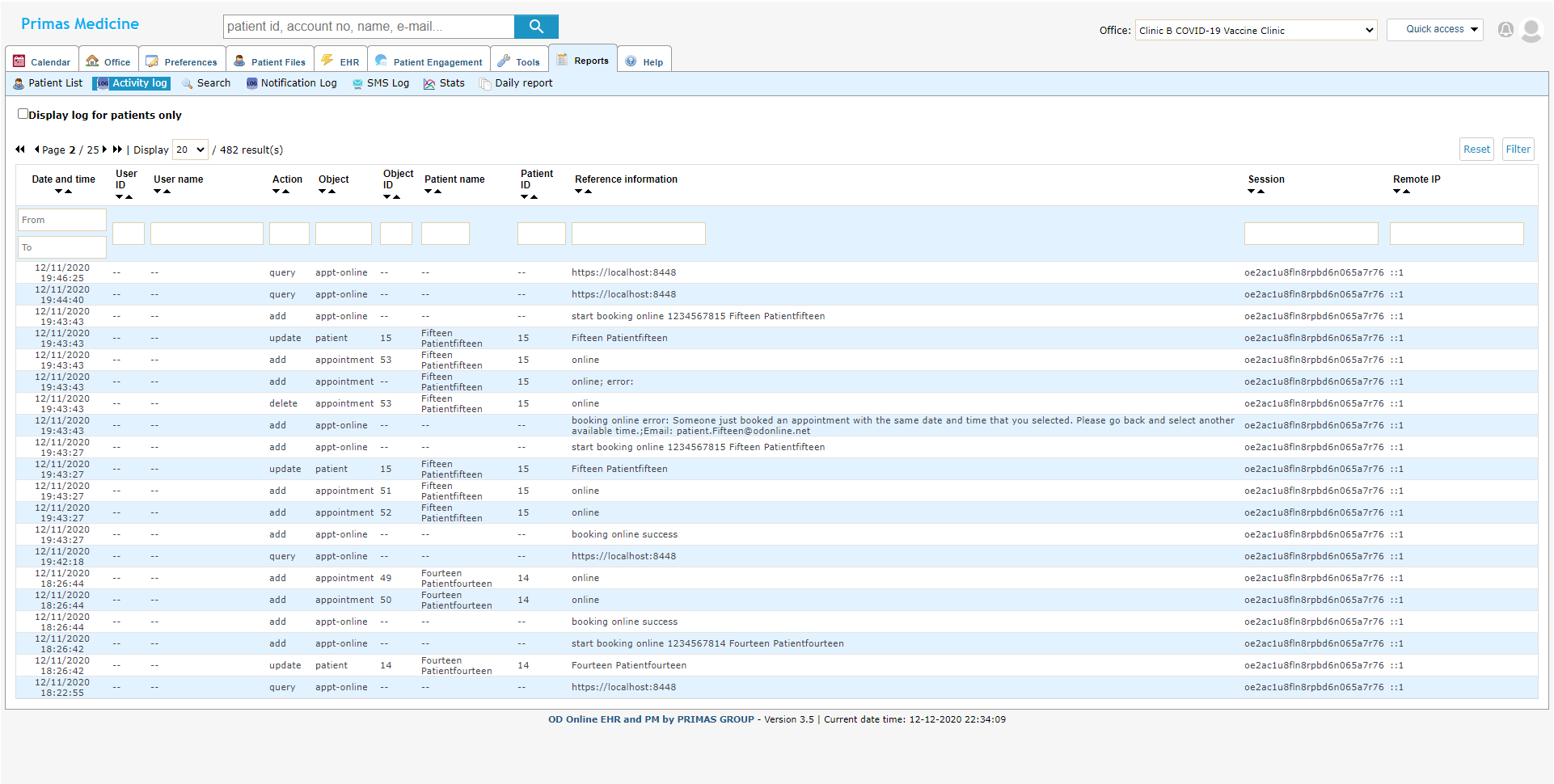
# Import patient information



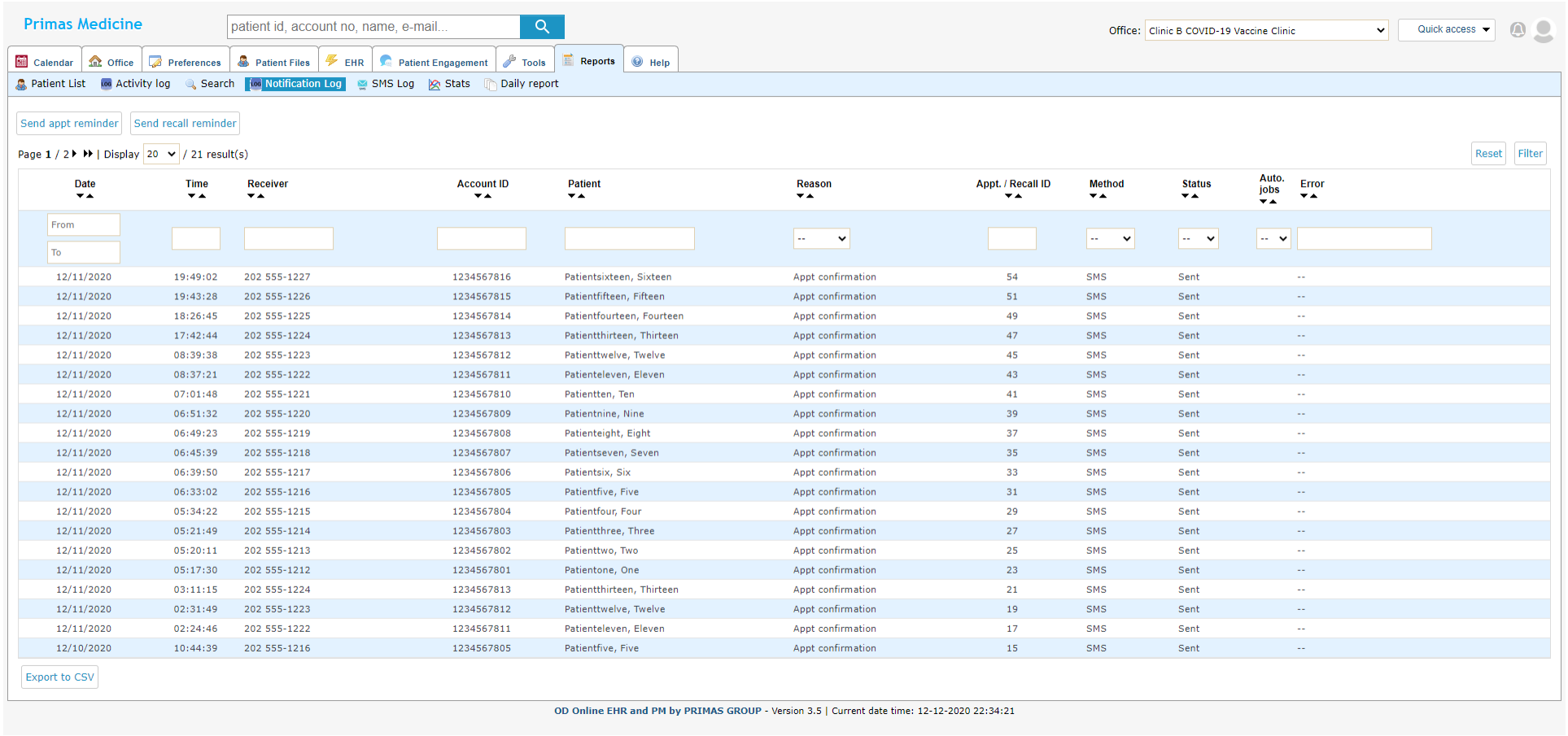

Can also use the HL7 format for incorporating patient information.

# Reports

## *View activity log*

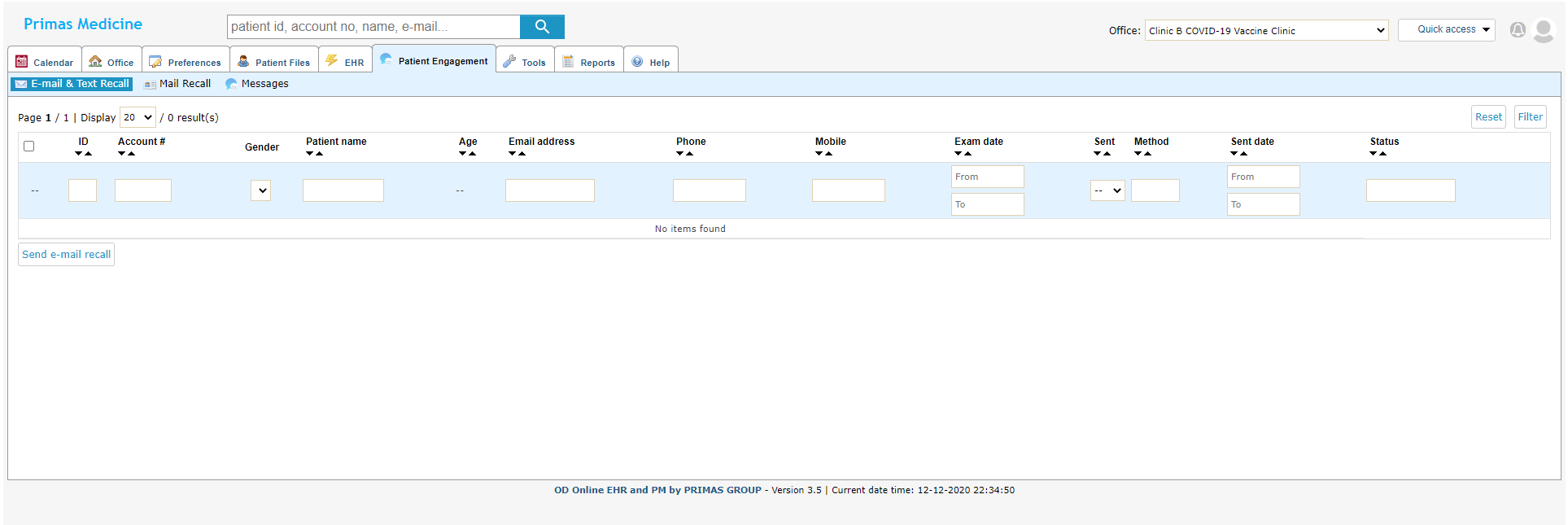


# *Notification log*

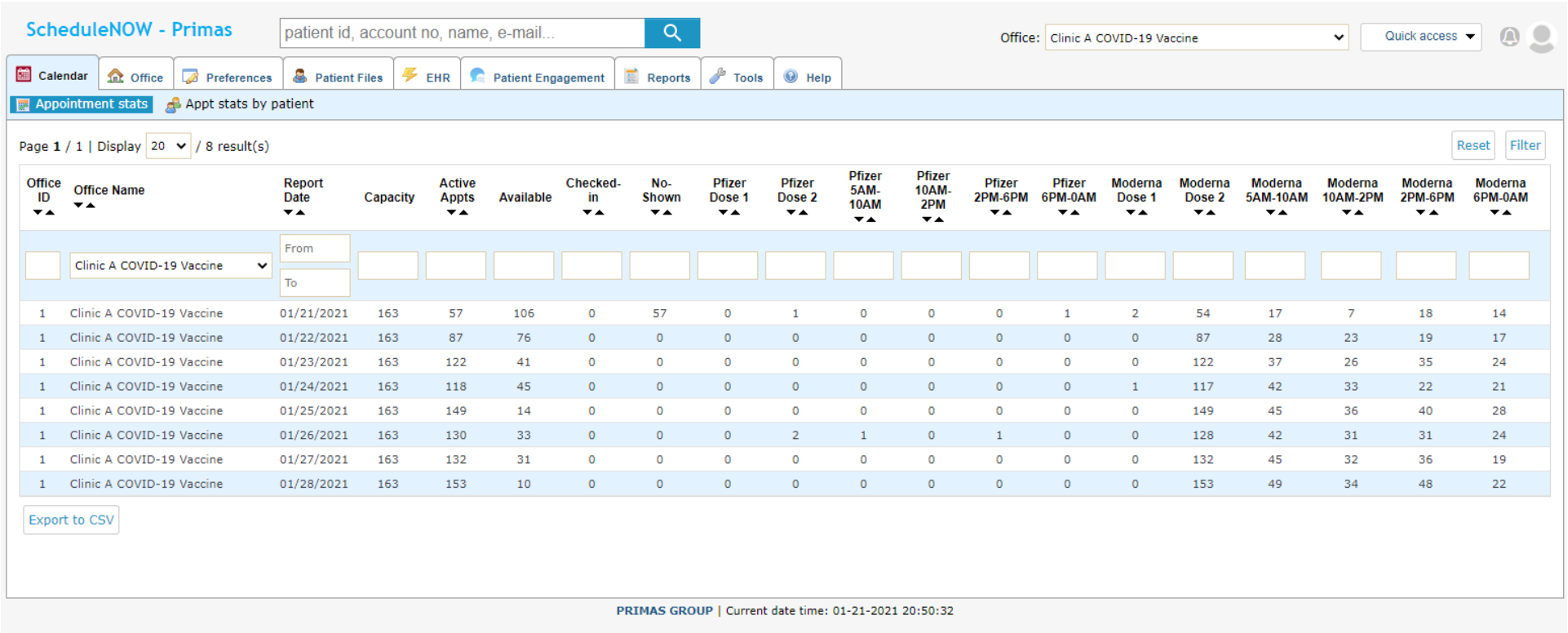



| Date | Time | Receiver | Account ID | Patient | Reason | Appt. / Recall ID | Method | Status | Auto. jobs | Error |
|---|---|---|---|---|---|---|---|---|---|---|
| From / To | | | | | -- | | -- | -- | -- | |
| 12/11/2020 | 19:49:02 | 202 555-1227 | 1234567816 | Patientsixteen, Sixteen | Appt confirmation | 54 | SMS | Sent | | -- |
| 12/11/2020 | 19:43:28 | 202 555-1226 | 1234567815 | Patientfifteen, Fifteen | Appt confirmation | 51 | SMS | Sent | | -- |
| 12/11/2020 | 18:26:45 | 202 555-1225 | 1234567814 | Patientfourteen, Fourteen | Appt confirmation | 49 | SMS | Sent | | -- |
| 12/11/2020 | 17:42:44 | 202 555-1224 | 1234567813 | Patientthirteen, Thirteen | Appt confirmation | 47 | SMS | Sent | | -- |
| 12/11/2020 | 08:39:38 | 202 555-1223 | 1234567812 | Patienttwelve, Twelve | Appt confirmation | 45 | SMS | Sent | | -- |
| 12/11/2020 | 08:37:21 | 202 555-1222 | 1234567811 | Patienteleven, Eleven | Appt confirmation | 43 | SMS | Sent | | -- |
| 12/11/2020 | 07:01:48 | 202 555-1221 | 1234567810 | Patientten, Ten | Appt confirmation | 41 | SMS | Sent | | -- |
| 12/11/2020 | 06:51:32 | 202 555-1220 | 1234567809 | Patientnine, Nine | Appt confirmation | 39 | SMS | Sent | | -- |
| 12/11/2020 | 06:49:23 | 202 555-1219 | 1234567808 | Patienteight, Eight | Appt confirmation | 37 | SMS | Sent | | -- |
| 12/11/2020 | 06:45:39 | 202 555-1218 | 1234567807 | Patientseven, Seven | Appt confirmation | 35 | SMS | Sent | | -- |
| 12/11/2020 | 06:39:50 | 202 555-1217 | 1234567806 | Patientsix, Six | Appt confirmation | 33 | SMS | Sent | | -- |
| 12/11/2020 | 06:33:02 | 202 555-1216 | 1234567805 | Patientfive, Five | Appt confirmation | 31 | SMS | Sent | | -- |
| 12/11/2020 | 05:34:22 | 202 555-1215 | 1234567804 | Patientfour, Four | Appt confirmation | 29 | SMS | Sent | | -- |
| 12/11/2020 | 05:21:49 | 202 555-1214 | 1234567803 | Patientthree, Three | Appt confirmation | 27 | SMS | Sent | | -- |
| 12/11/2020 | 05:20:11 | 202 555-1213 | 1234567802 | Patienttwo, Two | Appt confirmation | 25 | SMS | Sent | | -- |
| 12/11/2020 | 05:17:30 | 202 555-1212 | 1234567801 | Patientone, One | Appt confirmation | 23 | SMS | Sent | | -- |
| 12/11/2020 | 03:11:15 | 202 555-1224 | 1234567813 | Patientthirteen, Thirteen | Appt confirmation | 21 | SMS | Sent | | -- |
| 12/11/2020 | 02:31:49 | 202 555-1223 | 1234567812 | Patienttwelve, Twelve | Appt confirmation | 19 | SMS | Sent | | -- |
| 12/11/2020 | 02:24:46 | 202 555-1222 | 1234567811 | Patienteleven, Eleven | Appt confirmation | 17 | SMS | Sent | | -- |
| 12/10/2020 | 10:44:39 | 202 555-1216 | 1234567805 | Patientfive, Five | Appt confirmation | 15 | SMS | Sent | | -- |

# *Patient messages*



*The daily report realtime on web page*



ScheduleNOW - Primas

patient id, account no, name, e-mail...

Office: Clinic A COVID-19 Vaccine

Quick access

Calendar | Office | Preferences | Patient Files | EHR | Patient Engagement | Reports | Tools | Help

Appointment stats | Appt stats by patient

Page **1** / 1 | Display 20 / 8 result(s)

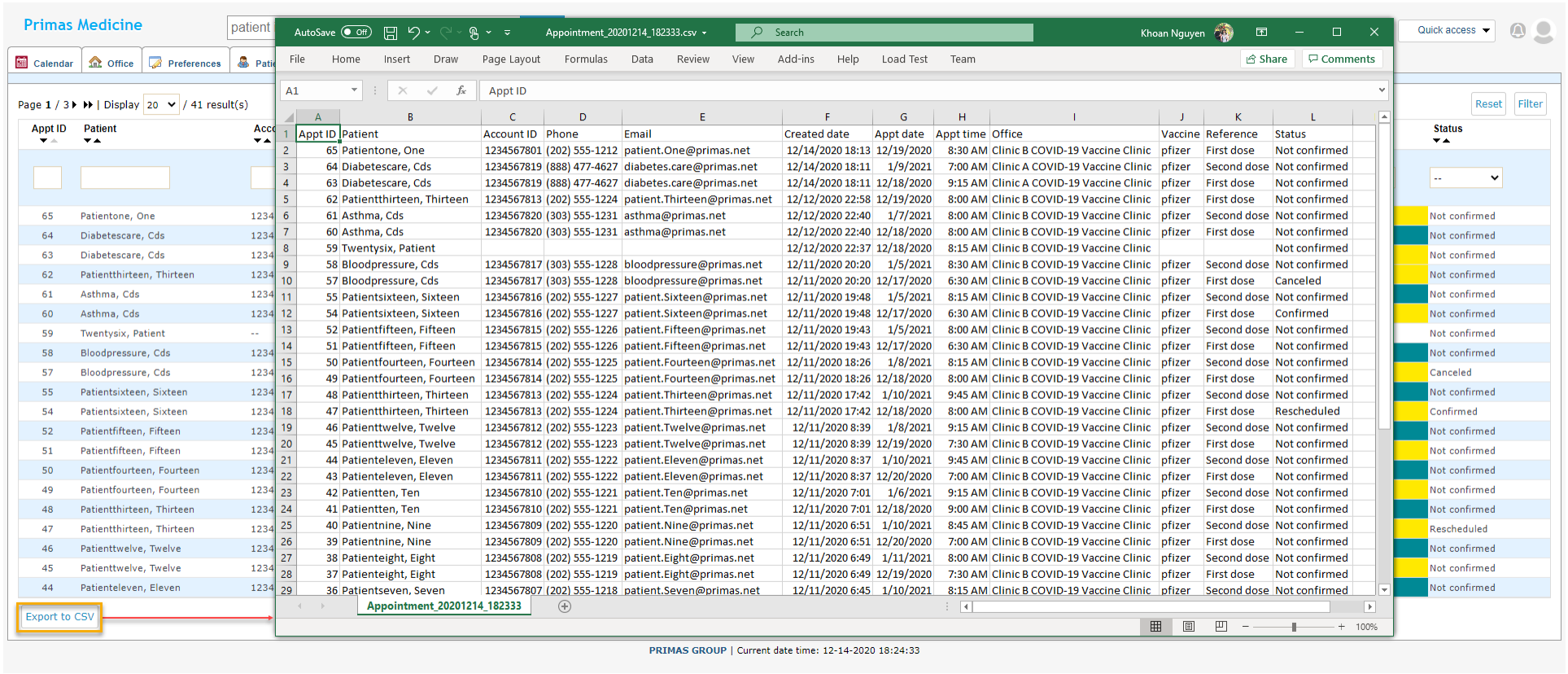
Reset | Filter

| Office ID | Office Name | Report Date | Capacity | Active Appts | Available | Checked-in | No-Shown | Pfizer Dose 1 | Pfizer Dose 2 | Pfizer 5AM-10AM | Pfizer 10AM-2PM | Pfizer 2PM-6PM | Pfizer 6PM-0AM | Moderna Dose 1 | Moderna Dose 2 | Moderna 5AM-10AM | Moderna 10AM-2PM | Moderna 2PM-6PM | Moderna 6PM-0AM |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | Clinic A COVID-19 Vaccine | From / To | | | | | | | | | | | | | | | | | |
| 1 | Clinic A COVID-19 Vaccine | 01/21/2021 | 163 | 57 | 106 | 0 | 57 | 0 | 1 | 0 | 0 | 0 | 1 | 2 | 54 | 17 | 7 | 18 | 14 |
| 1 | Clinic A COVID-19 Vaccine | 01/22/2021 | 163 | 87 | 76 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 87 | 28 | 23 | 19 | 17 |
| 1 | Clinic A COVID-19 Vaccine | 01/23/2021 | 163 | 122 | 41 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 122 | 37 | 26 | 35 | 24 |
| 1 | Clinic A COVID-19 Vaccine | 01/24/2021 | 163 | 118 | 45 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 117 | 42 | 33 | 22 | 21 |
| 1 | Clinic A COVID-19 Vaccine | 01/25/2021 | 163 | 149 | 14 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 149 | 45 | 36 | 40 | 28 |
| 1 | Clinic A COVID-19 Vaccine | 01/26/2021 | 163 | 130 | 33 | 0 | 0 | 0 | 2 | 1 | 0 | 1 | 0 | 0 | 128 | 42 | 31 | 31 | 24 |
| 1 | Clinic A COVID-19 Vaccine | 01/27/2021 | 163 | 132 | 31 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 132 | 45 | 32 | 36 | 19 |
| 1 | Clinic A COVID-19 Vaccine | 01/28/2021 | 163 | 153 | 10 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 153 | 49 | 34 | 48 | 22 |

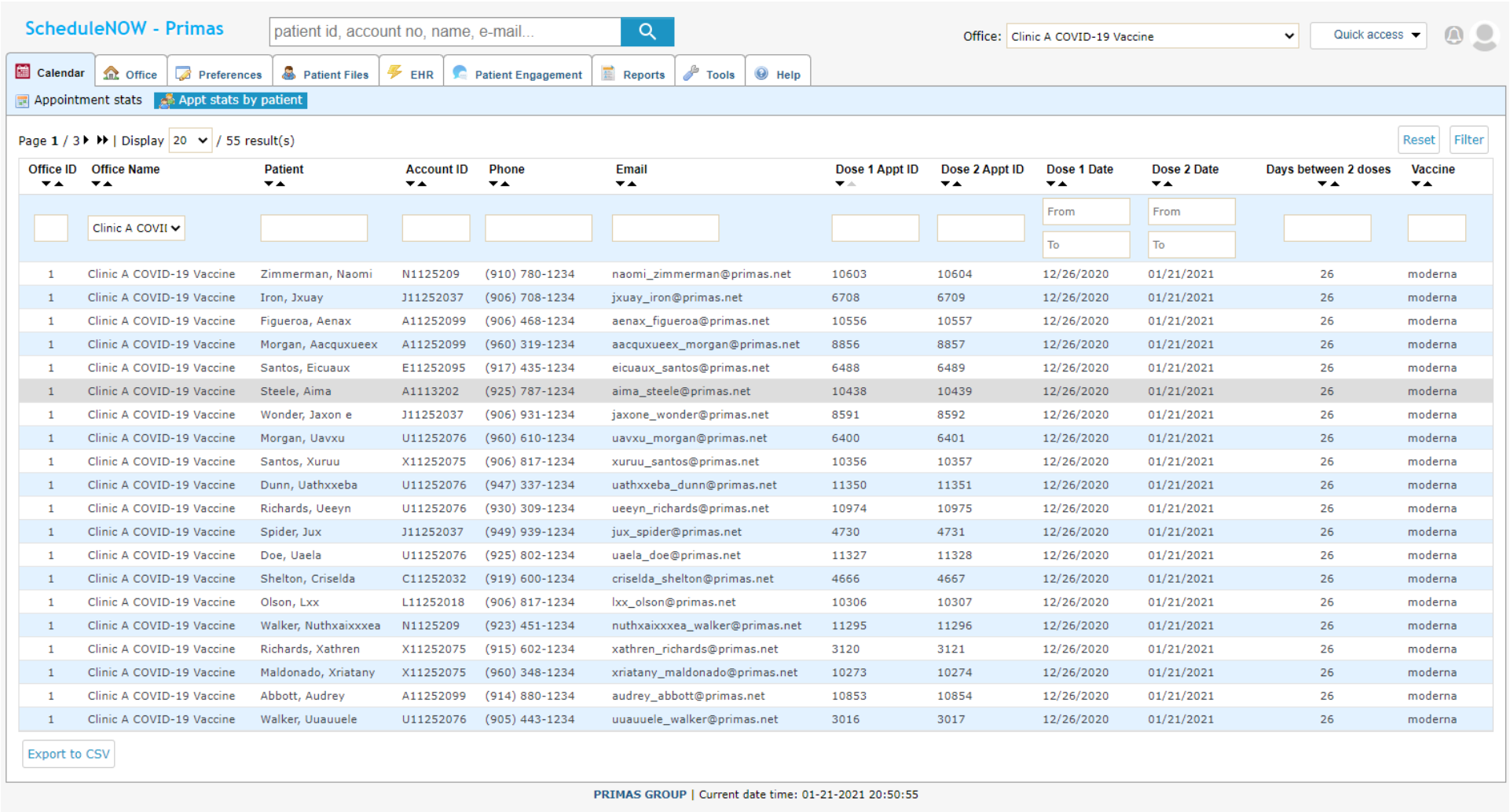
Export to CSV

PRIMAS GROUP | Current date time: 01-21-2021 20:50:32

# *Export appointments daily report to CSV*



*The patient appointment report*

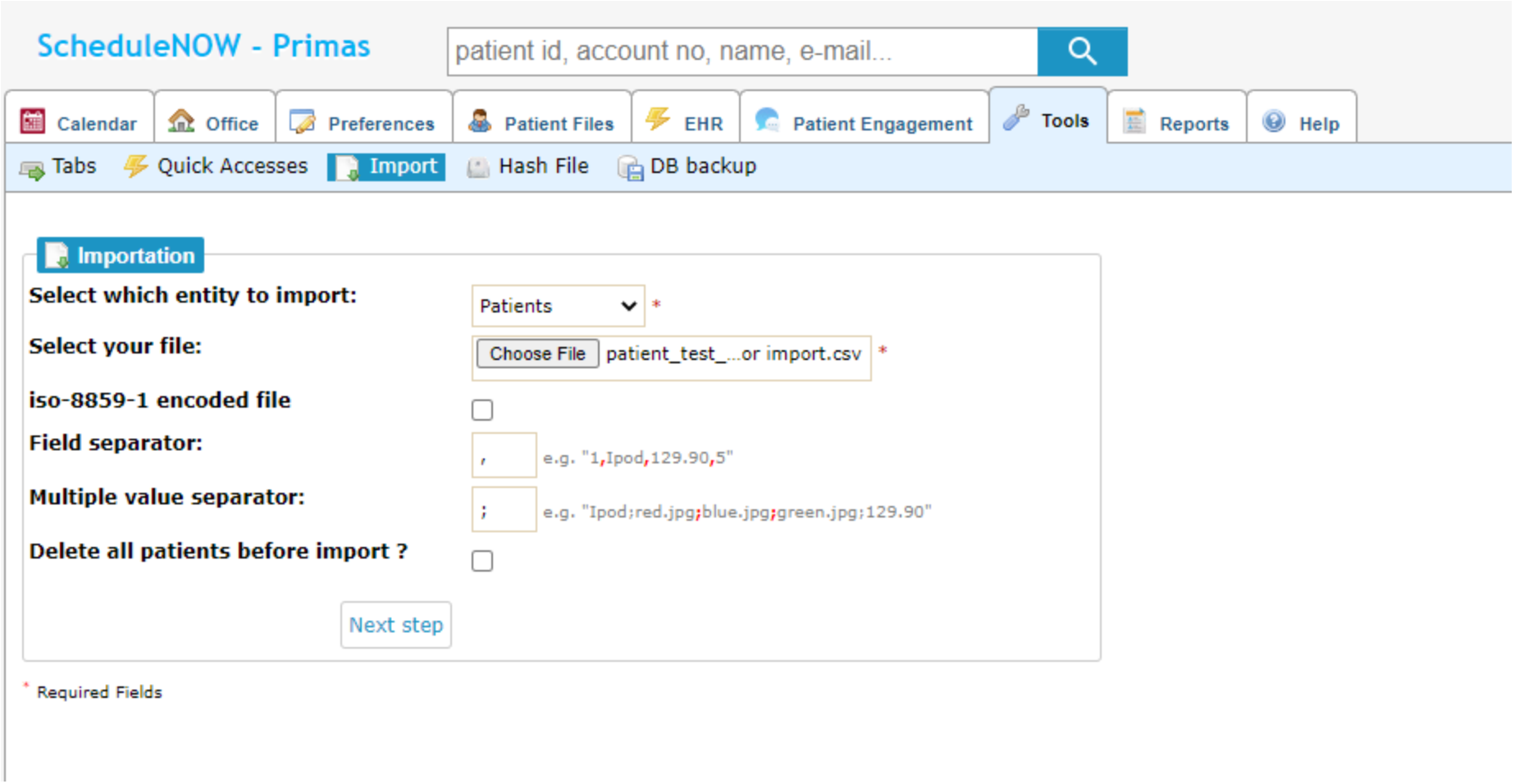



| Office ID | Office Name | Patient | Account ID | Phone | Email | Dose 1 Appt ID | Dose 2 Appt ID | Dose 1 Date | Dose 2 Date | Days between 2 doses | Vaccine |
|---|---|---|---|---|---|---|---|---|---|---|---|
| | Clinic A COVII | | | | | | | From / To | From / To | | |
| 1 | Clinic A COVID-19 Vaccine | Zimmerman, Naomi | N1125209 | (910) 780-1234 | naomi_zimmerman@primas.net | 10603 | 10604 | 12/26/2020 | 01/21/2021 | 26 | moderna |
| 1 | Clinic A COVID-19 Vaccine | Iron, Jxuay | J11252037 | (906) 708-1234 | jxuay_iron@primas.net | 6708 | 6709 | 12/26/2020 | 01/21/2021 | 26 | moderna |
| 1 | Clinic A COVID-19 Vaccine | Figueroa, Aenax | A11252099 | (906) 468-1234 | aenax_figueroa@primas.net | 10556 | 10557 | 12/26/2020 | 01/21/2021 | 26 | moderna |
| 1 | Clinic A COVID-19 Vaccine | Morgan, Aacquxueex | A11252099 | (960) 319-1234 | aacquxueex_morgan@primas.net | 8856 | 8857 | 12/26/2020 | 01/21/2021 | 26 | moderna |
| 1 | Clinic A COVID-19 Vaccine | Santos, Eicuaux | E11252095 | (917) 435-1234 | eicuaux_santos@primas.net | 6488 | 6489 | 12/26/2020 | 01/21/2021 | 26 | moderna |
| 1 | Clinic A COVID-19 Vaccine | Steele, Aima | A1113202 | (925) 787-1234 | aima_steele@primas.net | 10438 | 10439 | 12/26/2020 | 01/21/2021 | 26 | moderna |
| 1 | Clinic A COVID-19 Vaccine | Wonder, Jaxon e | J11252037 | (906) 931-1234 | jaxone_wonder@primas.net | 8591 | 8592 | 12/26/2020 | 01/21/2021 | 26 | moderna |
| 1 | Clinic A COVID-19 Vaccine | Morgan, Uavxu | U11252076 | (960) 610-1234 | uavxu_morgan@primas.net | 6400 | 6401 | 12/26/2020 | 01/21/2021 | 26 | moderna |
| 1 | Clinic A COVID-19 Vaccine | Santos, Xuruu | X11252075 | (906) 817-1234 | xuruu_santos@primas.net | 10356 | 10357 | 12/26/2020 | 01/21/2021 | 26 | moderna |
| 1 | Clinic A COVID-19 Vaccine | Dunn, Uathxxeba | U11252076 | (947) 337-1234 | uathxxeba_dunn@primas.net | 11350 | 11351 | 12/26/2020 | 01/21/2021 | 26 | moderna |
| 1 | Clinic A COVID-19 Vaccine | Richards, Ueeyn | U11252076 | (930) 309-1234 | ueeyn_richards@primas.net | 10974 | 10975 | 12/26/2020 | 01/21/2021 | 26 | moderna |
| 1 | Clinic A COVID-19 Vaccine | Spider, Jux | J11252037 | (949) 939-1234 | jux_spider@primas.net | 4730 | 4731 | 12/26/2020 | 01/21/2021 | 26 | moderna |
| 1 | Clinic A COVID-19 Vaccine | Doe, Uaela | U11252076 | (925) 802-1234 | uaela_doe@primas.net | 11327 | 11328 | 12/26/2020 | 01/21/2021 | 26 | moderna |
| 1 | Clinic A COVID-19 Vaccine | Shelton, Criselda | C11252032 | (919) 600-1234 | criselda_shelton@primas.net | 4666 | 4667 | 12/26/2020 | 01/21/2021 | 26 | moderna |
| 1 | Clinic A COVID-19 Vaccine | Olson, Lxx | L11252018 | (906) 817-1234 | lxx_olson@primas.net | 10306 | 10307 | 12/26/2020 | 01/21/2021 | 26 | moderna |
| 1 | Clinic A COVID-19 Vaccine | Walker, Nuthxaixxxea | N1125209 | (923) 451-1234 | nuthxaixxxea_walker@primas.net | 11295 | 11296 | 12/26/2020 | 01/21/2021 | 26 | moderna |
| 1 | Clinic A COVID-19 Vaccine | Richards, Xathren | X11252075 | (915) 602-1234 | xathren_richards@primas.net | 3120 | 3121 | 12/26/2020 | 01/21/2021 | 26 | moderna |
| 1 | Clinic A COVID-19 Vaccine | Maldonado, Xriatany | X11252075 | (960) 348-1234 | xriatany_maldonado@primas.net | 10273 | 10274 | 12/26/2020 | 01/21/2021 | 26 | moderna |
| 1 | Clinic A COVID-19 Vaccine | Abbott, Audrey | A11252099 | (914) 880-1234 | audrey_abbott@primas.net | 10853 | 10854 | 12/26/2020 | 01/21/2021 | 26 | moderna |
| 1 | Clinic A COVID-19 Vaccine | Walker, Uuauuele | U11252076 | (905) 443-1234 | uuauuele_walker@primas.net | 3016 | 3017 | 12/26/2020 | 01/21/2021 | 26 | moderna |

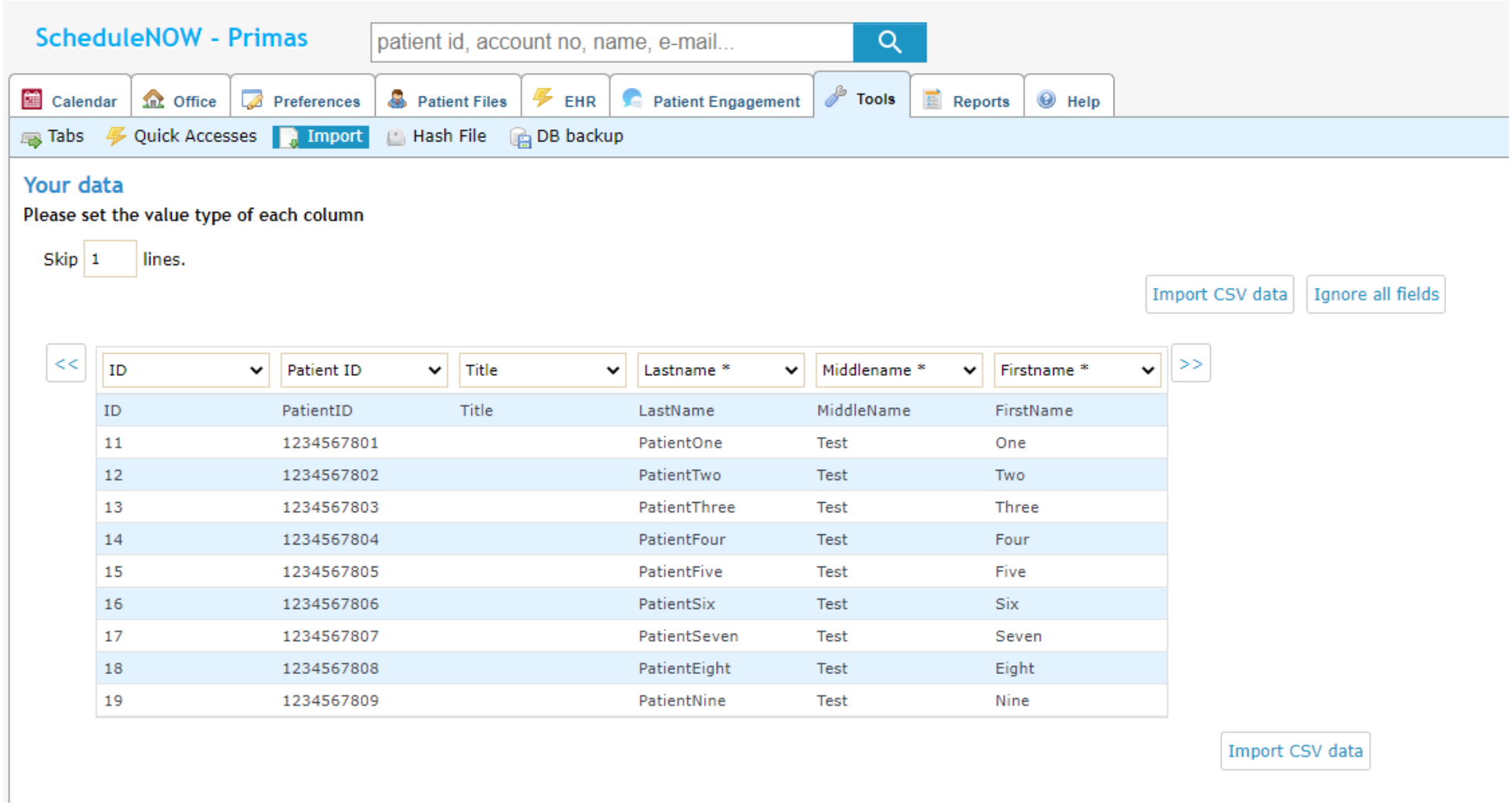
# Import

*Import Patients from CSV file*

Select CSV file

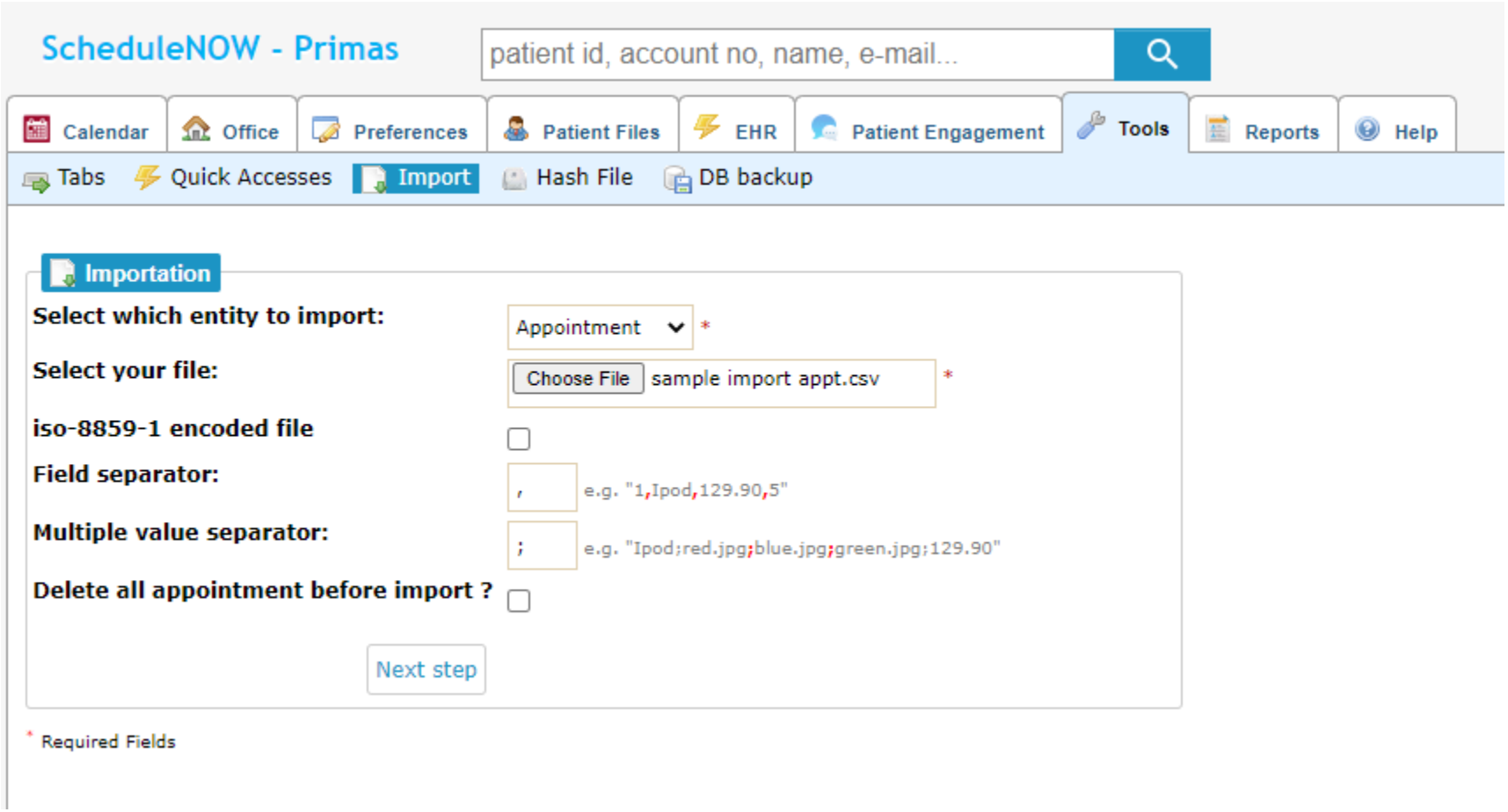


Mapping CSV column to the patient data

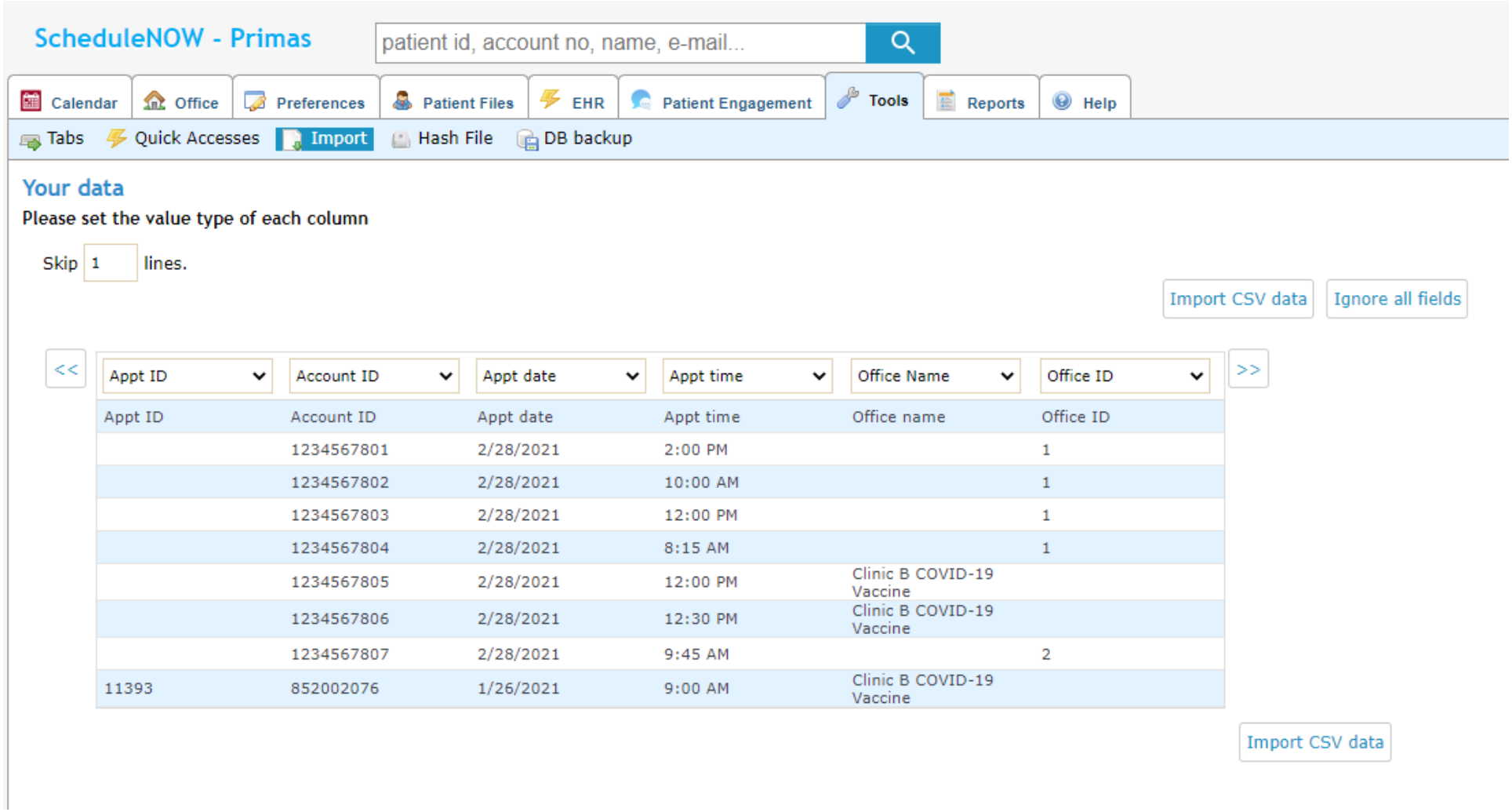


*Import Appointments from CSV file*

Select CSV file

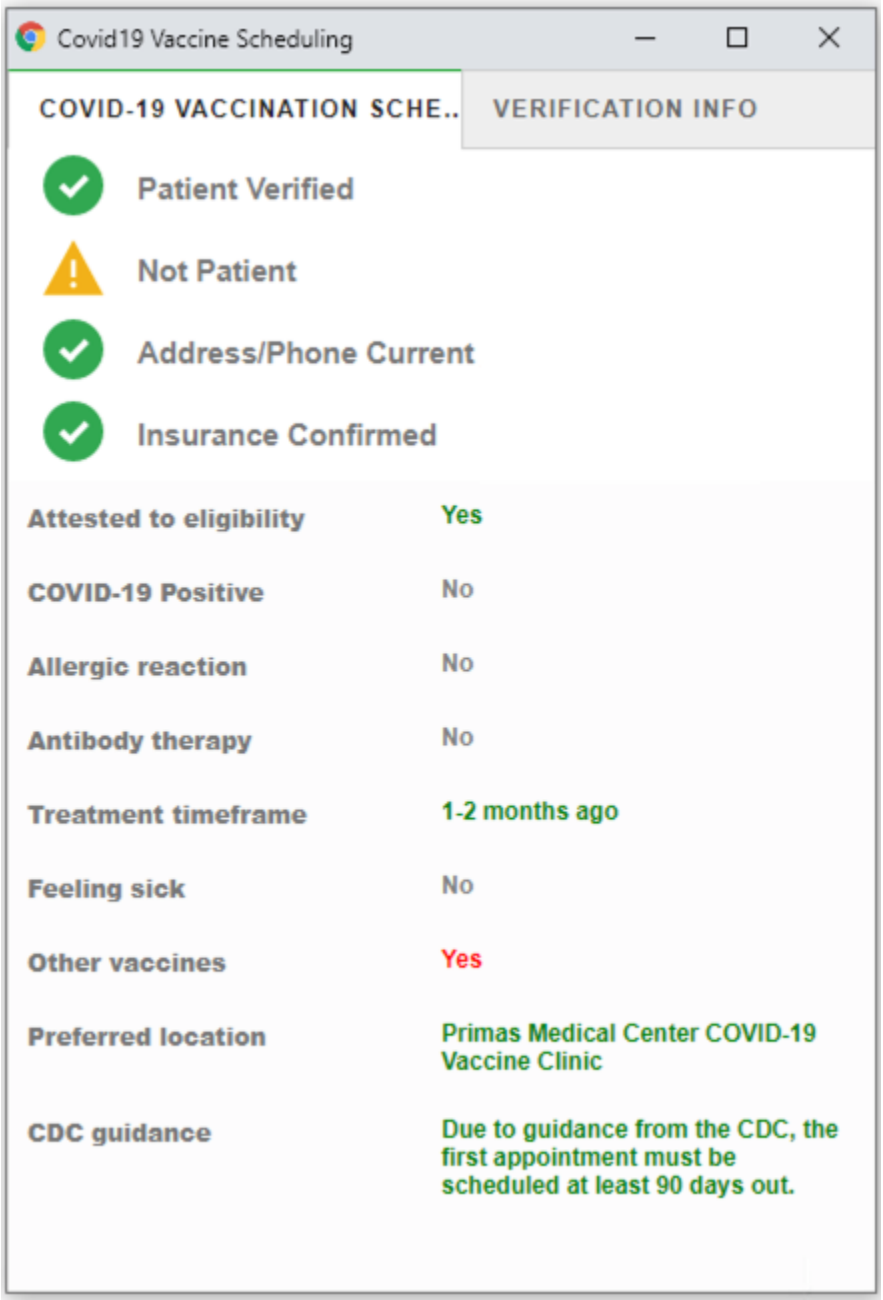


Mapping CSV column to the patient data

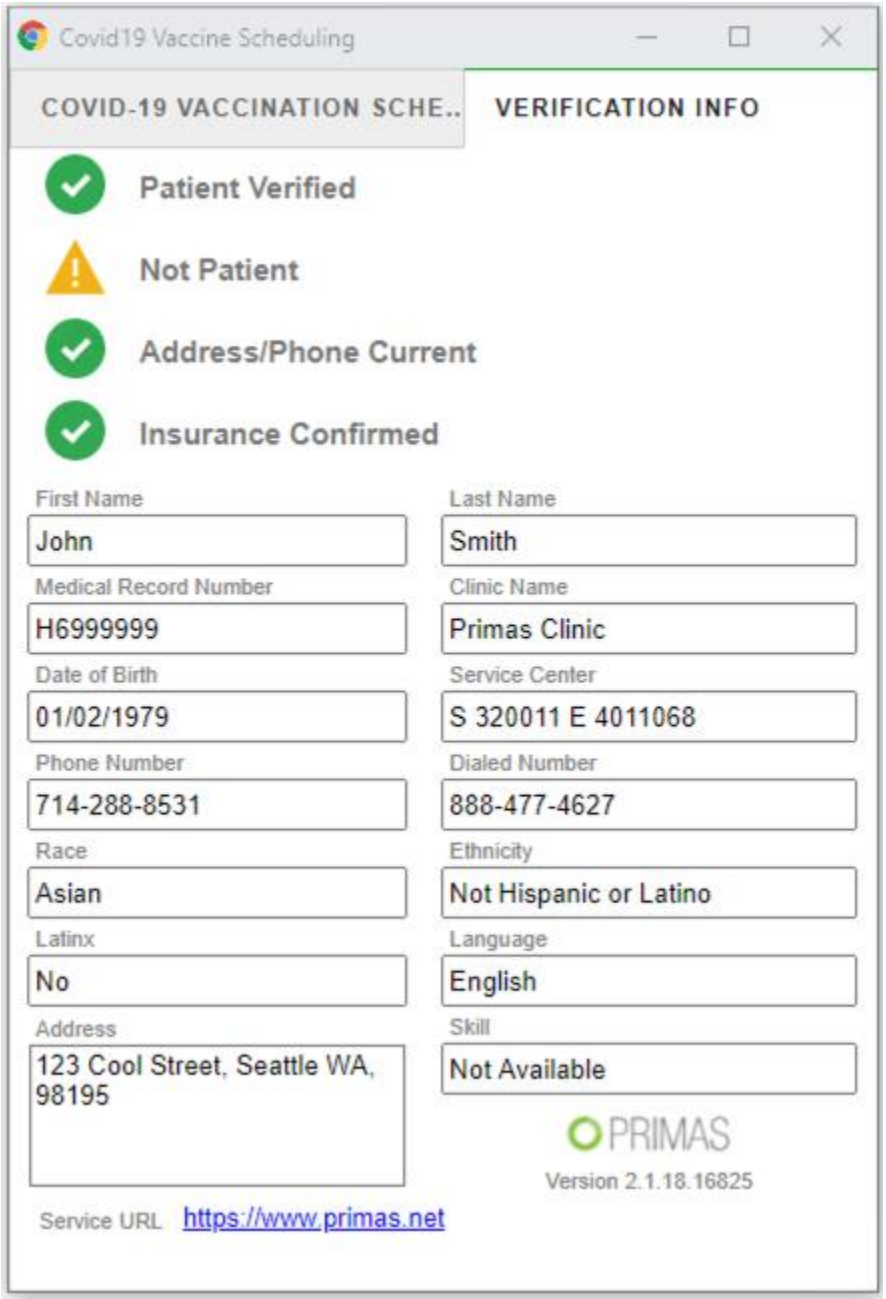


Screen pop

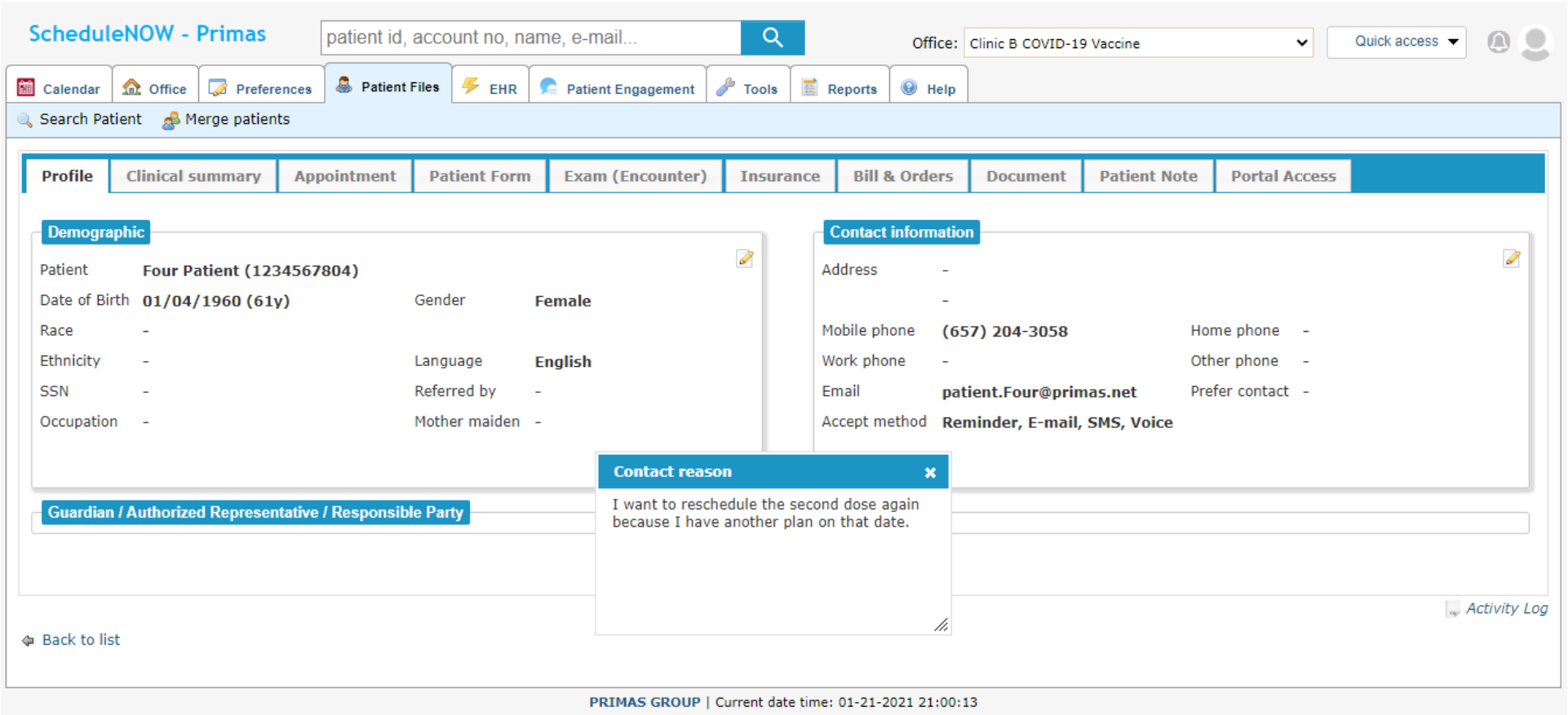
*Screen pop for patient's response to the COVID-19 questions*



*Screen pop for patient verification information*



*Screen pop to the patient file for the incoming call*





PRIMAS

contact@primas.net
www.primas.net

**USA – Headquarters**
PO Box 743 Huntington Beach CA 92648
+1.888-477-4627

**Vietnam** – Primas CO., LTD
56 street no. 6, Gia Hoa residential area,
Phuoc Long B ward, District 9, Ho Chi Minh city
+84.28-7300-4979

**Thailand** – Contact Centre Solutions CO., LTD
1000/9 Liberty Plaza Building 18th Fl., Sukhumvit 55,
(Soi Thonglor) [Kwang/Subdistrict]: Klongton Nua,
[Khet/District]: Wattana, Bangkok, 10110, Thailand